# FRAMEWORK FOR THE ANNUAL REPORT OF THE CHILDREN'S HEALTH INSURANCE PLANS UNDER TITLE XXI OF THE SOCIAL SECURITY ACT

#### **Preamble**

Section 2108(a) and Section 2108(e) of the Social Security Act (the Act) provide that each state and territory\* must assess the operation of its state child health plan in each federal fiscal year and report to the Secretary, by January 1 following the end of the federal fiscal year, on the results of the assessment. In addition, this section of the Act provides that the state must assess the progress made in reducing the number of uncovered, low-income children. The state is out of compliance with CHIP statute and regulations if the report is not submitted by January 1. The state is also out of compliance if any section of this report relevant to the state's program is incomplete.

The framework is designed to:

- Recognize the diversity of state approaches to CHIP and allow states flexibility to highlight key accomplishments and progress of their CHIP programs, AND
- Provide consistency across states in the structure, content, and format of the report, AND
- Build on data already collected by CMS quarterly enrollment and expenditure reports, AND
- Enhance accessibility of information to stakeholders on the achievements under Title XXI

The CHIP Annual Report Template System (CARTS) is organized as follows:

- Section I: Snapshot of CHIP Programs and Changes
- Section II: Program's Performance Measurement and Progress
- Section III: Assessment of State Plan and Program Operation
- Section IV: Program Financing for State Plan
- Section V: Program Challenges and Accomplishments
  - \* When "state" is referenced throughout this template it is defined as either a state or a territory.

\*Disclosure. According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0938-1148. The time required to complete this information collection is estimated to average 40 hours per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have any comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, write to: CMS, 7500 Security Blvd., Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850.

DO NOT CERTIFY YOUR REPORT UNTIL ALL SECTIONS ARE COMPLETE.
State/Territory: TN
Name of State/Territory
The following Annual Report is submitted in compliance with Title XXI of the Social Security Act (Section 2108(a) and Section 2108(e)).
Signature: Stephanie Dickerson
CHIP Program Name(s): All, Tennessee
CHIP Program Type:
<ul> <li>□ CHIP Medicaid Expansion Only</li> <li>□ Separate Child Health Program Only</li> <li>☑ Combination of the above</li> </ul>
Reporting Period: 2018 (Note: Federal Fiscal Year 2018 starts 10/1/2017 and ends 9/30/2018)
Contact Person/Title: Stephanie Dickerson, CoverKids Manager
Address: 310 Great Circle Road
City: Nashville State: TN Zip: 37243
Phone: (615) 253-8572 Fax: (615) 734-5414
Email: stephanie.k.dickerson@tn.gov
Submission Date: 12/21/2018

(Due to your CMS Regional Contact and Central Office Project Officer by January 1st of each year)

# Section I. Snapshot of CHIP Program and Changes

information. If yo	<ol> <li>To provide a summary at-a-glance of your CHIP program, please provide the following information. If you would like to make any comments on your responses, please explain in the narrative section below this table.</li> </ol>							
Provide an assurance that your state's CHIP program eligibility criteria as set forth in the CH state plan in section 4, inclusive of PDF pages related to Modified Adjusted Gross Income eligibility, is accurate as of the date of this report.								
Insurance Progra	m (CHIP) Annual Report Te	g., <b>[500]</b> are character limits implate System (CARTS). Ye the limit indicated in the bra	ou will not be able to					
Upper % of FP	CHIP Medicaid Ex L (federal poverty level)	<b>xpansion Program</b> fields are defined as <u>Up to</u>	and Including					
Does your program requ ⊠ NO □ YES □ N/A	uire premiums or an enrol	llment fee?						
Enrollment fee amount:								
Premium fee amount:								
If premiums are tiered by	by FPL, please breakout b	y FPL.						
Premium Amount From (\$)	Premium Amount To (\$)	From % of FPL	Up to % of FPL					
•	ium Amount per Family: by FPL, please breakout b							
Premium Amount	Premium Amount	From % of FPL	Up to % of FPL					
From (\$)	To (\$)							

Premium Amount	Premium Amount	From % of FPL	Up to % of FPL
From (\$)	To (\$)		

If yes, briefly explain fee structure: [500]

Which delivery system(s) does your program use?
<ul> <li>✓ Managed Care</li> <li>☐ Primary Care Case Management</li> <li>☐ Fee for Service</li> </ul>
Please describe which groups receive which delivery system: [500] All groups
Separate Child Health Program Upper % of FPL (federal poverty level) fields are defined as Up to and Including
Does your program require premiums or an enrollment fee?  ⊠ NO □ YES □ N/A
Enrollment fee amount: Premium fee amount: If premiums are tiered by FPL, please breakout by FPL.

Premium Amount	Premium Amount	From % of FPL	Up to % of FPL
From (\$)	To (\$)		

Yearly Maximum Premium Amount per Family: \$

If premiums are tiered by FPL, please breakout by FPL.

Premium Amount	Premium Amount	From % of FPL	Up to % of FPL
From (\$)	To (\$)		_

Premium Amount From (\$)	Premium Amount To (\$)	From % of FPL	Up to % of FPL

If yes, briefly explain fee structure: [500]

Which delivery system(s) does your program use?
☐ Managed Care ☐ Primary Care Case Management ☑ Fee for Service
Please describe which groups receive which delivery system: [500] All CoverKids groups receive Fee for Service.

2) Have you made changes to any of the following policy or program areas during the reporting period? Please indicate "yes" or "no change" by marking the appropriate column.

For FFY 2018, please include <u>only</u> the program changes that are in addition to and/or beyond those required by the Affordable Care Act.

		CHI	P Prog	gram	$\perp$	
		Yes	No Change	N/A		}
a)	Applicant and enrollee protections (e.g., changed from the Medicaid Fair Hearing Process to State Law)		$\boxtimes$			3
b)	Application		$\boxtimes$			
c)	Benefits		$\boxtimes$		L	2
d)	Cost sharing (including amounts, populations, & collection process)		$\boxtimes$		L	2
e)	Crowd out policies			$\boxtimes$		ŝ
f)	Delivery system		$\boxtimes$			
g)	Eligibility determination process		$\boxtimes$			

E	Iedicai xpansi P Prog	on	Chi	eparat ild Hea rograi	alth
Yes	No Change	N/A	Yes	No Change	N/A
	$\boxtimes$		(2) (3)	$\boxtimes$	2) 3)
	$\boxtimes$		2) 3	$\boxtimes$	00
	$\boxtimes$		$\boxtimes$		5.00
	$\boxtimes$		$\boxtimes$		5.5
		$\boxtimes$	(h)		$\boxtimes$
	$\boxtimes$		2) 3	$\boxtimes$	
2	$\boxtimes$	659	(2)	$\boxtimes$	(3)

h)	Implementing an enrollment freeze and/or cap			$\boxtimes$	3	3	$\boxtimes$		
i)	Eligibility levels / target population		$\boxtimes$		3	$\boxtimes$			
j)	Eligibility redetermination process			$\boxtimes$		3	$\boxtimes$		
k)	Enrollment process for health plan selection			$\boxtimes$		3	0	$\boxtimes$	
1)	Outreach (e.g., decrease funds, target outreach)			$\boxtimes$		3	$\boxtimes$	(A)	
m)	Premium assistance				$\boxtimes$			$\boxtimes$	
n)	Prenatal care eligibility expansion (Sections 457.10, 457.35 457.622(c)(5), and 457.626(a)(3) as described in the Octob Rule)			$\boxtimes$		7.	$\boxtimes$	7.	
o)	Expansion to "Lawfully Residing" children				$\boxtimes$			$\boxtimes$	
p)	Expansion to "Lawfully Residing" pregnant women				$\boxtimes$			$\boxtimes$	
q)	Pregnant Women state plan expansion				$\boxtimes$		2	$\boxtimes$	
r)	Methods and procedures for prevention, investigation, and of fraud and abuse	referral of cases	$\boxtimes$			$\boxtimes$	20	3	
s)	Other – please specify								
	a)						3		
	b)			7)		3	3	(2) (3)	
	c)								
	For each topic you responded "yes" to above was made, below:  Madicaid Fire on			ange a	and wh	y the c	hange		
	Topic Medicaid Expan		ange w	as mad	e				
	a) Applicant and enrollee protections (e.g., changed from the Medicaid Fair Hearing Process to State Law)  b) Application								

c) Benefits

No Change

N/A

Yes

No Change

Top	ic	List change and why the change was made
d)	Cost sharing (including amounts, populations, & collection process)	
e)	Crowd out policies	
f)	Delivery system	
g)	Eligibility determination process	
h)	Implementing an enrollment freeze and/or cap	
i)	Eligibility levels / target population	
j)	Eligibility redetermination process	
k)	Enrollment process for health plan selection	
1)	Outreach	
m)	Premium assistance	
n)	Prenatal care eligibility expansion (Sections 457.10, 457.350(b)(2), 457.622(c)(5), and 457.626(a)(3) as described in the October 2, 2002 Final Rule)	
o)	Expansion to "Lawfully Residing" children	
p)	Expansion to "Lawfully Residing" pregnant women	
q)	Pregnant Women State Plan Expansion	
r)	Methods and procedures for prevention, investigation, and referral of cases of fraud and abuse	Attached is the Draft Managed Care Program Integrity Guidelines (with Attachments) for all MCCs, including CoverKids Plan Administrator.
s)	Other – please specify	
	a)	
	b)	
	c)	

Separate Child Health Program

Top		List change and why the change was made
		,
a)	Applicant and enrollee protections (e.g., changed from the Medicaid Fair Hearing Process to State Law)	
b)	Application	
c)	Benefits	Effective March 19, 2018, CoverKids enhanced Behavioral Health benefits to include Comprehensive Child and Family Treatment (CCFT) and Continuous Treatment Team (CCT) services
d)	Cost sharing (including amounts, populations, & collection process)	On October 1, 2017, we removed copays for all services for pregnant enrollees.
e)	Crowd out policies	
f)	Delivery system	
g)	Eligibility determination process	
h)	Implementing an enrollment freeze and/or cap	
i)	Eligibility levels / target population	
j)	Eligibility redetermination process	
k)	Enrollment process for health plan selection	
1)	Outreach	
m)	Premium assistance	
n)	Prenatal care eligibility expansion (Sections 457.10, 457.350(b)(2), 457.622(c)(5), and 457.626(a)(3) as described in the October 2, 2002 Final Rule)	
0)	Expansion to "Lawfully Residing" children	
p)	Expansion to "Lawfully Residing" pregnant women	
q)	Pregnant Women State Plan Expansion	
r)	Methods and procedures for prevention, investigation, and referral of cases of fraud and abuse	Attached is the Draft Managed Care Program Integrity Guidelines (with Attachments) for all MCCs, including CoverKids Plan Administrator.

Topic	List change and why the change was made
s) Other – please specify	
a)	
b)	
c)	

Enter any Narrative text related to Section I below. [7500]

# Section II Program's Performance Measurement and Progress

This section consists of two subsections that gather information about the CHIP and/or Medicaid program. Section IIA captures your enrollment progress as well as changes in the number and/or rate of uninsured children in your state. Section IIB captures progress towards meeting your state's general strategic objectives and performance goals.

### **Section IIA: Enrollment And Uninsured Data**

1. The information in the table below is the Unduplicated Number of Children Ever Enrolled in CHIP in your state for the two most recent reporting periods. The enrollment numbers reported below should correspond to line 7 (Unduplicated # Ever Enrolled Year) in your state's 4th quarter data report (submitted in October) in the CHIP Statistical Enrollment Data System (SEDS). The percent change column reflects the percent change in enrollment over the two-year period. If the percent change exceeds 10 percent (increase or decrease), please explain in letter A below any factors that may account for these changes (such as decreases due to elimination of outreach or increases due to program expansions). This information will be filled in automatically by CARTS through a link to SEDS. Please wait until you have an enrollment number from SEDS before you complete this response. If the information displayed in the table below is inaccurate, please make any needed updates to the data in SEDS and then refresh this page in CARTS to reflect the updated data.

Program	FFY 2017	FFY 2018	Percent change FFY 2017-2018
CHIP Medicaid	8976	8120	-9.54
Expansion Program			
Separate Child Health	94317	104515	10.81
Program			

- A. Please explain any factors that may account for enrollment increases or decreases exceeding 10 percent. [7500]
  - The state has completed redeterminations of CHIP eligibility in FFY 2018. These redeterminations had been delayed per the CMS-approved redetermination mitigation plan.
- 2. The tables below show trends in the number and rate of uninsured children in your state. Three year averages in Table 1 are based on the Current Population Survey. The single year estimates in Table 2 are based on the American Community Survey (ACS). CARTS will fill in the single year estimates automatically, and significant changes are denoted with an asterisk (\*). If your state uses an alternate data source and/or methodology for measuring change in the number and/or rate of uninsured children, please explain in Question #3.

Table 1: Number and percent of uninsured children under age 19 below 200 percent of poverty, Current Population Survey

Period	Uninsured Children Under Age 19 Below 200 Percent of Poverty		Uninsured Children Under Age 19 Below 200 Percent of Poverty as a Percent of Total Children Under Age 19	
	Number (In Thousands)	Std. Error	Rate	Std. Error
1996 - 1998	139	27.2	8.9	1.7
1998 - 2000	53	17.2	3.5	1.1
2000 - 2002	63	14.9	4.3	1.0
2002 - 2004	94	18.4	6.4	1.2
2003 - 2005	101	17.9	6.9	1.2
2004 - 2006	80	16.0	5.4	1.0
2005 - 2007	76	15.0	5.0	.9
2006 - 2008	65	14.0	4.3	.9
2007 - 2009	78	15.0	5.0	1.0
2008 - 2010	85	10.0	5.5	.7
2009 - 2011	87	12.0	5.6	.8
2010 - 2012	87	14.0	5.6	0

Table 2: Number and percent of uninsured children under age 19 below 200 percent of poverty, American Community Survey

Period	Uninsured Children Under Age 19 Below 200 Percent of Poverty		Uninsured Children Under Age 19 Below 200 Percent of Poverty as a Percent of Total Children Under Age 19	
	Number (In Thousands)	Margin of Error	Rate	Margin of Error
2013	62	7.0	4.0	.4
2014	54	5.0	3.5	.3
2015	44	5.0	2.9	.3
2016	34	5.0	2.2	.3
2017	40	5.0	2.5	.3
Percent change 2016 vs. 2017	17.7%	N/A	13.6%	N/A

A. Please explain any activities or factors that may account for increases or decreases in your number and/or rate of uninsured children. [7500]

TennCare has resumed eligibility redeterminations for its Medicaid and CoverKids populations after a temporary pause in these redeterminations approved by CMS. As TennCare had not completed redeterminations on a yearly basis, there had been a larger-than-usual number of enrollees who were determined to no longer be eligible,(i.e., had either aged out of the categories or received increased income).

B. Please note any comments here concerning ACS data limitations that may affect the reliability or precision of these estimates. [7500]

The ACS data may not lag as much as the actual number of uninsured children in the state.

		the box below whether your state has an alternate data source and/or ne change in the number and/or rate of uninsured children.
	s (please report s (skip to Question	your data in the table below) on #4)
demonstrate chan	ge (or lack of ch	n the table below. Data are required for two or more points in time to lange). Please be as specific and detailed as possible about the method covering the uninsured.
Тор	ic	Description
Data source(s)		•
Reporting period	(2 or more	
points in time)		
Methodology	. :	
Population (Please and income levels		
Sample sizes	)	
Number and/or ra	te for two or	
more points in tin		
Statistical signific	ance of results	
ir		ny your state chose to adopt a different methodology to measure changes d/or rate of uninsured children.
e	•	e's assessment of the reliability of the estimate? Please provide standard e intervals, and/or p-values if available.
	/hat are the limit/500]	tations of the data or estimation methodology?
	ow does your st	rate use this alternate data source in CHIP program planning?

# **Section IIB: State Strategic Objectives And Performance Goals**

This subsection gathers information on your state's general strategic objectives, performance goals, performance measures and progress towards meeting goals, as specified in your CHIP state plan. (If your goals reported in the annual report now differ from Section 9 of your CHIP state plan, please indicate how they differ in "Other Comments on Measure." Also, the state plan should be amended to reconcile these differences). The format of this section provides your state with an opportunity to track progress over time. This section contains templates for reporting performance measurement data for each of five categories of strategic objectives, related to:

- Reducing the number of uninsured children
- CHIP enrollment
- Medicaid enrollment
- Increasing access to care
- Use of preventative care (immunizations, well child care)

Please report performance measurement data for the three most recent years for which data are available (to the extent that data are available). In the first two columns, data from the previous two years' annual reports (FFY 2016 and FFY 2017) will be populated with data from previously reported data in CARTS. If you reported data in the two previous years' reports and you want to update/change the data, please enter that data. If you reported no data for either of those two years, but you now have data available for them, please enter the data. In the third column, please report the most recent data available at the time you are submitting the current annual report (FFY 2018).

In this section, the term performance measure is used to refer to any data your state provides as evidence towards a particular goal within a strategic objective. For the purpose of this section, "objectives" refer to the five broad categories listed above, while "goals" are state-specific, and should be listed in the appropriate subsections within the space provided for each objective.

NOTES: Please do not reference attachments in this section. If details about a particular measure are located in an attachment, please summarize the relevant information from the attachment in the space provided for each measure.

In addition, please do not report the same data that were reported for Child Core Set reporting. The intent of this section is to capture goals and measures that your state did not report elsewhere. As a reminder, Child Core Set reporting migrated to MACPRO in December 2015. Historical data are still available for viewing in CARTS.

Additional instructions for completing each row of the table are provided below.

#### A. Goal:

For each objective, space has been provided to report up to three goals. Use this section to provide a brief description of each goal you are reporting within a given strategic objective. All new goals should include a direction and a target. For clarification only, an example goal would be: "Increase (direction) by 5 percent (target) the number of CHIP beneficiaries who turned 13 years old during the measurement year who had a second dose of MMR, three hepatitis B vaccinations and one varicella vaccination by their 13th birthday."

# B. Type of Goal:

For each goal you are reporting within a given strategic objective, please indicate the type of goal, as follows:

- New/revised: Check this box if you have revised or added a goal. Please explain how and why the goal was revised.
- <u>Continuing</u>: Check this box if the goal you are reporting is the same one you have reported in previous annual reports.
- <u>Discontinued</u>: Check this box if you have met your goal and/or are discontinuing a goal. Please explain why the goal was discontinued. GAL

# C. Status of Data Reported:

Please indicate the status of the data you are reporting for each goal, as follows:

Provisional: Check this box if you are reporting performance measure data for a goal, but the data
are currently being modified, verified, or may change in any other way before you finalize them for
FFY 2018.

<u>Explanation of Provisional Data</u> – When the value of the Status of Data Reported field is selected as "Provisional", the state must specify why the data are provisional and when the state expects the data will be final.

- Final: Check this box if the data you are reporting are considered final for FFY 2018.
- Same data as reported in a previous year's annual report: Check this box if the data you are
  reporting are the same data that your state reported for the goal in another annual report.
  Indicate in which year's annual report you previously reported the data.

# D. Measurement Specification:

This section is included for only two of the objectives— objectives related to increasing access to care, and objectives related to use of preventative care—because these are the two objectives for which states may report using the HEDIS® measurement specification. In this section, for each goal, please indicate the measurement specification used to calculate your performance measure data (i.e., were the measures calculated using the HEDIS® specifications or some other method unrelated to HEDIS®).

Please indicate whether the measure is based on HEDIS® technical specifications or another source. If HEDIS® is selected, the HEDIS® Version field must be completed. If "Other" measurement specification is selected, the explanation field must be completed.

#### **HEDIS® Version:**

Please specify HEDIS® Version (example 2016). This field must be completed only when a user selects the HEDIS® measurement specification.

### "Other" measurement specification explanation:

If "Other", measurement specification is selected, please complete the explanation of the "Other" measurement specification. The explanation field must be completed when "Other" measurement specification has been selected.

### E. Data Source:

For each performance measure, please indicate the source of data. The categories provided in this section vary by objective. For the objectives related to reducing the number of uninsured children and CHIP or Medicaid enrollment, please indicate whether you have used eligibility/enrollment data, survey data (specify the survey used), or other source (specify the other source). For the objectives related to access to care and use of preventative care, please indicate whether you used administrative data (claims) (specify the kind of administrative data used), hybrid data (claims and medical records) (specify how the two were used to create the data source), survey data (specify the survey used), or other source (specify the other source). In all cases, if another data source was used, please explain the source.

# F. Definition of Population Included in Measure:

Numerator: Please indicate the definition of the population included in the numerator for each measure (such as the number of visits required for inclusion, e.g., one or more visits in the past year).

Denominator: Please indicate the definition of the population included in the denominator for each measure.

For measures related to increasing access to care and use of preventative care, please

- Check one box to indicate whether the data are for the CHIP population only, or include both CHIP and Medicaid (Title XIX) children combined.
- If the denominator reported is not fully representative of the population defined above (the CHIP population only, or the CHIP and Medicaid (Title XIX) populations combined), please further define the denominator. For example, denominator includes only children enrolled in managed care in certain counties, technological limitations preventing reporting on the full population defined, etc.). Please report information on exclusions in the definition of the denominator (including the proportion of children excluded), The provision of this information is important and will provide CMS with a context so that comparability of denominators across the states and over time can occur.

# G. Deviations from Measure Specification

For the measures related to increasing access to care and use of preventative care.

If the data provided for a measure deviates from the measure specification, please select the type(s) of measure specification deviation. The types of deviation parallel the measure specification categories for each measure. Each type of deviation is accompanied by a comment field that states must use to explain in greater detail or further specify the deviation when a deviation(s) from a measure is selected.

The five types (and examples) of deviations are:

- Year of Data (e.g., partial year),
- Data Source (e.g., use of different data sources among health plans or delivery systems),
- Numerator (e.g., coding issues),
- Denominator (e.g., exclusion of MCOs, different age groups, definition of continuous enrollment),
- Other.

When one or more of the types are selected, states are required to provide an explanation.

Please report the year of data for each performance measure. The year (or months) should correspond to the period in which enrollment or utilization took place. Do not report the year in which data were collected for the measure, or the version of HEDIS® used to calculate the measure, both of which may be different from the period corresponding to enrollment or utilization of services.

# H. Date Range: available for 2018 CARTS reporting period.

Please define the date range for the reporting period based on the "From" time period as the month and year which corresponds to the beginning period in which utilization took place and please report the "To" time period as the month and year which corresponds to the end period in which utilization took place. Do not report the year in which data were collected for the measure, or the version of HEDIS® used to calculate the measure, both of which may be different from the period corresponding to utilization of services.

# I. Performance Measurement Data (HEDIS® or Other):

In this section, please report the numerators and denominators, rates for each measure (or component). The template provides two sections for entering the performance measurement data, depending on

whether you are reporting using HEDIS® or other methodologies. The form fields have been set up to facilitate entering numerators and denominators for each measure. If the form fields do not give you enough space to fully report on the measure, please use the "additional notes" section.

The preferred method is to calculate a "weighted rate" by summing the numerators and denominators across plans, and then deriving a single state-level rate based on the ratio of the numerator to the denominator). The reporting unit for each measure is the state as a whole. If states calculate rates for multiple reporting units (e.g., individual health plans, different health care delivery systems), states must aggregate data from all these sources into one state rate before reporting the data to CMS. In the situation where a state combines data across multiple reporting units, all or some of which use the hybrid method to calculate the rates, the state should enter zeroes in the "Numerator" and "Denominator" fields. In these cases, it should report the state-level rate in the "Rate" field and, when possible, include individual reporting unit numerators, denominators, and rates in the field labeled "Additional Notes on Measure," along with a description of the method used to derive the state-level rate.

# J. Explanation of Progress:

The intent of this section is to allow your state to highlight progress and describe any quality-improvement activities that may have contributed to your progress. Any quality-improvement activity described should involve the CHIP program, benefit CHIP enrollees, and relate to the performance measure and your progress. An example of a quality-improvement activity is a state-wide initiative to inform individual families directly of their children's immunization status with the goal of increasing immunization rates. CHIP would either be the primary lead or substantially involved in the project. If improvement has not occurred over time, this section can be used to discuss potential reasons for why progress was not seen and to describe future quality-improvement plans. In this section, your state is also asked to set annual performance objectives for FFY 2019, 2020 and 2021. Based on your recent performance on the measure (from FFY 2016 through 2018), use a combination of expert opinion and "best guesses" to set objectives for the next three years. Please explain your rationale for setting these objectives. For example, if your rate has been increasing by 3 or 4 percentage points per year, you might project future increases at a similar rate. On the other hand, if your rate has been stable over time, you might set a target that projects a small increase over time. If the rate has been fluctuating over time, you might look more closely at the data to ensure that the fluctuations are not an artifact of the data or the methods used to construct a rate. You might set an initial target that is an average of the recent rates, with slight increases in subsequent years. In future annual reports, you will be asked to comment on how your actual performance compares to the objective your state set for the year, as well as any quality-improvement activities that have helped or could help your state meet future objectives.

### K. Other Comments on Measure:

Please use this section to provide any other comments on the measure, such as data limitations, plans to report on a measure in the future, or differences between performance measures reported here and those discussed in Section 9 of the CHIP state plan.

### Objectives Related to Reducing the Number of Uninsured Children (Do not report data that was reported in Section IIA, Questions 2 and 3)

FFY 2016	FFY 2017	FFY 2018
Goal #1 (Describe)	Goal #1 (Describe)	Goal #1 (Describe)
Decrease the number of low-income children under 250% of	Decrease the number of low-income children under 250% of	Decrease the number of low-income children under 250% of
FPL who are uninsured.	FPL who are uninsured.	FPL who are uninsured.
Type of Goal:	Type of Goal:	Type of Goal:
New/revised. Explain:	New/revised. Explain:	New/revised. Explain:
Continuing.	Continuing.	Continuing.
Discontinued. Explain:	Discontinued. Explain:	☐ Discontinued. <i>Explain:</i>
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
Explanation of Provisional Data:	Explanation of Provisional Data:	Explanation of Provisional Data:
Final.	Final.	Final.
Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported:	reported:	reported:
Data Source:	Data Source:	Data Source:
Eligibility/Enrollment data	Eligibility/Enrollment data	Eligibility/Enrollment data
Survey data. <i>Specify:</i>	Survey data. Specify:	Survey data. <i>Specify:</i>
Other. Specify:	Other. Specify:	Other. Specify:
1 37	1 07	1 00
<b>Definition of Population Included in the Measure:</b>	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator: No performance data is being	Definition of denominator: No performance data is being	Definition of denominator: No performance data is being
proposed because it is not possible at this time to precisely	proposed because it is not possible at this time to precisely	proposed because it is not possible at this time to precisely
quantify the reduction in the number of low-income children	quantify the reduction in the number of low-income children	quantify the reduction in the number of low-income children
due to the volatility of the economy.	due to the volatility of the economy.	due to the volatility of the economy.
Definition of numerator: No performance data is being	Definition of numerator: No performance data is being	Definition of numerator: No performance data is being
proposed because it is not possible at this time to precisely	proposed because it is not possible at this time to precisely	proposed because it is not possible at this time to precisely
quantify the reduction in the number of low-income	quantify the reduction in the number of low-income	quantify the reduction in the number of low-income
uninsured children due to the volatility of the economy.	uninsured children due to the volatility of the economy.	uninsured children due to the volatility of the economy.
Date Range:	Date Range:	Date Range:
From: (mm/yyyy) 10/2015 To: (mm/yyyy) 09/2016	From: (mm/yyyy) 10/2016 To: (mm/yyyy) 09/2017	From: (mm/yyyy) 10/2017 To: (mm/yyyy) 09/2018
Performance Measurement Data:	Performance Measurement Data:	Performance Measurement Data:
Described what is being measured:	Described what is being measured:	Described what is being measured:
No performance data is being proposed because it is not possible at this time to precisely quantify the reduction in the	No performance data is being proposed because it is not possible at this time to precisely quantify the reduction in the	No performance data is being proposed because it is not possible at this time to precisely quantify the reduction in the
number of low-income uninsured children due to the	number of low-income uninsured children due to the	number of low-income uninsured children due to the
volatility of the economy.	volatility of the economy.	volatility of the economy.
volunity of the contonly.	volume of the economy.	volumery of the economy.
Numerator: 0	Numerator: 0	Numerator: 0
Denominator: 0	Denominator: 0	Denominator: 0
Rate:	Rate:	Rate:

FFY 2016	FFY 2017	FFY 2018
Additional notes on measure:	Additional notes on measure:	Additional notes/comments on measure:
Explanation of Progress:	Explanation of Progress:	Explanation of Progress:
How did your performance in 2016 compare with the Annual Performance Objective documented in your 2015 Annual Report?	How did your performance in 2017 compare with the Annual Performance Objective documented in your 2016 Annual Report?	How did your performance in 2018 compare with the Annual Performance Objective documented in your 2017 Annual Report?
What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?
Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.
Annual Performance Objective for FFY 2017: Annual Performance Objective for FFY 2018: Annual Performance Objective for FFY 2019:	Annual Performance Objective for FFY 2018: Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020:	Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2021:
Explain how these objectives were set:	Explain how these objectives were set:	Explain how these objectives were set:
Other Comments on Measure:	Other Comments on Measure:	Other Comments on Measure:

### Objectives Related to Reducing the Number of Uninsured Children (Do not report data that was reported in Section IIA, Questions 2 and 3) (Continued)

FFY 2016	FFY 2017	FFY 2018
Goal #2 (Describe)	Goal #2 (Describe)	Goal #2 (Describe)
Type of Goal:	Type of Goal:	Type of Goal:
New/revised. Explain:	New/revised. Explain:	New/revised. Explain:
Continuing.	Continuing.	Continuing.
Discontinued. Explain:	Discontinued. Explain:	Discontinued. Explain:
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
Explanation of Provisional Data:	Explanation of Provisional Data:	Explanation of Provisional Data:
Final.	Final.	Final.
Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported:	reported:	reported:
<u>Da</u> ta Source:	<u>Da</u> ta Source:	<u>Da</u> ta Source:
Eligibility/Enrollment data	Eligibility/Enrollment data	Eligibility/Enrollment data
Survey data. Specify:	Survey data. Specify:	Survey data. Specify:
Other. Specify:	Other. Specify:	Other. Specify:
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator:	Definition of denominator:	Definition of denominator:
Definition of numerator:	Definition of numerator:	Definition of numerator:
Date Range:	Date Range:	Date Range:
From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)
Performance Measurement Data:	Performance Measurement Data:	Performance Measurement Data:
Described what is being measured:	Described what is being measured:	Described what is being measured:
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes/comments on measure:

FFY 2016	FFY 2017	FFY 2018
Explanation of Progress:	Explanation of Progress:	Explanation of Progress:
How did your performance in 2016 compare with the Annual Performance Objective documented in your 2015 Annual Report?	How did your performance in 2017 compare with the Annual Performance Objective documented in your 2016 Annual Report?	How did your performance in 2018 compare with the Annual Performance Objective documented in your 2017 Annual Report?
What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?
Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.
Annual Performance Objective for FFY 2017: Annual Performance Objective for FFY 2018: Annual Performance Objective for FFY 2019:	Annual Performance Objective for FFY 2018: Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020:	Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2021:
Explain how these objectives were set:	Explain how these objectives were set:	Explain how these objectives were set:
Other Comments on Measure:	Other Comments on Measure:	Other Comments on Measure:

### Objectives Related to Reducing the Number of Uninsured Children (Do not report data that was reported in Section IIA, Questions 2 and 3) (Continued)

FFY 2016	FFY 2017	FFY 2018
Goal #3 (Describe)	Goal #3 (Describe)	Goal #3 (Describe)
Type of Goal:	Type of Goal:	Type of Goal:
New/revised. Explain:	New/revised. Explain:	New/revised. Explain:
Continuing.	Continuing.	Continuing.
Discontinued. Explain:	Discontinued. Explain:	Discontinued. Explain:
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
Explanation of Provisional Data:	Explanation of Provisional Data:	Explanation of Provisional Data:
Final.	Final.	Final.
Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported:	reported:	reported:
<u>Da</u> ta Source:	<u>Da</u> ta Source:	<u>Da</u> ta Source:
Eligibility/Enrollment data	Eligibility/Enrollment data	Eligibility/Enrollment data
Survey data. Specify:	Survey data. Specify:	Survey data. Specify:
Other. Specify:	Other. Specify:	Other. Specify:
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator:	Definition of denominator:	Definition of denominator:
Definition of numerator:	Definition of numerator:	Definition of numerator:
Date Range:	Date Range:	Date Range:
From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)
Performance Measurement Data:	Performance Measurement Data:	Performance Measurement Data:
Described what is being measured:	Described what is being measured:	Described what is being measured:
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes/comments on measure:

FFY 2016	FFY 2017	FFY 2018
Explanation of Progress:	Explanation of Progress:	Explanation of Progress:
How did your performance in 2016 compare with the Annual Performance Objective documented in your 2015 Annual Report?	How did your performance in 2017 compare with the Annual Performance Objective documented in your 2016 Annual Report?	How did your performance in 2018 compare with the Annual Performance Objective documented in your 2017 Annual Report?
What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?
Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.
Annual Performance Objective for FFY 2017: Annual Performance Objective for FFY 2018: Annual Performance Objective for FFY 2019:	Annual Performance Objective for FFY 2018: Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020:	Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2021:
Explain how these objectives were set:	Explain how these objectives were set:	Explain how these objectives were set:
Other Comments on Measure:	Other Comments on Measure:	Other Comments on Measure:

## **Objectives Related to CHIP Enrollment**

FFY 2016	FFY 2017	FFY 2018
Goal #1 (Describe)	Goal #1 (Describe)	Goal #1 (Describe)
Maintain CoverKids enrollment at a relatively consistent	Maintain CoverKids enrollment at a relatively consistent	Maintain CoverKids enrollment at a relatively consistent
level throughout the year and in comparison to the prior fiscal	level throughout the year and in comparison to the prior fiscal	level throughout the year and in comparison to the prior fiscal
year's levels.	year's levels.	year's levels.
Type of Goal:	Type of Goal:	Type of Goal:
New/revised. Explain:	New/revised. Explain:	New/revised. Explain:
Continuing.	Continuing.	Continuing.
Discontinued. Explain:	Discontinued. Explain:	Discontinued. Explain:
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
Explanation of Provisional Data:	Explanation of Provisional Data:	Explanation of Provisional Data:
Final.	Final.	Final.
Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported:	reported:	reported:
Data Source:	Data Source:	Data Source:
Eligibility/Enrollment data.	Eligibility/Enrollment data.	Eligibility/Enrollment data.
Survey data. Specify:	Survey data. Specify:	Survey data. Specify:
Other. Specify:	Other. Specify:	Other. Specify:
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator: Aggregate the monthly	Definition of denominator: Aggregate the monthly	Definition of denominator: Aggregate the monthly
enrollment in FFY 2015 (From 12/2014 to 09/2015) and	enrollment in FFY 2016 (From 10/2015 to 09/2016)and	enrollment in FFY 2017 (From 10/2016 to 09/2017) and
calculate an average	calculate an average	calculate an average
Definition of numerator: Average monthly enrollment for	Definition of numerator: Average monthly enrollment for	Definition of numerator: Average monthly enrollment for
FFY2016 for which we have data (Dec. 15 – Sept. 16)	FFY2017 for which we have data (October 2016 – September	FFY2018 for which we have data (October 2017 – September
	2017)	2018)
Date Range:	Date Range:	Date Range:
From: (mm/yyyy) 12/2015 To: (mm/yyyy) 09/2016	From: (mm/yyyy) 10/2016 To: (mm/yyyy) 09/2017	From: (mm/yyyy) 10/2017 To: (mm/yyyy) 09/2018
Performance Measurement Data:	Performance Measurement Data:	Performance Measurement Data:
Described what is being measured:  New monthly enrollment growth within the program	Described what is being measured:  New monthly enrollment growth within the program	Described what is being measured:  New monthly enrollment growth within the program
New monuny enrollment growth within the program	New monuny enroument growth within the program	New monuny enroument growth within the program
Numerator: 71357	Numerator: 73492	Numerator: 65954
Denominator: 70809	Denominator: 72437	Denominator: 72926
Rate: 100.8	Rate: 101.5	Rate: 90.4
Additional notes on measure:	Additional notes on measure:	Additional notes/comments on measure:

FFY 2016	FFY 2017	FFY 2018
Explanation of Progress:	Explanation of Progress:	Explanation of Progress:
How did your performance in 2016 compare with the Annual Performance Objective documented in your 2015 Annual Report?	How did your performance in 2017 compare with the Annual Performance Objective documented in your 2016 Annual Report?	How did your performance in 2018 compare with the Annual Performance Objective documented in your 2017 Annual Report?
What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?
Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.
Annual Performance Objective for FFY 2017: Annual Performance Objective for FFY 2018: Annual Performance Objective for FFY 2019:	Annual Performance Objective for FFY 2018: Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020:	Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2021:
Explain how these objectives were set:	Explain how these objectives were set:	Explain how these objectives were set:
Other Comments on Measure:	Other Comments on Measure:	Other Comments on Measure:

## **Objectives Related to CHIP Enrollment (Continued)**

FFY 2016	FFY 2017	FFY 2018
Goal #2 (Describe)	Goal #2 (Describe)	Goal #2 (Describe)
Maintain or increase the proportion of African-American	Maintain or increase the proportion of African-American	Maintain or increase the proportion of African-American
enrollees as a proportion of total CoverKids enrollment.	enrollees as a proportion of total CoverKids enrollment.	enrollees as a proportion of total CoverKids enrollment.
Type of Goal:	Type of Goal:	Type of Goal:
New/revised. Explain:	New/revised. Explain:	New/revised. Explain:
Continuing.	Continuing.	Continuing.
Discontinued. Explain:	Discontinued. Explain:	Discontinued. Explain:
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
Explanation of Provisional Data:	Explanation of Provisional Data:	Explanation of Provisional Data:
Final.	Final.	Final.
Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported:	reported:	reported:
Data Source:	Data Source:	Data Source:
Eligibility/Enrollment data.	Eligibility/Enrollment data.	Eligibility/Enrollment data.
Survey data. Specify:	Survey data. Specify:	Survey data. Specify:
Uther. Specify:	Other. Specify:	Uther. Specify:
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator: Total number of enrollees in FFY	Definition of denominator: Total number of enrollees in FFY	Definition of denominator: Total number of enrollees in FFY
2016 (December 2015 - September 2016)	2016 (October 2016 - September 2017)	2018 (October 2017 - September 2018)
	Definition of numerator: Total number of African-American	Definition of numerator: Total number of African-American
	enrollees in FFY 2016	enrollees in FFY 2017
Due to changing Eligibility Contractor effective January 1, 2016, the new Contractor can only provide data starting		
December 1, 2015 through September 30, 2016.		
December 1, 2013 unough September 50, 2010.		
Definition of numerator: Total number of African-American		
enrollees in FFY 2015		
Due to about in Elicibility Co. 1 Co. 1 Co. 1		
Due to changing Eligibility Contractor effective January 1, 2016, the new Contractor can only provide data starting		
December 1, 2015 through September 30, 2016.		
2000 1, 2010 unough september 30, 2010.		
Date Range:	Date Range:	Date Range:
From: (mm/yyyy) 12/2015 To: (mm/yyyy) 09/2016	From: (mm/yyyy) 10/2016 To: (mm/yyyy) 09/2017	From: (mm/yyyy) 10/2017 To: (mm/yyyy) 09/2018

FFY 2016	FFY 2017	FFY 2018
Performance Measurement Data:	Performance Measurement Data:	Performance Measurement Data:
Described what is being measured:	Described what is being measured:	Described what is being measured:
Proportion of African-American enrollment within the	Proportion of African-American enrollment within the	Proportion of African-American enrollment within the
context of the percentage of African-American children in	context of the percentage of African-American children in	context of the percentage of African-American children in
Tennessee.	Tennessee.	Tennessee.
Numerator: 10194	Numerator: 9464	Numerator: 9466
Denominator: 71357	Denominator: 94467	Denominator: 81481
Rate: 14.3	Rate: 10	Rate: 11.6
Additional notes on measure: This year CoverKids experienced difficulties obtaining the 3-year average data of African American children in Tennessee based on the Current Population Survey. In the past, we did not experience any challenges obtaining this data to include in the CMS Annual report.	Additional notes on measure: This year CoverKids experienced difficulties obtaining the 3-year average data of African American children in Tennessee based on the Current Population Survey. In the past, we did not experience any challenges obtaining this data to include in the CMS Annual report.	Additional notes/comments on measure:
Based on the Current Population Survey on a 3-year average, there are XX% African-American children in Tennessee.		
Explanation of Progress:	Explanation of Progress:	Explanation of Progress:
How did your performance in 2016 compare with the Annual Performance Objective documented in your 2015 Annual Report?	How did your performance in 2017 compare with the Annual Performance Objective documented in your 2016 Annual Report?	How did your performance in 2018 compare with the Annual Performance Objective documented in your 2017 Annual Report?
What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?
Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.
Annual Performance Objective for FFY 2017: Annual Performance Objective for FFY 2018: Annual Performance Objective for FFY 2019:	Annual Performance Objective for FFY 2018: Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020:	Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2021:
I and the second se		
Explain how these objectives were set:	Explain how these objectives were set:	Explain how these objectives were set:

## **Objectives Related to CHIP Enrollment (Continued)**

FFY 2016	FFY 2017	FFY 2018
Goal #3 (Describe)	Goal #3 (Describe)	Goal #3 (Describe)
Type of Goal:	Type of Goal:	Type of Goal:
New/revised. Explain:	New/revised. Explain:	New/revised. Explain:
Continuing.	Continuing.	Continuing.
Discontinued. Explain:	Discontinued. Explain:	Discontinued. Explain:
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
Explanation of Provisional Data:	Explanation of Provisional Data:	Explanation of Provisional Data:
Final.	Final.	Final.
Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported:	reported:	reported:
Data Source:	Data Source:	Data Source:
Eligibility/Enrollment data.	Eligibility/Enrollment data.	Eligibility/Enrollment data.
Survey data. Specify:	Survey data. Specify:	Survey data. Specify:
Other. Specify:	Other. Specify:	Other. Specify:
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator:	Definition of denominator:	Definition of denominator:
Definition of numerator:	Definition of numerator:	Definition of numerator:
Date Range:	Date Range:	Date Range:
From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)
Performance Measurement Data:	Performance Measurement Data:	Performance Measurement Data:
Described what is being measured:	Described what is being measured:	Described what is being measured:
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes/comments on measure:

FFY 2016	FFY 2017	FFY 2018
Explanation of Progress:	Explanation of Progress:	Explanation of Progress:
How did your performance in 2016 compare with the Annual Performance Objective documented in your 2015 Annual Report?	How did your performance in 2017 compare with the Annual Performance Objective documented in your 2016 Annual Report?	How did your performance in 2018 compare with the Annual Performance Objective documented in your 2017 Annual Report?
What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?
Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.
Annual Performance Objective for FFY 2017: Annual Performance Objective for FFY 2018: Annual Performance Objective for FFY 2019:	Annual Performance Objective for FFY 2018: Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020:	Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2021:
Explain how these objectives were set:	Explain how these objectives were set:	Explain how these objectives were set:
Other Comments on Measure:	Other Comments on Measure:	Other Comments on Measure:

## **Objectives Related to Medicaid Enrollment**

FFY 2016	FFY 2017	FFY 2018
Goal #1 (Describe)	Goal #1 (Describe)	Goal #1 (Describe)
Type of Goal:	Type of Goal:	Type of Goal:
New/revised. Explain:	New/revised. Explain:	New/revised. Explain:
Continuing.	Continuing.	Continuing.
Discontinued. Explain:	Discontinued. Explain:	Discontinued. Explain:
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
Explanation of Provisional Data:	Explanation of Provisional Data:	Explanation of Provisional Data:
Final.	Final.	Final.
Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported:	reported:	reported:
Data Source:	Data Source:	Data Source:
Eligibility/Enrollment data.	Eligibility/Enrollment data.	Eligibility/Enrollment data.
Survey data. Specify:	Survey data. Specify:	Survey data. Specify:
Uther. Specify:	☐ Other. Specify:	Other. Specify:
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator:	Definition of denominator:	Definition of denominator:
Definition of numerator:	Definition of numerator:	Definition of numerator:
Date Range:	Date Range:	Date Range:
From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)
Performance Measurement Data:	Performance Measurement Data:	Performance Measurement Data:
Described what is being measured:	Described what is being measured:	Described what is being measured:
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes/comments on measure:

FFY 2016	FFY 2017	FFY 2018
Explanation of Progress:	Explanation of Progress:	Explanation of Progress:
How did your performance in 2016 compare with the Annual Performance Objective documented in your 2015 Annual Report?	How did your performance in 2017 compare with the Annual Performance Objective documented in your 2016 Annual Report?	How did your performance in 2018 compare with the Annual Performance Objective documented in your 2017 Annual Report?
What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?
Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.
Annual Performance Objective for FFY 2017: Annual Performance Objective for FFY 2018: Annual Performance Objective for FFY 2019:	Annual Performance Objective for FFY 2018: Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020:	Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2021:
Explain how these objectives were set:	Explain how these objectives were set:	Explain how these objectives were set:
Other Comments on Measure:	Other Comments on Measure:	Other Comments on Measure:

## Objectives Related to Medicaid Enrollment (Continued)

FFY 2016	FFY 2017	FFY 2018
Goal #2 (Describe)	Goal #2 (Describe)	Goal #2 (Describe)
Type of Goal:	Type of Goal:	Type of Goal:
New/revised. Explain:	New/revised. Explain:	New/revised. Explain:
Continuing.	Continuing.	Continuing.
Discontinued. Explain:	Discontinued. Explain:	Discontinued. Explain:
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
Explanation of Provisional Data:	Explanation of Provisional Data:	Explanation of Provisional Data:
Final.	Final.	Final.
Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported:	reported:	reported:
Data Source:	Data Source:	Data Source:
Eligibility/Enrollment data.	Eligibility/Enrollment data.	Eligibility/Enrollment data.
Survey data. Specify:	Survey data. Specify:	Survey data. Specify:
Uther. Specify:	Other. Specify:	☐ Other. Specify:
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator:	Definition of denominator:	Definition of denominator:
Definition of numerator:	Definition of numerator:	Definition of numerator:
Date Range:	Date Range:	Date Range:
From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)
Performance Measurement Data:	Performance Measurement Data:	Performance Measurement Data:
Described what is being measured:	Described what is being measured:	Described what is being measured:
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes/comments on measure:

FFY 2016	FFY 2017	FFY 2018
Explanation of Progress:	Explanation of Progress:	Explanation of Progress:
How did your performance in 2016 compare with the Annual Performance Objective documented in your 2015 Annual Report?	How did your performance in 2017 compare with the Annual Performance Objective documented in your 2016 Annual Report?	How did your performance in 2018 compare with the Annual Performance Objective documented in your 2017 Annual Report?
What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?
Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.
Annual Performance Objective for FFY 2017: Annual Performance Objective for FFY 2018: Annual Performance Objective for FFY 2019:	Annual Performance Objective for FFY 2018: Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020:	Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2021:
Explain how these objectives were set:	Explain how these objectives were set:	Explain how these objectives were set:
Other Comments on Measure:	Other Comments on Measure:	Other Comments on Measure:

## Objectives Related to Medicaid Enrollment (Continued)

FFY 2016	FFY 2017	FFY 2018
Goal #3 (Describe)	Goal #3 (Describe)	Goal #3 (Describe)
Type of Goal:	Type of Goal:	Type of Goal:
New/revised. Explain:	New/revised. Explain:	New/revised. Explain:
Continuing.	Continuing.	Continuing.
Discontinued. Explain:	Discontinued. Explain:	Discontinued. Explain:
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
Explanation of Provisional Data:	Explanation of Provisional Data:	Explanation of Provisional Data:
Final.	Final	Final.
Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported:	reported:	reported:
Data Source:	Data Source:	Data Source:
Eligibility/Enrollment data.	Eligibility/Enrollment data.	Eligibility/Enrollment data.
Survey data. Specify:	Survey data. Specify:	Survey data. Specify:
Other. Specify:	Other. Specify:	Other. Specify:
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator:	Definition of denominator:	Definition of denominator:
Definition of numerator:	Definition of numerator:	Definition of numerator:
Date Range:	Date Range:	Date Range:
From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)
Performance Measurement Data:	Performance Measurement Data:	Performance Measurement Data:
Described what is being measured:	Described what is being measured:	Described what is being measured:
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Tuto.	Tute.	ruic.
Additional notes on measure:	Additional notes on measure:	Additional notes/comments on measure:

FFY 2016	FFY 2017	FFY 2018
Explanation of Progress:	Explanation of Progress:	Explanation of Progress:
How did your performance in 2016 compare with the Annual Performance Objective documented in your 2015 Annual Report?	How did your performance in 2017 compare with the Annual Performance Objective documented in your 2016 Annual Report?	How did your performance in 2018 compare with the Annual Performance Objective documented in your 2017 Annual Report?
What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?
Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.
Annual Performance Objective for FFY 2017: Annual Performance Objective for FFY 2018: Annual Performance Objective for FFY 2019:	Annual Performance Objective for FFY 2018: Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020:	Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2021:
Explain how these objectives were set:	Explain how these objectives were set:	Explain how these objectives were set:
Other Comments on Measure:	Other Comments on Measure:	Other Comments on Measure:

# Objectives Increasing Access to Care (Usual Source of Care, Unmet Need)

FFY 2016	FFY 2017	FFY 2018
Goal #1 (Describe)	Goal #1 (Describe)	Goal #1 (Describe)
Maintain or increase the percentage of enrollees who had a	Maintain or increase the percentage of enrollees who had a	Maintain or increase the percentage of enrollees who had a
visit with a primary care practitioner	visit with a primary care practitioner	visit with a primary care practitioner
Type of Goal:	Type of Goal:	Type of Goal:
New/revised. Explain:	New/revised. Explain:	New/revised. Explain:
Continuing.	Continuing.	Continuing.
Discontinued. Explain:	Discontinued. Explain:	Discontinued. Explain:
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
Explanation of Provisional Data:	Explanation of Provisional Data:	Explanation of Provisional Data:
Final.	Final.	Final.
Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported:	reported:	reported:
Measurement Specification:	Measurement Specification:	Measurement Specification:
HEDIS. Specify version of HEDIS used: 2016	HEDIS. Specify version of HEDIS used: 2017	HEDIS. Specify HEDIS® Version used: 2018
Other. Explain:	Other. Explain:	Other. Explain:
Data Source:	Data Source:	Data Source:
Administrative (claims data).	Administrative (claims data).	Administrative (claims data).
Hybrid (claims and medical record data).	Hybrid (claims and medical record data).	Hybrid (claims and medical record data).
Survey data. Specify:	Survey data. Specify:	Survey data. Specify:
Other. Specify:	Other. Specify:	Survey data. Specify:  Other. Specify:
Other. Specify:	Other. Specify:	☐ Other. Specify:
<b>Definition of Population Included in the Measure:</b>	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of numerator: 2016 HEDIS Technical	Definition of numerator: For 12-24 months, 25 months-6	Definition of numerator: For 12-24 months, 25 months-6
Specifications	years: One or more visits with a PCP (Ambulatory Visits	years: One or more visits with a PCP (Ambulatory Visits
Definition of denominator:	Value Set) during the measurement year.	Value Set) during the measurement year.
Denominator includes CHIP population only.	F 7.11 12.10 O :: 4 14 DCD	F 7.11 12.10 O :: 4 14 DCD
Denominator includes CHIP and Medicaid (Title XIX).	For 7-11 years, 12-19 years: One or more visits with a PCP (Ambulatory Visits Value Set) during the measurement year	For 7-11 years, 12-19 years: One or more visits with a PCP (Ambulatory Visits Value Set) during the measurement year
If denominator is a subset of the definition selected above,	or the year prior to the measurement year.	or the year prior to the measurement year.
please further define the Denominator, please indicate the number of children excluded:	of the year prior to the measurement year.	Definition of denominator:
number of children excluded.	Definition of denominator:	Denominator includes CHIP population only.
	Denominator includes CHIP population only.	Denominator includes CHIP and Medicaid (Title XIX).
	Denominator includes CHIP and Medicaid (Title XIX).	If denominator is a subset of the definition selected above,
	If denominator is a subset of the definition selected above,	please further define the Denominator, please indicate the
	please further define the Denominator, please indicate the	number of children excluded:
	number of children excluded:	
Date Range:	Date Range:	Date Range:
From: (mm/yyyy) 01/2015 To: (mm/yyyy) 12/2015	From: (mm/yyyy) 01/2016 To: (mm/yyyy) 12/2016	From: (mm/yyyy) 01/2017 To: (mm/yyyy) 12/2017

FFY 2016	FFY 2017	FFY 2018
<b>HEDIS Performance Measurement Data:</b>	HEDIS Performance Measurement Data:	HEDIS Performance Measurement Data:
(If reporting with HEDIS/HEDIS-like methodology)	(If reporting with HEDIS)	(If reporting with HEDIS)
Numerator: 636	Numerator: 427	Numerator: 403
Denominator: 663	Denominator: 450	Denominator: 439
Rate: 95.93	Rate: 94.89	Rate: 91.80
Deviations from Measure Specifications:	Deviations from Measure Specifications:	Deviations from Measure Specifications:
Year of Data, <i>Explain</i> .	Year of Data, Explain.	Year of Data, <i>Explain</i> .
Data Source, Explain.	Data Source, Explain.	Data Source, Explain.
Numerator, <i>Explain</i> .	Numerator, Explain.	Numerator, Explain.
Denominator, <i>Explain</i> .	Denominator, Explain.	Denominator, Explain.
Other, Explain.	Other, Explain.	Other, Explain.
Additional notes on measure: Children' and Adolescents'	Additional notes on measure: Children' and Adolescents'	Additional notes on measure: Children and Adolescents'
Access to PCP	Access to PCP	Access to PCP
12-24 Months		12-24 Months
Numerator: 636	12-24 Months	Numerator: 403
Denominator: 663	Numerator: 427	Denominator: 439
Rate: 95.93%	Denominator: 450 Rate: 94.89%	Rate: 91.80%
25 Months-6 Years		25 Months-6 Years
Numerator: 9,777	25 Months-6 Years	Numerator: 7,269
Denominator: 11,338	Numerator: 8,533	Denominator: 8,601
Rate: 86.23%	Denominator: 9,925 Rate: 85.97%	Rate: 84.51%
7-11 Years		7-11 Years
Numerator: 15,120	7-11 Years	Numerator: 15,261
Denominator: 16,594	Numerator: 15,629	Denominator: 17,239
Rate: 91.12%	Denominator: 17,451 Rate: 89,56%	Rate: 88.53%
12-19 Years	Nate. 07.50/0	12-19 Years
Numerator: 22.494	12-19 Years	Numerator: 25.767
Denominator: 25,759	Numerator: 24.632	Denominator: 30,292
Rate: 87.32%	Denominator: 28,725 Rate: 85.75%	Rate: 85.06%

FFY 2016	FFY 2017	FFY 2018
Other Performance Measurement Data:	Other Performance Measurement Data:	Other Performance Measurement Data:
(If reporting with another methodology)	(If reporting with another methodology)	(If reporting with another methodology)
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:
Explanation of Progress:	Explanation of Progress:	Explanation of Progress:
How did your performance in 2016 compare with the Annual Performance Objective documented in your 2015 Annual Report? A slight Increase was shown in the 12-24 months age band from 95.87% to 95.93%; a difference of 0.06 percentage points  Decreases were shown in each age band as follows:  • 25 months-6 years decreased from 89.61% to 86.23%; a difference of 3.38 percentage points  • 7-11 years decreased from 93.85% to 91.12%; a difference of 2.73 percentage points  • 12-19 years decreased from 90.20% to 87.32%; a difference of 2.93 percentage points	How did your performance in 2017 compare with the Annual Performance Objective documented in your 2016 Annual Report? Decreases were shown in each age band as follows:  • 12-24 months decreased from 95.93% to 94.89%; a difference of 1.04 percentage points  • 25 months-6 years decreased from 86.23% to 85.97%; a difference of 0.26 percentage points  • 7-11 years decreased from 91.12% to 89.56%; a difference of 1.56 percentage points  • 12-19 years decreased from 87.32% to 85.75%; a difference of 1.57 percentage points	How did your performance in 2018 compare with the Annual Performance Objective documented in your 2017 Annual Report? Decreases were shown in each age band as follows:  • 12-24 months decreased from 94.89% to 91.80%; a difference of 3.09 percentage points  • 25 months-6 years decreased from 85.97% to 84.51; a difference of 1.46 percentage points  • 7-11 years decreased from 89.56% to 88.53%; a difference of 1.03 percentage points  • 12-19 years decreased from 85.75% to 85.06; a difference of 0.69 percentage points
What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal? Audio Health Information Library, web based tools, EOB messages, community outreach, and newsletters, Care Management Education, Targeted Interventions such as telephonic and mailed reminders to members with gaps in care.	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal? General Interventions include web based tools, EOB messages, community outreach, and newsletters, Care Management Education.  Targeted Interventions such as telephonic and mailed reminders to members with gaps in care.	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal? General Interventions include web based tools, EOB messages, community outreach, and newsletters, Care Management Education.  Targeted Interventions such as telephonic and mailed reminders to members with gaps in care. During phone calls with members' parent/guardian, the Customer Service Representative reviews gaps in care, preventive screening needs, verify they have a PCP, encourage them to see a dentist, etc. The Representative also offers appointment scheduling assistance, if needed.

FFY 2016	FFY 2017	FFY 2018
Please indicate how CMS might be of assistance in	Please indicate how CMS might be of assistance in	Please indicate how CMS might be of assistance in
improving the completeness or accuracy of your reporting of the data.	improving the completeness or accuracy of your reporting of the data.	improving the completeness or accuracy of your reporting of the data.
Annual Performance Objective for FFY 2017: Annual Performance Objective for FFY 2018: Annual Performance Objective for FFY 2019:	Annual Performance Objective for FFY 2018: Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020:	Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2021:
Explain how these objectives were set:	Explain how these objectives were set:	Explain how these objectives were set:
Other Comments on Measure:	Other Comments on Measure:	Other Comments on Measure:

# Objectives Related to Increasing Access to Care (Usual Source of Care, Unmet Need) (Continued)

FY 2016	FFY 2017	FFY 2018
Goal #2 (Describe)	Goal #2 (Describe)	Goal #2 (Describe)
Maintain or reduce the incidence of Emergency Room usage.	Maintain or reduce the incidence of Emergency Room usage.	Maintain or reduce the incidence of Emergency Room usage.
Type of Goal:	Type of Goal:	Type of Goal:
New/revised. Explain:	New/revised. Explain:	New/revised. Explain:
Continuing.	Continuing.	Continuing.
Discontinued. Explain:	Discontinued. Explain:	Discontinued. Explain:
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
Explanation of Provisional Data:	Explanation of Provisional Data:	Explanation of Provisional Data:
Final.	Final.	Final.
Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported:	reported:	reported:
Measurement Specification:	Measurement Specification:	Measurement Specification:
HEDIS. Specify version of HEDIS used: 2016	HEDIS. Specify version of HEDIS used: 2017	HEDIS. Specify HEDIS® Version used: 2018
Other. Explain:	Other. Explain:	Other. Explain:
Data Source:	Data Source:	Data Source:
Administrative (claims data).	Administrative (claims data).	Administrative (claims data).
Hybrid (claims and medical record data).	Hybrid (claims and medical record data).	Hybrid (claims and medical record data).
Survey data. Specify:	Survey data. Specify:	Survey data. Specify:
Other. Specify:	Other. Specify:	Other. Specify:
Culci. Specify.	Suici. specqy.	Suici. specify.
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of numerator: 2016 HEDIS Technical	Definition of numerator: Calculation of risk-adjusted	Definition of numerator: Calculation of risk-adjusted
Specifications	outcomes (counts of ED visits) uses predetermined risk	outcomes (counts of ED visits) uses predetermined risk
Definition of denominator:	weights generated by two separate regression models.	weights generated by two separate regression models.
Denominator includes CHIP population only.	Weights from each model are combined to predict how many	Weights from each model are combined to predict how many
Denominator includes CHIP and Medicaid (Title XIX).	visits each member may have during the measurement year.	visits each member may have during the measurement year.
If denominator is a subset of the definition selected above,	Definition of denominator:	
please further define the Denominator, please indicate the	Denominator includes CHIP population only.	Definition of denominator:
number of children excluded:	Denominator includes CHIP and Medicaid (Title XIX).	Denominator includes CHIP population only.
	If denominator is a subset of the definition selected above,	Denominator includes CHIP population only.  Denominator includes CHIP and Medicaid (Title XIX).
	please further define the Denominator, please indicate the number of children excluded:	If denominator is a subset of the definition selected above,
	number of children excluded.	please further define the Denominator, please indicate the
		number of children excluded:
Date Range:	Date Range:	Date Range:
From: (mm/yyyy) 01/2015 To: (mm/yyyy) 12/2015	From: (mm/yyyy) 01/2016 To: (mm/yyyy) 12/2016	From: (mm/yyyy) 01/2017 To: (mm/yyyy) 12/2017

FY 2016	FFY 2017	FFY 2018
HEDIS Performance Measurement Data:	HEDIS Performance Measurement Data:	HEDIS Performance Measurement Data:
(If reporting with HEDIS/HEDIS-like methodology)	(If reporting with HEDIS)	(If reporting with HEDIS)
N 20700	N 20256	20571
Numerator: 20700	Numerator: 20256	Numerator: 20571
Denominator: 816755	Denominator: 801514	Denominator: 807531
Rate: 25.34	Rate: 25.27	Rate: 25.47
Deviations from Measure Specifications:	Deviations from Measure Specifications:	Deviations from Measure Specifications:
Year of Data, <i>Explain</i> .	Year of Data, <i>Explain</i> .	Year of Data, Explain.
Data Source, Explain.	Data Source, Explain.	Data Source, Explain.
Numerator, Explain.	Numerator, Explain.	Numerator, Explain.
Trumerator, Explain.	= Ivamerator, Explain.	
Denominator, Explain.	Denominator, Explain.	Denominator, Explain.
Expun.	Explain.	<u> </u>
Other, Explain.	Other, Explain.	Other, Explain.
Guici, Expiani.	Guici, Expiani.	Culci, Explain.
Additional notes on measure: Total population up to 19	Additional notes on measure: Total population up to 19	Additional note/comments on measure: Total population
years of age	years of age Numerator: 20,256 ED Visits	up to 19 years of age
Numerator: 20,700 ED Visits	Denominator: 801,514 Member Months	Numerator: 20,571 ED Visits
Denominator: 816,755 Member Months	Rate: 25.27 Visits per 1,000 Member Months	Denominator: 807,531 Member Months
Rate: 25.34 Visits per 1,000 Member Months		Rate: 25.47 Visits per 1,000 Member Months
Other Performance Measurement Data:	Other Performance Measurement Data:	Other Performance Measurement Data:
(If reporting with another methodology)	(If reporting with another methodology)	(If reporting with another methodology)
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on massaum	Additional notes on massures	Additional notes on massymu
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:

FY 2016	FFY 2017	FFY 2018
Explanation of Progress:	Explanation of Progress:	Explanation of Progress:
How did your performance in 2016 compare with the Annual Performance Objective documented in your 2015 Annual Report? Visits per 1000 member months had a very slight decrease from 25.55 to 25.34	How did your performance in 2017 compare with the Annual Performance Objective documented in your 2016 Annual Report? There was a slight decrease in rate from 25.34% in 2016 to 25.27% in 2017.	How did your performance in 2018 compare with the Annual Performance Objective documented in your 2017 Annual Report? There was a slight increase in rate from 25.27% in 2017 to 25.47% in 2018.
What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal? Care Management Services and targeted education to members who frequent the ED	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal? Care Management Services and targeted education to members who frequent the ED	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal? CoverKids populates a frequent-ED utilization list, which is used to identify members for case management. The members are assigned to a case manager, and telephonic contact is attempted. If CoverKids is unable to reach the member/member's guardian by phone, then a face-to-face visit is attempted and the member's PCP is notified. The purpose of the phone call/visit is to enroll the member in case management.
Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.
Annual Performance Objective for FFY 2017: Annual Performance Objective for FFY 2018: Annual Performance Objective for FFY 2019:	Annual Performance Objective for FFY 2018: Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020:	Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2021:
Explain how these objectives were set:	Explain how these objectives were set:	Explain how these objectives were set:
Other Comments on Measure:	Other Comments on Measure:	Other Comments on Measure:

# Objectives Related to Increasing Access to Care (Usual Source of Care, Unmet Need) (Continued)

FFY 2016	FFY 2017	FFY 2018
Goal #3 (Describe)	Goal #3 (Describe)	Goal #3 (Describe)
Continue to track Comprehensive Diabetes Care HbA1c	Continue to track Comprehensive Diabetes Care HbA1c	Continue to track Comprehensive Diabetes Care HbA1c
testing	testing	testing
Type of Goal:	Type of Goal:	Type of Goal:
New/revised. Explain:	New/revised. Explain:	New/revised. Explain:
Continuing.	Continuing.	Continuing.
Discontinued. Explain:	Discontinued. Explain:	Discontinued. Explain:
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
Explanation of Provisional Data:	Explanation of Provisional Data:	Explanation of Provisional Data:
Final.	Final.	Final.
Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported:	reported:	reported:
Measurement Specification:	Measurement Specification:	Measurement Specification:
HEDIS. Specify version of HEDIS used:	HEDIS. Specify version of HEDIS used:	HEDIS. Specify HEDIS® Version used:
Other. Explain: Explain: HEDIS Like Methodology using	Other. Explain: HEDIS Like Methodology using age band	Other. Explain: HEDIS Like Methodology using age band
age band 0-18 years	0 - 18 years	0-18 years
Data Source:	Data Source:	Data Source:
Administrative (claims data).	Administrative (claims data).	Administrative (claims data).
Hybrid (claims and medical record data).	Hybrid (claims and medical record data).	Hybrid (claims and medical record data).
Survey data. Specify:	Survey data. Specify:	Survey data. Specify:
Other. Specify:	Other. Specify:	Other. Specify:
D.C. C. C. Charles L.C. T. J. J. J. Al. M.	D.C. '4' C.D L. d L L L M	D. C.
<b>Definition of Population Included in the Measure:</b> Definition of numerator: Modified 2016 HEDIS Technical	<b>Definition of Population Included in the Measure:</b> Definition of numerator: An HbA1c test (HbA1c Tests Value	<b>Definition of Population Included in the Measure:</b> Definition of numerator: An HbA1c test (HbA1c Tests Value
Specifications	Set) performed during the measurement year, as identified by	Set) performed during the measurement year, as identified by
Specifications	claim/encounter or automated laboratory data.	claim/encounter or automated laboratory data.
	Definition of denominator:	Definition of denominator:
Definition of denominator:	Denominator includes CHIP population only.	Denominator includes CHIP population only.
Denominator includes CHIP population only.	Denominator includes CHIP and Medicaid (Title XIX).	Denominator includes CHIP and Medicaid (Title XIX).
Denominator includes CHIP and Medicaid (Title XIX).	If denominator is a subset of the definition selected above,	If denominator is a subset of the definition selected above,
If denominator is a subset of the definition selected above,	please further define the Denominator, please indicate the	please further define the Denominator, please indicate the
please further define the Denominator, please indicate the	number of children excluded:	number of children excluded:
number of children excluded:		
Date Range:	Date Range:	Date Range:
From: (mm/yyyy) 01/2015 To: (mm/yyyy) 12/2015	From: (mm/yyyy) 01/2016 To: (mm/yyyy) 12/2016	From: (mm/yyyy) 01/2017 To: (mm/yyyy) 12/2017

FFY 2017	FFY 2018
HEDIS Performance Measurement Data:	HEDIS Performance Measurement Data:
(If reporting with HEDIS)	(If reporting with HEDIS)
Numerator:	Numerator:
Denominator:	Denominator:
Rate:	Rate:
Deviations from Measure Specifications:	Deviations from Measure Specifications:
Year of Data, <i>Explain</i> .	Year of Data, <i>Explain</i> .
Data Source, Explain.	Data Source, Explain.
Numerator, Explain.	Numerator, Explain.
Denominator, Explain.	Denominator, <i>Explain</i> .
Other, <i>Explain</i> .	Other, Explain.
Additional notes on measure:	Additional notes/comments on measure:
Other Performance Measurement Data:	Other Performance Measurement Data:
(If reporting with another methodology)	(If reporting with another methodology)
	Numerator: 257
	Denominator: 289
Rate: 66.7	Rate: 88.9
Additional notes on measure: The percentage of CoverKids	Additional notes on measure: The percentage of CoverKids
	members 0-18 years of age with Diabetes who had a HbA1c
test during the measurement year.	test during the measurement year.
Numerator Explain – 0 – 18 years only	Numerator, Explain $-0 - 18$ years only.
	Denominator, Explain $-0 - 18$ years only.
Denominator, Explain 0 10 years only.	Denominator, Dapiani o 10 years only.
	HEDIS Performance Measurement Data:  If reporting with HEDIS)  Numerator: Denominator: Rate:  Deviations from Measure Specifications:  Year of Data, Explain.  Data Source, Explain.  Denominator, Explain.  Denominator, Explain.  Other, Explain.  Additional notes on measure:  Deter Performance Measurement Data: If reporting with another methodology) Numerator: 22 Denominator: 33 Rate: 66.7  Additional notes on measure: The percentage of CoverKids members 0-18 years of age with Diabetes who had a HbA1c

FFY 2016	FFY 2017	FFY 2018
Explanation of Progress:	Explanation of Progress:	Explanation of Progress:
How did your performance in 2016 compare with the Annual Performance Objective documented in your 2015 Annual Report? From 2015 to 2016, the percentage of CoverKids members with Diabetes who had a HbA1c test improved by 3.35 percentage points.  What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal? General Interventions: Audio Health Information Library, web based tools, EOB messages, community outreach, newsletters, Care Management education  Targeted Interventions: Telephonic and mailed reminders to non-compliant members; Gaps in care detail distributed to providers	How did your performance in 2017 compare with the Annual Performance Objective documented in your 2016 Annual Report? From 2016 to 2017, the percentage of CoverKids members with Diabetes who had a HbA1c test declined by 4.45 percentage points.  What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal? General Interventions: web based tools, EOB messages, community outreach, newsletters, Care Management education  Targeted Interventions: Telephonic and mailed reminders to non-compliant members; Gaps in care detail distributed to providers	How did your performance in 2018 compare with the Annual Performance Objective documented in your 2017 Annual Report? From 2017 to 2018, the percentage of CoverKids members with Diabetes who had a HbA1c test increased by 0.8 percentage points.  What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal? All identified diabetic members are offered enrollment into the Chronic Case Management Program. The Case manager coordinates care with pediatric endocrinologists, the PCP, and any other specialists.
Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.  Annual Performance Objective for FFY 2017: Annual Performance Objective for FFY 2018: Annual Performance Objective for FFY 2019:  Explain how these objectives were set:	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.  Annual Performance Objective for FFY 2018: Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020:  Explain how these objectives were set:	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.  Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2021:  Explain how these objectives were set:
Other Comments on Measure:	Other Comments on Measure:	Other Comments on Measure:

# Objectives Related to Use of Preventative Care (Immunizations, Well Child Care)

FFY 2016	FFY 2017	FFY 2018
Goal #1 (Describe)	Goal #1 (Describe)	Goal #1 (Describe)
Increase the percentage of children and adolescents that	Increase the percentage of children and adolescents that	Increase the percentage of children and adolescents that
receive the age-appropriate immunizations.	receive the age-appropriate immunizations.	receive the age-appropriate immunizations.
Type of Goal:	Type of Goal:	Type of Goal:
New/revised. Explain:	New/revised. Explain:	New/revised. Explain:
Continuing.	Continuing.	Continuing.
Discontinued. Explain:	Discontinued. Explain:	Discontinued. Explain:
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
☐ Provisional.	Provisional.	Provisional.
Explanation of Provisional Data:	Explanation of Provisional Data:	Explanation of Provisional Data:
Final.	Final.	Final.
Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported:	reported:	reported:
Measurement Specification:	Measurement Specification:	Measurement Specification:
HEDIS. Specify version of HEDIS used: 2016	HEDIS. Specify version of HEDIS used: 2017	HEDIS. Specify HEDIS® Version used: 2018
Uther. Explain:	Other. Explain:	Other. Explain:
Data Source:	Data Source:	Data Source:
Administrative (claims data).	Administrative (claims data).	Administrative (claims data).
Hybrid (claims and medical record data).	Hybrid (claims and medical record data).	Hybrid (claims and medical record data).
Survey data. Specify:	Survey data. Specify:	Survey data. Specify:
Other. Specify:	Other. Specify:	Other. Specify:
Note that for the 2015 report, we are including the HEDIS		
Childhood Immunization Status Combo 10 measure in place		
of the Combo 3 measure due to Combo 10 being the NCQA		
HEDIS Medicaid Accreditation Measure.		

FFY 2016	FFY 2017	FFY 2018
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of numerator: 2016 HEDIS Technical	Definition of numerator: For MMR, hepatitis B, VZV, and	Definition of numerator: For MMR, hepatitis B, VZV, and
Specifications	hepatitis A, count any of the following:	hepatitis A, count any of the following:
Definition of denominator:	•Evidence of the antigen or combination vaccine, or	•Evidence of the antigen or combination vaccine, or
Denominator includes CHIP population only.	•Documented history of the illness, or	•Documented history of the illness, or
Denominator includes CHIP and Medicaid (Title XIX).	•A seropositive test result for each antigen.	•A seropositive test result for each antigen.
If denominator is a subset of the definition selected above,	For DTap,IPV,HiB, pneumococcal conjugate, rotavirus and	For DTap, IPV, HiB, pneumococcal conjugate, rotavirus and
please further define the Denominator, please indicate the	influenza, count only:	influenza, count only:
number of children excluded:	•Evidence of the antigen or combination vaccine.	•Evidence of the antigen or combination vaccine.
	For combination vaccinations that require more than one	For combination vaccinations that require more than one
	antigen(i.e.,DTap and MMR),the organization must find	antigen (i.e., DTap and MMR),the organization must find
	evidence of all the antigens.	evidence of all the antigens.
	Definition of denominator:	Definition of denominator:
	Denominator includes CHIP population only.	Denominator includes CHIP population only.
	Denominator includes CHIP and Medicaid (Title XIX).	Denominator includes CHIP and Medicaid (Title XIX).
	If denominator is a subset of the definition selected above,	If denominator is a subset of the definition selected above,
	please further define the Denominator, please indicate the	please further define the Denominator, please indicate the
	number of children excluded:	number of children excluded:
Date Range:	Date Range:	Date Range:
From: (mm/yyyy) 01/2015 To: (mm/yyyy) 12/2015	From: (mm/yyyy) 01/2016 To: (mm/yyyy) 12/2016	From: (mm/yyyy) 01/2017 To: (mm/yyyy) 12/2017
HEDIS Performance Measurement Data:	<b>HEDIS Performance Measurement Data:</b>	HEDIS Performance Measurement Data:
(If reporting with HEDIS/HEDIS-like methodology)	(If reporting with HEDIS)	(If reporting with HEDIS)
Numerator: 157	Numerator: 183	Numerator: 183
Denominator: 411	Denominator: 411	Denominator: 411
Rate: 38.20	Rate: 44.53	Rate: 44.53
Deviations from Measure Specifications:	Deviations from Measure Specifications:	Deviations from Measure Specifications:
Year of Data, Explain.	Year of Data, Explain.	Year of Data, Explain.
Data Source, Explain.	☐ Data Source, Explain.	☐ Data Source, Explain.
Numerator, Explain.	Numerator, Explain.	Numerator, Explain.
Denominator, Explain.	Denominator, Explain.	Denominator, Explain.
Other, Explain.	Other, Explain.	Other, Explain.

FFY 2016	FFY 2017	FFY 2018
Additional notes on measure: DTap Numerator:314	Additional notes on measure: DTap Numerator:335	Additional notes/comments on measure: DTap
Denominator:411 Rate:76.40%;IPV	Denominator:411 Rate:85.51%	Numerator:316 Denominator:411 Rate:76.89%
Numerator:351Denominator:411 Rate:85.40%; MMR	IPV Numerator:363Denominator:411 Rate:88.32%	IPV Numerator:353Denominator:411 Rate:85.89%
Numerator:346 Denominator:411 Rate:84.18%;HiB	MMR Numerator:362 Denominator:411 Rate:88.08%	MMR Numerator:347 Denominator:411 Rate:84.43%
Numerator:350 Denominator:411 Rate:85.16%;Hep B	HiB Numerator:364 Denominator:411 Rate:88.56%	HiB Numerator:348 Denominator:411 Rate:84.67%
Numerator:343 Denominator:411 Rate:83.45%; VZV	Hep B Numerator:348 Denominator:411 Rate:84.67%	Hep B Numerator:351 Denominator:411 Rate:85.40%
Numerator:345 Denominator:411 Rate:83.94%;PCV	VZV Numerator:369 Denominator:411 Rate:89.78%	VZV Numerator:349 Denominator:411 Rate:84.91%
Numerator:321 Denominator:411 Rate:78.10%;Hepatitis A	PCV Numerator:340 Denominator:411 Rate:82.73%	PCV Numerator:333 Denominator:411 Rate:81.02%
Numerator:350 Denominator:411 Rate: 85.16%; Rotavirus	Hepatitis A Numerator:356 Denominator:411 Rate:86.62%	Hepatitis A Numerator:339 Denominator:411 Rate:82.48%
Numerator:300 Denominator:411 Rate:72.99%;Influenza	Rotavirus Numerator:312 Denominator:411 Rate:75.91%	Rotavirus Numerator:308 Denominator:411 Rate:74.94%
Numerator:197 Denominator:411 Rate:47.93%	Influenza Numerator:223 Denominator:411 Rate:54.26%	Influenza Numerator:216 Denominator:411 Rate:52.55%
Other Performance Measurement Data:	Other Performance Measurement Data:	Other Performance Measurement Data:
(If reporting with another methodology)	(If reporting with another methodology)	(If reporting with another methodology)
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:

FFY 2016 FFY 2017 FFY 2018

#### **Explanation of Progress:**

How did your performance in 2016 compare with the Annual Performance Objective documented in your 2015 Annual Report? For 2016 results, there was a decrease in all of the individual childhood immunization rates that were included in the Combo 3 measure.

Due to Combo 10 now being assigned as the NCQA HEDIS Medicaid Accreditation measure, an accurate comparison cannot be made to Combo 3 rate which was reported in 2015.

For Adolescent Immunizations, a slight decrease was shown in Meningococcal and Combol however an increase was reported for Tdap/TD.

What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal? CoverKids provides a bi-annual newsletter, M-Power, and an age oriented website for adolescent members. Teens are further encouraged to obtain appropriate

immunizations as well as annual wellness exams through the Quality Improvement Preventive and Wellness Program.

General Interventions: Audio Health Information Library, web based tools, EOB messages, community outreach, newsletters, Care Management education

Targeted Interventions: Telephonic and mailed reminders to non-compliant members. As of April 1 2016, CoverKids Customer Service Representatives (CSRs) are able to identify adolescent members with an immunization gap in care on incoming calls. When a member is identified with a gap in adolescent immunizations, the CSR offers to schedule an appointment to close this gap.

#### **Explanation of Progress:**

How did your performance in 2017 compare with the Annual Performance Objective documented in your 2016 Annual Report? For 2017 results, there was an increase in all of the individual childhood immunization rates.

What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal? CoverKids provides a bi-annual newsletter, M-Power, and an age oriented website for adolescent members. Teens are further encouraged to obtain appropriate immunizations as well as annual wellness exams through the Quality Improvement Preventive and Wellness Program. General Interventions: web based tools, EOB messages, community outreach, newsletters, Care Management education

Targeted Interventions: Telephonic and mailed reminders to non-compliant members. Biannual Every Member Every Day Scorecards will be mailed to non-compliant members showing current and upcoming gaps in care. CoverKids Customer Service Representatives (CSRs) are able to identify adolescent members with an immunization gap in care on incoming calls. When a member is identified with a gap in adolescent immunizations, the CSR offers to schedule an appointment to close this gap.

**Explanation of Progress:** 

How did your performance in 2018 compare with the Annual Performance Objective documented in your 2017 Annual Report? For 2018 results, there was a decrease in all of the individual childhood immunization rates, except Hepatitis B, which increased slightly.

What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal? CoverKids provides a biannual newsletter, M-Power, and an age oriented website for adolescent members. General Interventions: web based tools, EOB messages, community outreach, newsletters, Care Management education

Targeted Interventions: Telephonic and mailed reminders to non-compliant members. Biannual Every Member Every Day Scorecards will be mailed to non-compliant members showing current and upcoming gaps in care. CoverKids Customer Service Representatives (CSRs) are able to identify members with an immunization gap in care on incoming calls. When a member is identified with a gap in immunizations, the CSR offers to schedule an appointment to close this gap. Targeted Calls were made to the parents of minor children under 2 years of age, educating parents on the importance of two influenza vaccinations before the second birthday.

FFY 2016	FFY 2017	FFY 2018
Please indicate how CMS might be of assistance in	Please indicate how CMS might be of assistance in	Please indicate how CMS might be of assistance in
improving the completeness or accuracy of your reporting of the data.	improving the completeness or accuracy of your reporting of the data.	improving the completeness or accuracy of your reporting of the data.
Annual Performance Objective for FFY 2017: Annual Performance Objective for FFY 2018: Annual Performance Objective for FFY 2019:	Annual Performance Objective for FFY 2018: Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020:	Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2021:
Explain how these objectives were set:	Explain how these objectives were set:	Explain how these objectives were set:
Other Comments on Measure:	Other Comments on Measure: DTaP: At least four DTaP vaccinations (DTaP Vaccine Administered Value Set), with different dates of service on or before the child's second birthday.Do not count a vaccination administered prior to 42 days after birth.  IPV: At least three IPV vaccinations (Inactivated Polio Vaccine(IPV) Administered Value Set), with different dates of service on or before the child's second birthday.Do not count a vaccination administered prior to 42 days after birth.	Other Comments on Measure: DTaP: At least four DTaP vaccinations (DTaP Vaccine Administered Value Set), with different dates of service on or before the child's second birthday.Do not count a vaccination administered prior to 42 days after birth.  IPV: At least three IPV vaccinations (Inactivated Polio Vaccine(IPV) Administered Value Set), with different dates of service on or before the child's second birthday. Do not count a vaccination administered prior to 42 days after birth.

# Objectives Related to Use of Preventative Care (Immunizations, Well Child Care) (Continued)

FFY 2016	FFY 2017	FFY 2018
Goal #2 (Describe)	Goal #2 (Describe)	Goal #2 (Describe)
Increase the percentage of pregnant CoverKids members who	Increase the percentage of pregnant CoverKids members who	Increase the percentage of pregnant CoverKids members who
have a timely prenatal and postpartum care visit	have a timely prenatal and postpartum visit	have a timely prenatal and postpartum visit
Type of Goal:	Type of Goal:	Type of Goal:
New/revised. Explain:	New/revised. Explain:	New/revised. Explain:
Continuing.	Continuing.	Continuing.
Discontinued. Explain:	Discontinued. Explain:	Discontinued. Explain:
Status of Data Reported:	Status of Data Reported:	Status of Data <b>Reported</b> :
Provisional.	Provisional	Provisional.
Explanation of Provisional Data:	Explanation of Provisional Data:	Explanation of Provisional Data:
Final.	Final.	Final.
Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported:	reported:	reported:
Measurement Specification:	Measurement Specification:	Measurement Specification:
HEDIS. Specify version of HEDIS used: 2016	HEDIS. Specify version of HEDIS used: 2017	HEDIS. Specify HEDIS® Version used: 2018
Other. Explain:	Other. Explain:	Other. Explain:
Data Source:	Data Source:	Data Source:
Administrative (claims data).	Administrative (claims data).	Administrative (claims data).
Hybrid (claims and medical record data).	Hybrid (claims and medical record data).	Hybrid (claims and medical record data).
Survey data. Specify:	Survey data. Specify:	Survey data. Specify:
Uther. Specify:	Other. Specify:	Other. Specify:
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of numerator: 2016 HEDIS Technical	Definition of numerator: Timeliness of Prenatal Care: A	Definition of numerator: Timeliness of Prenatal Care: A
Specifications	prenatal visit in the first trimester, on the enrollment start date	prenatal visit in the first trimester, on the enrollment start
Definition of denominator:	or within 42 days of enrollment, depending on the date of	date or within 42 days of enrollment, depending on the date of
Denominator includes CHIP population only.	enrollment in the organization and the gaps in enrollment	enrollment in the organization and the gaps in enrollment
Denominator includes CHIP and Medicaid (Title XIX).	during the pregnancy.	during the pregnancy.
If denominator is a subset of the definition selected above,	Include only visits that occur while the member was enrolled.	
please further define the Denominator, please indicate the	Postpartum Care: A postpartum visit for a pelvic exam or postpartum care on or between 21 and 56 days after delivery,	Include only visits that occur while the member was enrolled.  Postpartum Care: A postpartum visit for a pelvic exam or
number of children excluded:	as documented through either administrative data or medical	postpartum care on or between 21 and 56 days after delivery,
	record review.	as documented through either administrative data or medical
	record review.	record review.
	Definition of denominator:	
	Denominator includes CHIP population only.	Definition of denominator:
	Denominator includes CHIP and Medicaid (Title XIX).	Denominator includes CHIP population only.
	If denominator is a subset of the definition selected above,	Denominator includes CHIP and Medicaid (Title XIX).
	please further define the Denominator, please indicate the	If denominator is a subset of the definition selected above,
	number of children excluded:	please further define the Denominator, please indicate the
		number of children excluded:

Date Range:   Prom: (mm/yyyy) 01/2015 To: (mm/yyyy) 12/2015   Prom: (mm/yyyy) 01/2016 To: (mm/yyyy) 12/2016   Prom: (mm/yyyy) 01/2016 To: (mm/yyyy) 12/2017 To: (mm/yyy) 12/2017 To: (mm/yyyy) 12/2017 To: (mm/yyy) 12/2017 To: (mm/yyyy) 12/2017 To: (mm/yyy) 12/2017 To: (mm/y	FFY 2016	FFY 2017	FFY 2018
From: (mm/yyyy) 01/2015 To: (mm/yyyy) 12/2016    From: (mm/yyyy) 01/2016 To: (mm/yyyy) 12/2016   From: (mm/yyyy) 12/2016   IEDIS Performance Measurement Data: (If reporting with HEDIS)   From: (mm/yyyy) 12/2016   From: (mm/yyyy) 12/2016   IEDIS Performance Measurement Data: (If reporting with HEDIS)   From: (mm/yyyy) 12/2016   From: (mm/yyyy) 12/2016   From: (mm/yyyy) 12/2016   IEDIS Performance Measurement Data: (If reporting with HEDIS)   From: (mm/yyyy) 12/2016   From: (mm/yyyy) 12/2016   IEDIS Performance Measurement Data: (If reporting with mother methodology)   From: (mm/yyyy) 12/2016   From: (mm/yyyy) 12/2016   From: (mm/yyyy) 12/2016   From: (mm/yyy) 12/2016   From: (mm/yyyy) 12/2016   IEDIS Performance Measurement Data: (If reporting with another methodology)   From: (IF reporting with an	Date Range:	Date Range:	
HEDIS Performance Measurement Data: (If reporting with HEDIS)  Numerator: 284 Denominator: 410 Rate: 69.27  Rate: 69.27  Deta Source, Explain.  Deta Source, Explain.  Deta Source, Explain.  Denominator, Explain.  Denominat			
Numerator: 268 Penominator: 410 Rate: 69.27 Rate: 69.27 Rate: 65.37% Rate: 66.27% Rate: 65.37% Rate: 65.37% Rate: 65.37% Rate: 65.37% Rate: 66.27% Rate: 65.37% Rate: 66.27% Rate: 67.28% Rate: 81.66% Rate: 81.66% Rate: 67.28% Rate: 81.66% Rate: 67.28% Rate: 81.66% R	HEDIS Performance Measurement Data:		
Denominator: 410 Rate: 69.27%  Postations from Measure Specifications:  Year of Data, Explain.  Deta Source, Explain.  Denominator, Explain.  Additional notes on measure: HEDIS Performance feasurement Data: If reporting with HEDIS)  Penominator, 410 Rate: 69.27%  Postpartum Care Numerator: 264  Postpartum Care Numerator: 261 Denominator: 410 Rate: 64.88%  Pother Performance Measurement Data: If reporting with another methodology) Numerator: Denominator: Denominator: Denominator: Rate:  Denominator: Denominator: Denominator: Denominator: Rate:  Denominator: Denominator: Denominator: Denominator: Rate: Denominator: Denominator: Denominator: Rate:  Denominator: Denominator: Denominator: Rate:	(If reporting with HEDIS/HEDIS-like methodology)	(If reporting with HEDIS)	(If reporting with HEDIS)
Rate: 65.37  Rate: 69.27  Rate: 69.27  Rate: 81.66  Rate:	Numerator: 268	Numerator: 284	Numerator: 325
Deviations from Measure Specifications:   Deviations from Measure Specifications:   Pear of Data, Explain.   Pear of Data, Explain.   Pear of Data, Explain.   Pear of Data, Explain.   Pear of Data Source, Explain.   Pear	Denominator: 410	Denominator: 410	Denominator: 398
Year of Data, Explain.   Data Source, Explain.   Denominator, Explain.   Dother, Explain.   Dother, Explain.   Denominator, Explain.   Dother, Explain.   Denominator, Expla	Rate: 65.37	Rate: 69.27	Rate: 81.66
Data Source, Explain.    Data Source, Explain.   Data Source, Explain.   Data Source, Explain.   Data Source, Explain.   Data Source, Explain.   Data Source, Explain.   Denominator, Explain.   Denominator, Explain.   Denominator, Explain.   Denominator, Explain.   Dother, Explai	<u>De</u> viations from Measure Specifications:	Deviations from Measure Specifications:	Deviations from Measure Specifications:
Numerator, Explain.  Denominator, Explain.  Denominator, Explain.  Denominator, Explain.  Other, Explain.  Other, Explain.  Additional notes on measure: HEDIS Performance Measurement Data: If reporting with HEDIS)  renatal Care Mumerator: 284 Denominator: 410 Rate: 69.27%  Postpartum Care Numerator: 266 Denominator: 410 Rate: 64.88%  Postpartum Care Numerator: 261 Denominator: 410 Rate: 64.88%  Other Performance Measurement Data: If reporting with another methodology) Numerator: 261 Denominator: 410 Rate: 61.22%  Other Performance Measurement Data: If reporting with another methodology) Numerator: Denominator: Denominator: Rate:  Other Performance Measurement Data: If reporting with another methodology) Numerator: Denominator: Rate:  Rate:  Rate:  Other Performance Measurement Data: If reporting with another methodology) Numerator: Denominator: Rate:	Year of Data, Explain.	Year of Data, Explain.	Year of Data, Explain.
Denominator, Explain.  Other, Explain.  Other, Explain.  Other, Explain.  Other, Explain.  Other, Explain.  Other, Explain.  Additional notes on measure: HEDIS Performance deasurement Data: (If reporting with HEDIS)  renatal Care Rumerator: 268 Renominator: 410 Rate: 69.27%  Postpartum Care Rumerator: 266 Denominator: 410 Rate: 64.88%  Postpartum Care Rumerator: 251 Renominator: 410 Rate: 64.88%  Other Performance Measurement Data: (If reporting with another methodology) Rate: 61.22%  Other Performance Measurement Data: (If reporting with another methodology) Rate: 64.88%  Other Performance Measurement Data: (If reporting with another methodology) Rate: Rate: Rate:  Rate:	Data Source, Explain.	Data Source, Explain.	Data Source, Explain.
Other, Explain.  Additional notes on measure: Prenatal Care Numerator: 284 Denominator: 410 Rate: 69.27% Rate: 69.27% Rate: 65.37%  Other Performance Measurement Data: Uncerator: 256 Denominator: 410 Rate: 64.88%  Other Performance Measurement Data: Uncerator: 251 Denominator: 398 Rate: 65.58%  Other Performance Measurement Data: Uncerator: 251 Denominator: 410 Rate: 64.88%  Other Performance Measurement Data: Uncerator: 260 Denominator: 410 De	Numerator, Explain.	Numerator, Explain.	Numerator, Explain.
Additional notes on measure: HEDIS Performance Measurement Data: If reporting with HEDIS)  Additional notes on measure: Prenatal Care Numerator: 284 Denominator: 410 Rate: 69.27%  Postpartum Care Numerator: 266 Denominator: 410 Late: 65.37%  Postpartum Care Numerator: 261 Denominator: 398 Rate: 64.88%  Rate: 64.88%  Other Performance Measurement Data: If reporting with another methodology) Numerator: Denominator: Denominator: Denominator: Denominator: Denominator: Rate:  Additional notes/comments on measure: Prenatal Care Numerator: 325 Denominator: 398 Rate: 81.66%  Rate: 81.66%  Rate: 64.88%  Additional notes/comments on measure: Prenatal Care Numerator: 325 Denominator: 325 Denominator: 325 Denominator: 261 Denominator: 261 Denominator: 398 Rate: 65.58%  Rate: 65.58%  Other Performance Measurement Data: (If reporting with another methodology) Numerator: Denominator: Denominator: Rate:  Other Performance Measurement Data: (If reporting with another methodology) Numerator: Denominator: Rate:  Rate:  Additional notes/comments on measure: Prenatal Care Numerator: 325 Denominator: 325 Denominator: 325 Denominator: 325 Denominator: 325 Denominator: 398 Rate: 81.66%  Rate: 81.6	Denominator, <i>Explain</i> .	Denominator, Explain.	Denominator, Explain.
Measurement Data: If reporting with HEDIS)  Measurement Data: Penominator: 410 Rate: 69.27%  Rate: 69.27%  Postpartum Care Numerator: 266 Numerator: 261 Denominator: 410 Rate: 65.37%  Rate: 64.88%  Postpartum Care Numerator: 261 Denominator: 398 Rate: 65.58%  Rate: 64.88%  Rate: 64.88%  Other Performance Measurement Data: If reporting with another methodology) Numerator: Penominator: Penominator: Penominator: Penominator: Rate: Rate: Rate:  Numerator: 325 Denominator: 398 Rate: 61.66%  Numerator: 261 Denominator: 398 Rate: 65.58%  Other Performance Measurement Data: If reporting with another methodology) Numerator: Penominator: Rate: Rate: Rate: Rate:	Other, Explain.	Other, Explain.	Other, Explain.
Denominator: 410 Rate: 69.27% Rate: 81.66%  Postpartum Care Rumerator: 268 Renominator: 410 Rate: 65.37% Renominator: 410 Rate: 65.37% Renominator: 410 Rate: 65.37% Renominator: 410 Renominator	Additional notes on measure: HEDIS Performance	Additional notes on measure: Prenatal Care	Additional notes/comments on measure: Prenatal Care
Rate: 69.27%  Rate: 81.66%  Frenatal Care  Rumerator: 268  Rumerator: 266  Rumerator: 266  Rumerator: 266  Rumerator: 266  Rumerator: 261  Denominator: 410  Rate: 65.37%  Rate: 64.88%  Rate: 65.58%  Rate: 65.58%  Rate: 65.58%  Rate: 61.22%  Rate: 61.22%  Rate: 64.88%  Rate: 65.58%	Measurement Data:	Numerator: 284	Numerator: 325
Postpartum Care Jumerator: 268 Jumerator: 268 Jumerator: 266 Jumerator: 266 Jumerator: 266 Jumerator: 261 Jumerator: 261 Jumerator: 261 Jumerator: 261 Jumerator: 268 Jumerator: 268 Jumerator: 268 Jumerator: 268 Jumerator: 268 Jumerator: 268 Jumerator: 269 Jumerator: 251 Jumer	(If reporting with HEDIS)	Denominator: 410	Denominator: 398
Aumerator: 268 Denominator: 410 Denominator: 410 Denominator: 410 Denominator: 410 Denominator: 410 Denominator: 398 Rate: 64.88%  Denominator: 410 Denominator: 398 Rate: 65.58%  Denominator: 410 Denominator: 4		Rate: 69.27%	Rate: 81.66%
Numerator: 266 Denominator: 410 Rate: 65.37% Rate: 64.88%  Costpartum Care Sumerator: 251 Denominator: 410 Rate: 61.22%  Cother Performance Measurement Data:  If reporting with another methodology) Sumerator:  Poenominator:  Numerator: 266 Denominator: 398 Rate: 65.58%  Cother Performance Measurement Data:  If reporting with another methodology) Numerator:  Denominator:  Numerator:  Denominator:  Rate:  Numerator:  Rate:  Numerator: 261 Denominator: 398 Rate: 65.58%  Cother Performance Measurement Data:  (If reporting with another methodology) Numerator:  Denominator:  Rate:  Rate:  Rate:	Prenatal Care		
Denominator: 410 Rate: 65.37%  Denominator: 410 Rate: 64.88%  Denominator: 251 Denominator: 410 Rate: 61.22%  Denominator: 410 Rate: 65.58%  Rate: 65.58%  Denominator: 410 Rate: 65.58%  Rate: 65.58	Numerator: 268		
Rate: 64.88%  Rate: 65.58%  Costpartum Care Jumerator: 251 Denominator: 410 Late: 61.22%  Cother Performance Measurement Data:  If reporting with another methodology) Jumerator: Denominator: Denominator: Denominator: Late:  Rate: Rate:  Rate: 65.58%  Cother Performance Measurement Data:  (If reporting with another methodology) Numerator: Denominator: Rate:  Rate: Rate:  Rate: Rate:	Denominator: 410	- 1	- 10
Ostspartum Care Fundation: 251 Denominator: 410 Eate: 61.22%  Other Performance Measurement Data:  If reporting with another methodology) Fundation:  Denominator:  Denominator:  Denominator:  Denominator:  Eate:  Other Performance Measurement Data:  Other Performance Measurement Data:  (If reporting with another methodology)  (If reporting with another methodology)  Numerator:  Denominator:  Denominator:  Eate:  Rate:  Rate:	Rate: 65.37%		
Aumerator: 251 Denominator: 410 Rate: 61.22%  Other Performance Measurement Data:  If reporting with another methodology)  Aumerator: Denominator: Denominator: Rate:  Other Performance Measurement Data:  Other Performance Measurement Data:  (If reporting with another methodology)  (If reporting with another methodology)  Numerator: Denominator: Rate:  Rate:  Rate:		Rate: 64.88%	Rate: 65.58%
Denominator: 410 Late: 61.22%  Other Performance Measurement Data:  If reporting with another methodology)  Unmerator: Denominator:  Denominator: Late:  Other Performance Measurement Data:  Other Performance Measurement Data:  (If reporting with another methodology)  Numerator: Denominator: Denominator:  Rate:  Rate:  Rate:			
Cother Performance Measurement Data:  If reporting with another methodology)  Unmerator: Denominator: Cother Performance Measurement Data:  If reporting with another methodology)  Unmerator: Denominator: Cother Performance Measurement Data:  (If reporting with another methodology)  Numerator: Denominator: Cother Performance Measurement Data:  (If reporting with another methodology)  Numerator: Denominator: Cother Performance Measurement Data:  (If reporting with another methodology)  Numerator: Denominator: Cother Performance Measurement Data:  (If reporting with another methodology)  Numerator: Cother Performance Measurement Data:  (If reporting with another methodology)  Numerator: Cother Performance Measurement Data:  (If reporting with another methodology)  Numerator: Cother Performance Measurement Data:  (If reporting with another methodology)  Numerator: Cother Performance Measurement Data:  (If reporting with another methodology)  Numerator: Cother Performance Measurement Data:  (If reporting with another methodology)  Numerator: Cother Performance Measurement Data:  (If reporting with another methodology)  Numerator: Cother Performance Measurement Data:  (If reporting with another methodology)  Numerator: Cother Performance Measurement Data:  (If reporting with another methodology)  Numerator: Cother Performance Measurement Data:  (If reporting with another methodology)  Numerator: Cother Performance Measurement Data:  (If reporting with another methodology)  Numerator: Cother Performance Measurement Data:  (If reporting with another methodology)  Numerator: Cother Performance Measurement Data:  (If reporting with another methodology)  Numerator: Cother Performance Measurement Data:  (If reporting with another methodology)  Numerator: Cother Performance Measurement Data:  (If reporting with another methodology)  Numerator: Cother Performance Measurement Data:  (If reporting with another methodology)  Numerator: Cother Performance Measurement Data:  (If reporting with another methodology)  Numerator: Cot			
Other Performance Measurement Data:  If reporting with another methodology)  Tumerator: Denominator: Denominator: Description: Descript			
If reporting with another methodology)  Jumerator: Denominator: Late:  (If reporting with another methodology)  Numerator: Denominator: Denominator: Denominator: Rate:  (If reporting with another methodology)  Numerator: Denominator: Denominator: Rate:  Rate:	Rate: 61.22%		
If reporting with another methodology)  Jumerator: Denominator: Late:  (If reporting with another methodology)  Numerator: Denominator: Denominator: Denominator: Rate:  (If reporting with another methodology)  Numerator: Denominator: Denominator: Rate:  Rate:	Other Performance Measurement Data	Other Performance Measurement Data	Other Performance Measurement Data
Numerator: Denominator: Denominator: Denominator: Rate:  Numerator: Denominator: Denominator: Rate:  Numerator: Denominator: Rate:			
Denominator: Late:  Denominator: Rate:  Denominator: Rate:			
Rate: Rate:	- 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1	- 1000000	- 10
dditional notes on measure:  Additional notes on measure:  Additional notes on measure:	Rate:		
	Additional notes on measure:	Additional notes on measure:	Additional notes on measure:

FFY 2016 FFY 2017 FFY 2018

#### **Explanation of Progress:**

How did your performance in 2016 compare with the Annual Performance Objective documented in your 2015 Annual Report? An increase was shown in the Prenatal care rate from 64.57% to 65.37% and the Postpartum Care rate decreased slightly from 62.81% to 61.22%.

What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal? The CaringStart Maternity Program is available to all eligible pregnant women and is introduced to the member immediately upon enrollment. The offer is made via an out-bound phone call from a nurse. The member is educated about the importance of early and ongoing prenatal care; also sent educational materials regarding a healthy pregnancy. Once enrolled in CaringStart, the PW receives ongoing phone calls from a nurse who is following the pregnancy. The nurses have access to health status data and are able to identify gaps in care and encourage members to obtain the necessary services to close these gaps. After delivery, the member is encouraged to get a postpartum care visit and offered assistance with appointment scheduling when needed. Other Interventions: Audio Health Information Library, web based tools, EOB messages, community outreach, newsletters. Newly enrolled member welcome phone calls for PW to emphasize the importance of timely ongoing prenatal and postpartum care.

#### **Explanation of Progress:**

How did your performance in 2017 compare with the Annual Performance Objective documented in your 2016 Annual Report? An increase was shown in the Prenatal care rate from 65.37% to 69.27% and the Postpartum care rate increased from 61.22% to 64.88%.

What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal? The CaringStart Maternity Program is available to all eligible pregnant women and is introduced to the member immediately upon enrollment. The offer is made via an out-bound phone call from a nurse. The member is educated about the importance of early and ongoing prenatal care; also sent educational materials regarding a healthy pregnancy. Once enrolled in CaringStart, the PW receives ongoing phone calls from a nurse who is following the pregnancy. The nurses have access to health status data and are able to identify gaps in care and encourage members to obtain the necessary services to close these gaps. After delivery, the member is encouraged to get a postpartum care visit and offered assistance with appointment scheduling when needed.

Other Interventions: web based tools, EOB messages, community outreach, newsletters. Newly enrolled member welcome phone calls for PW to emphasize the importance of timely ongoing prenatal and postpartum care.

### **Explanation of Progress:**

How did your performance in 2018 compare with the Annual Performance Objective documented in your 2017 Annual Report? An increase was shown in the Prenatal care rate from 69.27% to 81.66% and the Postpartum care rate increased from 64.88% to 65.58%.

What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal? The CaringStart Maternity Program is available to all eligible pregnant women and is introduced to the member immediately upon enrollment. The offer is made via an out-bound phone call from a nurse. The member is educated about the importance of early and ongoing prenatal care; also sent educational materials regarding a healthy pregnancy. Once enrolled in CaringStart, the member receives ongoing phone calls from a nurse who is following the pregnancy. The nurses have access to health status data and are able to identify gaps in care and encourage members to obtain the necessary services to close these gaps. After delivery, the member is encouraged to get a postpartum care visit and offered assistance with appointment scheduling when needed.

Women are maintained in the program through 6 weeks postpartum, and are followed and offered any assistance as needed.

FFY 2016	FFY 2017	FFY 2018
Please indicate how CMS might be of assistance in	Please indicate how CMS might be of assistance in	Please indicate how CMS might be of assistance in
improving the completeness or accuracy of your reporting of the data.	improving the completeness or accuracy of your reporting of the data.	improving the completeness or accuracy of your reporting of the data.
Annual Performance Objective for FFY 2017: Annual Performance Objective for FFY 2018: Annual Performance Objective for FFY 2019:	Annual Performance Objective for FFY 2018: Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020:	Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2021:
Explain how these objectives were set:	Explain how these objectives were set:	Explain how these objectives were set:
Other Comments on Measure:	Other Comments on Measure:	Other Comments on Measure:

# Objectives Related to Use of Preventative Care (Immunizations, Well Child Care) (Continued)

FFY 2016	FFY 2017	FFY 2018
Goal #3 (Describe)	Goal #3 (Describe)	Goal #3 (Describe)
Increase the percentage of children and adolescents who have	Increase the percentage of children and adolescents who have	Increase the percentage of children and adolescents who have
the recommended well-child or well-care visits	the recommended well-child or well-care visits	the recommended well-child or well-care visits
Type of Goal:	Type of Goal:	Type of Goal:
New/revised. Explain:	New/revised. Explain:	New/revised. Explain:
Continuing.	Continuing.	Continuing.
Discontinued. Explain:	Discontinued. Explain:	Discontinued. Explain:
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
Explanation of Provisional Data:	Explanation of Provisional Data:	Explanation of Provisional Data:
Final.	Final.	Final.
Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported:	reported:	reported:
Measurement Specification:	Measurement Specification:	Measurement Specification:
HEDIS. Specify version of HEDIS used: 2016	HEDIS. Specify version of HEDIS used: 2017	HEDIS. Specify HEDIS® Version used: 2018
Other. Explain:	Other. Explain:	Other. Explain:
Data Source:	Data Source:	Data Source:
Administrative (claims data).	Administrative (claims data).	Administrative (claims data).
Hybrid (claims and medical record data).	Hybrid (claims and medical record data).	Hybrid (claims and medical record data).
Survey data. Specify:	Survey data. Specify:	Survey data. Specify:
Uther. Specify:	Other. Specify:	Other. Specify:
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of numerator: 2016 HEDIS Technical	Definition of numerator: W15:Seven separate numerators are	Definition of numerator: W15: Seven separate numerators are
Specifications	calculated, corresponding to the number of members who	calculated, corresponding to the number of members who
Definition of denominator:	received 0, 1, 2, 3, 4, 5, 6 or more well-child visits (Well-	received 0, 1, 2, 3, 4, 5, 6 or more well-child visits (Well-
Denominator includes CHIP population only.	Care Visits Value Set), on different dates of service, with a	Care Visits Value Set), on different dates of service, with a
Denominator includes CHIP and Medicaid (Title XIX).	PCP during their first 15 months of life. The well-child visit	PCP during their first 15 months of life. The well-child visit
If denominator is a subset of the definition selected above,	must occur with a PCP, but the PCP does not have to be the practitioner assigned to the child.	must occur with a PCP, but the PCP does not have to be the practitioner assigned to the child.
please further define the Denominator, please indicate the	W34: At least one well-child visit (Well-Care Value Set) with	W34: At least one well-child visit (Well-Care Value Set)
number of children excluded:	a PCP during the measurement year.	with a PCP during the measurement year.
	John die measurement Jour.	22 daring the measurement jour
	Definition of denominator:	Definition of denominator:
	Denominator includes CHIP population only.	Denominator includes CHIP population only.
	Denominator includes CHIP and Medicaid (Title XIX).	Denominator includes CHIP and Medicaid (Title XIX).
	If denominator is a subset of the definition selected above,	If denominator is a subset of the definition selected above,
	please further define the Denominator, please indicate the	please further define the Denominator, please indicate the
	number of children excluded:	number of children excluded:
Date Range:	Date Range:	Date Range:
From: (mm/yyyy) 01/2015 To: (mm/yyyy) 12/2015	From: (mm/yyyy) 01/2016 To: (mm/yyyy) 12/2016	From: (mm/yyyy) 01/2017 To: (mm/yyyy) 12/2017

FFY 2016	FFY 2017	FFY 2018
HEDIS Performance Measurement Data:	HEDIS Performance Measurement Data:	HEDIS Performance Measurement Data:
(If reporting with HEDIS/HEDIS-like methodology)	(If reporting with HEDIS)	(If reporting with HEDIS)
Numerator: 255	Numerator: 252	Numerator: 238
Denominator: 354	Denominator: 335	Denominator: 313
Rate: 72.03	Rate: 75.22	Rate: 76.04
Rate: 72.03	Rate: 75.22	Rate: 76.04
Deviations from Measure Specifications:	<u>De</u> viations from Measure Specifications:	Deviations from Measure Specifications:
Year of Data, Explain.	Year of Data, Explain.	Year of Data, Explain.
Data Source, Explain.	Data Source, Explain.	Data Source, Explain.
Numerator, Explain.	Numerator, Explain.	Numerator, Explain.
Denominator, Explain.	Denominator, Explain.	Denominator, Explain.
Other, Explain.	Other, Explain.	Other, Explain.
Additional notes on measure: Well-Child visits in the first	Additional notes on measure: Well-Child visits in the first	Additional notes/comments on measure: Well-Child visits
15 months of life	15 months of life	in the first 15 months of life
Percent within 6+ Visits		
Numerator: 255	Percent within 6+ Visits	Percent within 6+ Visits
Denominator: 354	Numerator: 252	Numerator: 238
Rate: 72.03%	Denominator: 335	Denominator: 313
	Rate: 75.22%	Rate: 76.04%
Well-Child visits in the 3rd, 4th, 5th, and 6th years of life		
Numerator: 235	Well-Child visits in the 3rd, 4th, 5th, and 6th years of life	Well-Child visits in the 3rd, 4th, 5th, and 6th years of life
Denominator: 366	Numerator: 253	Numerator: 221
Rate: 64.21%	Denominator: 380	Denominator: 371
	Rate: 66.58%	Rate: 59.57%
Adolescent Well-Care Visits		
Numerator: 140	Adolescent Well-Care Visits	Adolescent Well-Care Visits
Denominator: 411	Numerator: 160	Numerator: 166
Rate: 34.06%	Denominator: 411	Denominator: 411
1440. 3 1.0070	Rate: 38.93%	Rate: 40.39%
	Kate. 56.7570	Additional comments to Definition of numerator:
		AWC: At least one well-care visit (Well-Care Value Set)
		with a PCP or an OB/GYN practitioner during the
		measurement year.
Other Performance Measurement Data:	Other Performance Measurement Data:	Other Performance Measurement Data:
(If reporting with another methodology)	(If reporting with another methodology)	(If reporting with another methodology)
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:

FFY 2016	FFY 2017	FFY 2018
Explanation of Progress:	Explanation of Progress:	Explanation of Progress:
How did your performance in 2016 compare with the Annual Performance Objective documented in your 2015 Annual Report? Well Child visits for the first 15 months (6+ visits) of life shows an increase from 69.53% to 72.03%. Decreases were shown in Adolescent Well-Care Visits and Well-Child Visits in the 3rd, 4th, 5th, and 6th years of life.	How did your performance in 2017 compare with the Annual Performance Objective documented in your 2016 Annual Report? Well Child visits for the first 15 months (6+ visits) of life shows an increase from 72.03% to 75.22%. Well Child visits in the 3rd through 6th years of life increased from 64.21% to 66.58%. Adolescent Well Care visits shows an increase from 34.06% to 38.93%.	How did your performance in 2018 compare with the Annual Performance Objective documented in your 2017 Annual Report? Well Child visits for the first 15 months (6+ visits) of life shows an increase from 75.22% to 76.04%. Well Child visits in the 3rd through 6th years of life decreased from 66.58% to 59.57%. Adolescent Well Care visits increased from 38.93% to 40.39%.

FFY 2016	FFY 2017	FFY 2018
What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal? CoverKids provides a quarterly newsletter, Healthy Generations for all of it's members, and a biannual newsletter for teens, M-Power; also an age oriented website for adolescent members. Children and teens are further encouraged to obtain appropriate immunizations as well as annual wellness exams through the Clinical Quality Improvement Preventive Program. General Interventions: Audio Health Information Library, web based tools, EOB messages, community outreach, newsletters, Care Management education  Targeted Interventions: Telephonic and mailed reminders to non-compliant members. CoverKids Customer Service Representatives (CSRs) are identifying adolescent members and members ages 3-6 years with well-care gaps and offering education and appointment scheduling to these members.	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal? CoverKids provides a quarterly newsletter, Healthy Generations for all of its members, and a biannual newsletter for teens, M-Power; also an age oriented website for adolescent members. Children and teens are further encouraged to obtain appropriate immunizations as well as annual wellness exams through the Clinical Quality Improvement Preventive Program.  General Interventions: web based tools, EOB messages, community outreach, newsletters, Care Management education  Targeted Interventions: Telephonic and mailed reminders to non-compliant members. Biannual Every Member Every Day Scorecards will be mailed to non-compliant members showing current and upcoming gaps in care. CoverKids Customer Service Representatives (CSRs) are identifying adolescent members and members ages 3-6 years with well-care gaps and offering education and appointment scheduling to these members.	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal? CoverKids provides a quarterly newsletter, Healthy Generations for all of its members, and a biannual newsletter for teens, M-Power; also an age oriented website for adolescent members. Children and teens are further encouraged to obtain appropriate immunizations as well as annual wellness exams through the Clinical Quality Improvement Preventive Program.  General Interventions: web based tools, EOB messages, community outreach, newsletters, Care Management education  Targeted Interventions: Telephonic and mailed reminders to non-compliant members. Biannual Every Member Every Day Scorecards will be mailed to non-compliant members showing current and upcoming gaps in care. CoverKids Customer Service Representatives (CSRs) are identifying adolescent members and members ages 3-6 years with well-care gaps and offering education and appointment scheduling to these members.  HEDIS gaps addressed on calls; education on well-child checks during calls.
Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.
Annual Performance Objective for FFY 2017: Annual Performance Objective for FFY 2018: Annual Performance Objective for FFY 2019:	Annual Performance Objective for FFY 2018: Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020:	Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2021:
Explain how these objectives were set:	Explain how these objectives were set:	Explain how these objectives were set:

FFY 2016	FFY 2017	FFY 2018
Other Comments on Measure:	Other Comments on Measure: The well-child visit must occur with a PCP, but the PCP does not have to be the practitioner assigned to the child.  AWC: At least one comprehensive well-care visit (Well-Care Value Set) with a PCP or an OB/GYN practitioner during the measurement year. The practitioner does not have to be the practitioner assigned to the member.	Other Comments on Measure: The well-child visit must occur with a PCP, but the PCP does not have to be the practitioner assigned to the child.  AWC: At least one comprehensive well-care visit (Well-Care Value Set) with a PCP or an OB/GYN practitioner during the measurement year. The practitioner does not have to be the practitioner assigned to the member.

- 1. What other strategies does your state use to measure and report on access to, quality, or outcomes of care received by your CHIP population? What have you found? [7500]
  - CoverKids uses additional HEDIS measures as well as NCQA standards to measure, monitor, and assure that quality standards are maintained. We have found that additional outreach and specific, targeted interventions are necessary to improve outcomes for the CHIP population.
- What strategies does your CHIP program have for future measurement and reporting on access to, quality, or outcomes of care received by your CHIP population? When will data be available? [7500]
  - For future measurement years, we will continue to collect HEDIS data using hybrid methodology for the six HEDIS measures that were collected using hybrid methodology. These include: Well-Child Visits in the First 15 Months of Life (W15); Well-Child Visits in the Third, Fourth, Fifth, and Sixth Years of Life (W34); Childhood Immunization Status (CIS); Immunizations for Adolescents (IMA); Adolescent Well-Care Visits (AWC); Prenatal and Postpartum Care (PPC). Additional methods for collecting hybrid data are currently being explored by the health plan.
- 3. Have you conducted any focused quality studies on your CHIP population, e.g., adolescents, attention deficit disorder, substance abuse, special heath care needs or other emerging health care needs? What have you found? [7500]
  - Focused studies include targeted Maternity Outreach, the Every Member Every Day (EMED) Scorecard, and ADHD Medication Management. Members are identified as having gaps in care, and are funneled to the appropriate outreach method. The EMED scorecard brings a multitude of member gaps to the attention of the member or the parent/guardian of a minor child member. These interventions have been tailored specifically to improve outcomes for the CHIP population.
- 4. Please attach any additional studies, analyses or other documents addressing outreach, enrollment, access, quality, utilization, costs, satisfaction, or other aspects of your CHIP program's performance. Please include any analyses or descriptions of any efforts designed to reduce the number of uncovered children in the state through a state health insurance connector program or support for innovative private health coverage initiatives. [7500]
  - I attached Report Number 4448 CoverKids 2018 Semi Annual Quality Report

Enter any Narrative text related to Section IIB below. [7500]

# Section III: Assessment of State Plan and Program Operation

# Please reference and summarize attachments that are relevant to specific questions

Please note that the numbers in brackets, e.g., [7500] are character limits in the State Annual Report Template System (CARTS). You will not be able to enter responses with characters greater than the limit indicated in the brackets.

### **Section IIIA: Outreach**

How have you redirected/changed your outreach strategies during the reporting period? [7500]
 We have not made any changes to our outreach strategies. As with previous years we have found the outreach efforts we have in place to be effective in reaching out to our target population.

2. What methods have you found most effective in reaching low-income, uninsured children (e.g., T.V., school outreach, word-of-mouth)? How have you measured effectiveness? **[7500]** 

We work with the state of Tennessee's Department of Education in mailing out fliers to all students enrolled in public schools across the state providing information on the CoverKids program for back-to-school packets that are sent home with students during the first few weeks of a new school year. The information on these fliers includes details on benefits and how to apply. We are able to track any increase in enrollment in the weeks following the distribution of fliers.

3. Which of the methods described in Question 2 would you consider a best practice(s)? [7500]

The annual back-to-school mailing is a best practices for our program. We have successfully mailed out more than 1 million fliers each year for eight years.

4.	Is your state targeting outreach to specific populations (e.g., minorities, immigrants, and children living in rural areas)?
	⊠ Yes □ No
	Have these efforts been successful, and how have you measured effectiveness? [7500]
	By targeting our outreach efforts through public schools we are able to reach minorities, children in low-income and rural areas as well as immigrants and other population groups.

5. What percentage of children below 200 percent of the federal poverty level (FPL) who are eligible for Medicaid or CHIP have been enrolled in those programs? [5] 61

(Identify the data source used). [7500]

Based on monthly enrollment reports from the health plan that administers the CoverKids program, enrollment based on FPL is broken down into two groups. Group One is members who are between 205% and 255% FPL. The percentage of CoverKids members in that group is approximately 38.20 percent based on enrollment figures through the end of November 2018. Group Two is members who are less than 204 percent FPL which represents approximately 61.80 percent.

Enter any Narrative text related to Section IIIA below. [7500]

# **Section IIIB: Substitution of Coverage (Crowd-out)**

All states should answer the following questions. Please include percent calculations in your responses when applicable and requested.

1.	Does your program require a child to be uninsured for a minimum amount of time prior to enrollment (waiting period)?
	⊠ No □ Yes □ N/A
	If no, skip to question 5. If yes, answer questions 2-4:
2.	How many months does your program require a child to be uninsured prior to enrollment?
3.	To which groups (including FPL levels) does the period of uninsurance apply? [1000]
4.	List all exemptions to imposing the period of uninsurance [1000]
5.	Does your program match prospective enrollees to a database that details private insurance status?
	<ul> <li>No</li> <li>Yes</li> <li>N/A</li> </ul>
6.	If answered yes to question 5, what database? [1000]
7.	What percent of individuals screened for CHIP eligibility cannot be enrolled because they have group health plan coverage? [5] 0
	a. Of those found to have had employer sponsored insurance and have been uninsured for only a portion of the state's waiting period, what percent meet the state's exemptions and federally required exemptions to the waiting period [(# individuals subject to the waiting period that meet an exemption/total # of individuals subject to the waiting period)*100]? [5]
8.	Do you track the number of individuals who have access to private insurance?
	☐ Yes ☐ No
9.	If yes to question 8, what percent of individuals that enrolled in CHIP had access to private health insurance at the time of application during the last federal fiscal year [(# of individuals that had access to private health insurance/total # of individuals enrolled in CHIP)*100]? [5]

Enter any Narrative text related to Section IIIB below. [7500]

# **Section IIIC: Eligibility**

This subsection should be completed by all states. Medicaid Expansion states should complete applicable responses and indicate those questions that are non-applicable with N/A.

Do you have authority in your CHIP state plan to provide for presumptive eligibility, and have you

# Section IIIC: Subpart A: Eligibility Renewal and Retention

	implem	ented this?
	☐ Yes ⊠ No	
	If yes,	
	a.	What percent of children are presumptively enrolled in CHIP pending a full eligibility determination? [5]
	b.	Of those children who are presumptively enrolled, what percent of those children are determined eligible and enrolled upon completion of the full eligibility determination? [5]
2.		the measures from those below that your state employs to simplify an eligibility renewal ain eligible children in CHIP.
	3	Conducts follow-up with clients through caseworkers/outreach workers
	3	Sends renewal reminder notices to all families
		<ul> <li>How many notices are sent to the family prior to disenrolling the child from the program?</li> <li>[500]</li> </ul>
		• At what intervals are reminder notices sent to families (e.g., how many weeks before the end of the current eligibility period is a follow-up letter sent if the renewal has not been received by the state?) [500]
	$\boxtimes$	Other, please explain: [500]
		Renewal form – enrollee has 40 days to complete it. If not completed we would send a noresponse termination notice – term occurs 20 days later unless the renewal form is returned by the 20th day. If the enrollee responds to one of notices above but is determined ineligible or does not return requested verifications, then a 20-day advance termination notice is mailed.
3.	effectiv	of the above strategies appear to be the most effective? Have you evaluated the eness of any strategies? If so, please describe the evaluation, including data sources and lology. [7500]

# Section IIIC: Subpart B: Eligibility Data

conducting a systematic evaluation of renewal strategies.

# Table 1. Data on Denials of Title XXI Coverage in FFY 2018

States are required to report on all questions (1, 1.a., 1.b., and 1.c) in FFY 2018. Please enter the data requested in the table below and the template will tabulate the requested percentages.

The strategy of sending notices to members appears to be the most effective. The state is not

If you are unable to provide data in this section due to the single streamlined application, please note this in the response to question 2.

Measure	Number	Percent
Total number of denials of title XXI coverage	929	100
a. Total number of procedural denials	108	11.6
b. Total number of eligibility denials	821	88.4
i. Total number of applicants denied for title XXI and enrolled in title XIX	636	68.5
(Check here if there are no additional categories)		
c. Total number of applicants denied for other reasons Please indicate:		

2. Please describe any limitations or restrictions on the data used in this table:

### **Definitions:**

- The "the total number of denials of title XXI coverage" is defined as the total number of applicants that have had an eligibility decision made for title XXI and denied enrollment for title XXI in FFY 2018. This definition only includes denials for title XXI at the time of initial application (not redetermination).
  - a. The "total number of procedural denials" is defined as the total number of applicants denied for title XXI procedural reasons in FFY 2018 (i.e., incomplete application, missing documentation, missing enrollment fee, etc.).
  - b. The "total number of eligibility denials" is defined as the total number of applicants denied for title XXI eligibility reasons in FFY 2018 (i.e., income too high, income too low for title XXI /referred for Medicaid eligibility determination/determined Medicaid eligible, obtained private coverage or if applicable, had access to private coverage during your state's specified waiting period, etc.)
    - i. The total number of applicants that are denied eligibility for title XXI and determined eligible for title XIX.
  - c. The "total number of applicants denied for other reasons" is defined as any other type of denial that does not fall into 2a or 2b. Please check the box provided if there are no additional categories.

### Table 2. Redetermination Status of Children

For tables 2a and 2b, reporting is required for FFY 2018.

### Table 2a. Redetermination Status of Children Enrolled in Title XXI.

Please enter the data requested in the table below in the "Number" column, and the template will automatically tabulate the percentages.

Description			Pe	rcent	
Total number of children who are enrolled in title XXI and eligible to be redetermined		100%			
2. Total number of children screened for redetermination for title XXI			100%		
3. Total number of children retained in title XXI after the redetermination process					
4. Total number of children disenrolled from title XXI after the redetermination process				100%	
a. Total number of children disenrolled from title XXI for failure to comply with procedures					
b. Total number of children disenrolled from title XXI for failure to meet eligibility criteria					100%
i Disenrolled from title XXI because income too high for title XXI					
(If unable to provide the data, check here ☐)					
ii Disenrolled from title XXI because income too low for title XXI					
(If unable to provide the data, check here )					
iii Disenrolled from title XXI because application indicated access to private coverage					
or obtained private coverage					
(If unable to provide the data or if you have a title XXI Medicaid Expansion and					
this data is not relevant check here ()					
iv Disenrolled from title XXI for other eligibility reason(s)					
Please indicate:					
(If unable to provide the data check here 🔲)					
c. Total number of children disenrolled from title XXI for other reason(s)					
Please indicate:					
(Check here if there are no additional categories )					

5. If relevant, please describe any limitations or restrictions on the data entered into this table. Please describe any state policies or procedures that may have impacted the redetermination outcomes data [7500].

The Redetermination Status of Children Enrolled in Title XXI data is unavailable.

### **Definitions:**

<sup>1.</sup> The "total number of children who are eligible to be redetermined" is defined as the total number of children due to renew their eligibility in federal fiscal year (FFY) 2018, and did not age out (did not exceed the program's maximum age requirement) of the program by or before redetermination. This total number may include those children who are eligible to renew prior to their 12 month eligibility redetermination anniversary date. This total must include ex parte redeterminations, the process when a state uses information available to it through other databases, such as wage and labor records, to verify ongoing eligibility. This total number must also include children whose eligibility can be renewed through administrative redeterminations, whereby the state sends the family a renewal form that is pre-populated with eligibility information already available through program records and requires the family to report any changes.

- 2. The "total number of children screened for redetermination" is defined as the total number of children that were screened by the state for redetermination in FFY 2018 (i.e., ex parte redeterminations and administrative redeterminations, as well as those children whose families have returned redetermination forms to the state).
- 3. The "total number of children retained after the redetermination process" is defined as the total number of children who were found eligible and remained in the program after the redetermination process in FFY 2018.
- 4. The "total number of children disenrolled from title XXI after the redetermination process" is defined as the total number of children who are disenrolled from title XXI following the redetermination process in FFY 2018. This includes those children that states may define as "transferred" to Medicaid for title XIX eligibility screening.
  - a. The "total number of children disenrolled for failure to comply with procedures" is defined as the total number of children disenrolled from title XXI for failure to successfully complete the redetermination process in FFY 2018 (i.e., families that failed to submit a complete application, failed to provide complete documentation, failed to pay premium or enrollment fee, etc.).
  - b. The "total number of children disenrolled for failure to meet eligibility criteria" is defined as the total number of children disenrolled from title XXI for no longer meeting one or more of their state's CHIP eligibility criteria (i.e., income too low, income too high, obtained private coverage or if applicable, had access to private coverage during your state's specified waiting period, etc.). If possible, please break out the reasons for failure to meet eligibility criteria in i.-iv.
  - c. The "total number of children disenrolled for other reason(s)" is defined as the total number of children disenrolled from title XXI for a reason other than failure to comply with procedures or failure to meet eligibility criteria, and are not already captured in 4.a. or 4.b.

    The data entered in 4.a., 4.b., and 4.c. should sum to the total number of children disenrolled from title XXI (line 4).

### Table 2b. Redetermination Status of Children Enrolled in Title XIX.

Please enter the data requested in the table below in the "Number" column, and the template will automatically tabulate the percentages.

Description			]	Percent	
Total number of children who are enrolled in title XIX and eligible to be redetermined		100%			
2. Total number of children screened for redetermination for title XIX			100%		
3. Total number of children retained in title XIX after the redetermination process					
4. Total number of children disenrolled from title XIX after the redetermination process				100%	
<ul> <li>a. Total number of children disenrolled from title XIX for failure to comply with procedures</li> </ul>					
b. Total number of children disenrolled from title XIX for failure to meet eligibility criteria					100%
i. Disenrolled from title XIX because income too high for title XIX					
(If unable to provide the data, check here )					
ii. Disenrolled from title XIX for other eligibility reason(s)					
Please indicate:					
(If unable to provide the data check here )					
c. Total number of children disenrolled from title XIX for other reason(s)					
Please indicate:					
(Check here if there are no additional categories )					

5. If relevant, please describe any limitations or restrictions on the data entered into this table. Please describe any state policies or procedures that may have impacted the redetermination outcomes data [7500].

The Redetermination Status of Children Enrolled in Title XIX data is unavailable.

### **Definitions:**

1. The "total number of children who are eligible to be redetermined" is defined as the total number of children due to renew their eligibility in federal fiscal year (FFY) 2018, and did not age out (did not exceed the program's maximum age requirement) of the program by or before redetermination. This total number may include those children

who are eligible to renew prior to their 12 month eligibility redetermination anniversary date. This total must include ex parte redeterminations, the process when a state uses information available to it through other databases, such as wage and labor records, to verify ongoing eligibility. This total number must also include children whose eligibility can be renewed through administrative redeterminations, whereby the state sends the family a renewal form that is pre-populated with eligibility information already available through program records and requires the family to report any changes.

- 2. The "total number of children screened for redetermination" is defined as the total number of children that were screened by the state for redetermination in FFY 2018 (i.e., ex parte redeterminations and administrative redeterminations, as well as those children whose families have returned redetermination forms to the state).
- 3. The "total number of children retained after the redetermination process" is defined as the total number of children who were found eligible and remained in the program after the redetermination process in FFY 2018.
- 4. The "total number of children disenrolled from title XIX after the redetermination process" is defined as the total number of children who are disenrolled from title XIX following the redetermination process in FFY 2018. This includes those children that states may define as "transferred" to CHIP for title XXI eligibility screening.
  - a. The "total number of children disenrolled for failure to comply with procedures" is defined as the total number of children disenrolled from title XIX for failure to successfully complete the redetermination process in FFY 2018 (i.e., families that failed to submit a complete application, failed to provide complete documentation, failed to pay premium or enrollment fee, etc.).
  - b. The "total number of children disenrolled for failure to meet eligibility criteria" is defined as the total number of children disenrolled from title XIX for no longer meeting one or more of their state's Medicaid eligibility criteria (i.e., income too high, etc.).
  - c. The "total number of children disenrolled for other reason(s)" is defined as the total number of children disenrolled from title XIX for a reason other than failure to comply with procedures or failure to meet eligibility criteria, and are not already captured in 4.a. or 4.b.

    The data entered in 4.a., 4.b., and 4.c. should sum to the total number of children disenrolled from title XIX (line 4).

# Table 3. Duration Measure of Selected Children, Ages 0-16, Enrolled in Title XIX and Title XXI, Second Quarter FFY 2018

The purpose of tables 3a and 3b is to measure the duration, or continuity, of Medicaid and CHIP enrollees' coverage. This information is required by Section 402(a) of CHIPRA. **Reporting on this table is required**.

Because the measure is designed to capture continuity of coverage in title XIX and title XXI beyond one year of enrollment, the measure collects data for 18 months of enrollment. This means that reporting spans two CARTS reports over two years. The duration measure uses a cohort of children and follows the enrollment of the same cohort of children for 18 months to measure continuity of coverage. States identify a new cohort of children every two years. States identify newly enrolled children in the second quarter of FFY 2018 (January, February, and March of 2018) for the FFY 2018 CARTS report. This same cohort of children will be reported on in the FFY 2019 CARTS report for the 12 and 18 month status of children newly identified in quarter 2 of FFY 2018 If your eligibility system already has the capability to track a cohort of enrollees over time, an additional "flag" or unique identifier may not be necessary.

The FFY 2018 CARTS report is the first year of reporting in the cycle of two CARTS reports on the cohort of children identified in the second quarter of FFY 2018. For the FFY 2018 report, States will only report on lines 1-4a of the tables. States will continue to report on the same table in the FFY 2019 CARTS report. In the FFY 2019 report, no updates will be made to lines 1-4a. For the FFY 2019 report, data will be added to lines 5-10a. The next cohort of children will be identified in the second quarter of the FFY 2020 (January, February and March of 2020).

Instructions: For this measure, please identify newly enrolled children in both title XIX (for Table 3a) and title XXI (for Table 3b) in the second quarter of FFY 2018, ages 0 months to 16 years at time of enrollment. Children enrolled in January 2018 must have birthdates after July 2001 (e.g., children must be younger than 16 years and 5 months) to ensure that they will not age out of the program at the 18th month of coverage. Similarly, children enrolled in February 2018 must have birthdates after August 2001, and children enrolled in March 2018 must have birthdates after September 2001. Each child newly enrolled during this time frame needs a unique identifier or "flag" so that the cohort can be tracked over time. If your eligibility system already has the capability to track a cohort of enrollees over time, an additional "flag" or unique identifier may not be necessary. Please follow the child based on the child's age category at the time of enrollment (e.g., the child's age at enrollment creates an age cohort that does not change over the 18 month time span)

Please enter the data requested in the tables below, and the template will tabulate the percentages. In the FFY 2018 report you will only enter data on line 1 about the total children newly enrolled, and lines 2-4a related to the 6-month enrollment status of children identified on line 1. Line 1 should be populated with data on the children newly-enrolled in January, February, and March 2018. Lines 2-4a of the tables should also be populated with information about these same children 6 months later (as of June 2018 for children first identified as newly enrolled in January 2018, as of July 2018 for children identified as newly enrolled in February 2018, and as of August 2018 for children identified as newly enrolled in March 2018). **Only enter a "0" (zero) if the data are known to be zero. If data are unknown or unavailable, leave the field blank.** 

Note that all data must sum correctly in order to save and move to the next page. The data in each individual row must add across to sum to the total in the "All Children Ages 0-16" column for that row. And in each column, the data within each time period (6, 12 and 18 months) must each sum up to the data in row 1, which is the number of children in the cohort. This means that in each column, rows 2, 3 and 4 must sum to the total in row 1; rows 5, 6 and 7 must sum to the row 1; and rows 8, 9 and 10 must sum to row 1. These tables track a child's enrollment status over time, so for data reported at each milestone (6, 12, and 18 months), there should always be the same total number of children accounted for. That is, regardless of how the enrollment numbers are distributed between line 2-10 in the continuously enrolled, break in coverage but re-enrolled, and disenrolled categories and across the age category columns at each time period, the total number of children accounted for in each time period should add up to the number in line 1, column 2 "All Children Ages 0-16."

Rows numbered with an "a" (e.g., rows 3a and 4a) are excluded from the totals because they are subsets of their respective rows. The system will not move to the next section of the report until all applicable sections of the table for the reporting year are complete and sum correctly to line 1.

# Table 3 a. Duration Measure of Children Enrolled in Title XIX

□ Not Previously Enrolled in CHIP or Medicaid—"Newly enrolled" is defined as not enrolled in either title XXI or title XIX in the month before enrollment (i.e., for a child enrolled in January 2018, he/she would not be enrolled in either title XXI or title XIX in December 2017, etc.)
□ Not Previously Enrolled in Medicaid—"Newly enrolled" is defined as not enrolled in title XIX in the month before enrollment (i.e., for a child enrolled in January 2018, he/she would not be enrolled in title XIX in December 2017, etc.)

Та	ble 3a. Duration Measure, Title XIX	All Children Ages 0-16		Age Less than 12 months		Ages 1-5		Ages 6-12		Ages 13-16	
		Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent
1.	Total number of children newly enrolled in title XIX in the second quarter of FFY 2018		100%		100%		100%		100%		100%
		Enrolln	nent status	s 6 months	s later	•			•	•	
2.	Total number of children continuously enrolled in title XIX										
3.	Total number of children with a break in title XIX coverage but re-enrolled in title XIX										
	3.a. Total number of children enrolled in CHIP (title XXI) during title XIX coverage break										
	(If unable to provide the data, check here 🔲)										
4.	Total number of children disenrolled from title XIX										
	4.a. Total number of children enrolled in CHIP (title XXI) after being disenrolled from title XIX (If unable to provide the data, check here )										
		Enrollm	ent status	12 month	s later		<u> </u>				
5.	Total number of children continuously enrolled in title XIX										
6.	Total number of children with a break in title XIX coverage but re-enrolled in title XIX										
	6.a. Total number of children enrolled in CHIP (title XXI) during title XIX coverage break (If unable to provide the data, check here )										
7.	Total number of children disenrolled from title XIX										
	7.a. Total number of children enrolled in CHIP (title XXI) after being disenrolled from title XIX (If unable to provide the data, check here )										

Table 3a. Duration Measure, Title XIX		All Children Ages 0-16		Age Less than 12 months		Ages 1-5		Ages 6-12		jes -16
	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent
Enrollment status 18 months later										
8. Total number of children continuously enrolled in title XIX										
Total number of children with a break in title XIX coverage but re-enrolled in title XIX										
9.a. Total number of children enrolled in CHIP (title XXI) during title XIX coverage break (If unable to provide the data, check here )										
10. Total number of children disenrolled from title XIX										
10.a. Total number of children enrolled in CHIP (title XXI) after being disenrolled from title XIX (If unable to provide the data, check here □)										

### **Definitions:**

- 1. The "total number of children newly enrolled in title XIX in the second quarter of FFY 2018" is defined as those children either new to public coverage or new to title XIX, in the month before enrollment. Please define your population of "newly enrolled" in the Instructions section.
- 2. The total number of children that were continuously enrolled in title XIX for 6 months is defined as the sum of:
  - the number of children with birthdates after July 2001, who were newly enrolled in January 2018 and who were continuously enrolled through the end of June 2018
  - + the number of children with birthdates after August 2001, who were newly enrolled in February 2018 and who were continuously enrolled through the end of July 2018
  - + the number of children with birthdates after September 2001, who were newly enrolled in March 2018 and who were continuously enrolled through the end of August 2018
- 3. The total number who had a break in title XIX coverage during 6 months of enrollment (regardless of the number of breaks in coverage) but were re-enrolled in title XIX by the end of the 6 months, is defined as the sum of:
  - the number of children with birthdates after July 2001, who were newly enrolled in January 2018 and who disenrolled and re-enrolled in title XIX by the end of June 2018
  - + the number of children with birthdates after August 2001, who were newly enrolled in February 2018 and who disenrolled and re-enrolled in title XIX by the end of July 2018
  - + the number of children with birthdates after September 2001, who were newly enrolled in March 2018 and who disenrolled and re-enrolled in title XIX by the end of August 2018
  - 3.a. From the population in #3, provide the total number of children who were enrolled in title XXI during their break in coverage.
- 4. The total number who disenrolled from title XIX, 6 months after their enrollment month is defined as the sum of:
  - the number of children with birthdates after July 2001, who were newly enrolled in January 2018 and were disenrolled by the end of June 2018
  - + the number of children with birthdates after August 2001, who were newly enrolled in February 2018 and were disenrolled by the end of July 2018
  - + the number of children with birthdates after September 2001, who were newly enrolled in March 2018 and were disenrolled by the end of August 2018
  - 4.a. From the population in #4, provide the total number of children who were enrolled in title XXI in the month after their disenrollment from title XIX.
- 5. The total number of children who were continuously enrolled in title XIX for 12 months is defined as the sum of:
  - the number of children with birthdates after July 2001, who were newly enrolled in January 2018 and were continuously enrolled through the end of December 2018
  - + the number of children with birthdates after August 2001, who were newly enrolled in February 2018 and were continuously enrolled through the end of January 2019
  - + the number of children with birthdates after September 2001, who were newly enrolled in March 2018 and were continuously enrolled through the end of February 2019

- 6. The total number of children who had a break in title XIX coverage during 12 months of enrollment (regardless of the number of breaks in coverage), but were re-enrolled in title XIX by the end of the 12 months, is defined as the sum of:
  - the number of children with birthdates after July 2001, who were newly enrolled in January 2018 and who disenrolled and then re-enrolled in title XIX by the end of December 2018
  - + the number of children with birthdates after August 2001, who were newly enrolled in February 2018 and who disenrolled and then re-enrolled in title XIX by the end of January 2019
  - + the number of children with birthdates after September 2001 who were newly enrolled in March 2018 and who disenrolled and then re-enrolled in title XIX by the end of February 2019
  - 6.a. From the population in #6, provide the total number of children who were enrolled in title XXI during their break in coverage.
- 7. The total number of children who disenrolled from title XIX 12 months after their enrollment month is defined as the sum of:
  - the number of children with birthdates after July 2001, who were enrolled in January 2018 and were disenrolled by the end of December 2018
  - + the number of children with birthdates after August 2001, who were enrolled in February 2018 and were disenrolled by the end of January 2019
  - + the number of children with birthdates after September 2001, who were enrolled in March 2018 and were disenrolled by the end of February 2019
  - 7.a. From the population in #7, provide the total number of children, who were enrolled in title XXI in the month after their disenrollment from title XIX.
- 8. The total number of children who were continuously enrolled in title XIX for 18 months is defined as the sum of:
  - the number of children with birthdates after July 2001, who were newly enrolled in January 2018 and were continuously enrolled through the end of June 2019
  - + the number of children with birthdates after August 2001, who were newly enrolled in February 2018 and were continuously enrolled through the end of July 2019
  - + the number of children with birthdates after September 2001, who were newly enrolled in March 2018 and were continuously enrolled through the end of August 2019
- 9. The total number of children who had a break in title XIX coverage during 18 months of enrollment (regardless of the number of breaks in coverage), but were re-enrolled in title XIX by the end of the 18 months, is defined as the sum of:
  - the number of children with birthdates after July 2001, who were newly enrolled in January 2018 and who disenrolled and re-enrolled in title XIX by the end of June 2019
  - + the number of children with birthdates after August 2001, who were newly enrolled in February 2018 and who disenrolled and re-enrolled in title XIX by the end of July 2019
  - + the number of children with birthdates after September 2001, who were newly enrolled in March 2018 and who disenrolled and re-enrolled in title XIX by the end of August 2019
  - 9.a. From the population in #9, provide the total number of children who were enrolled in title XXI during their break in coverage.
- 10. The total number of children who were disenrolled from title XIX 18 months after their enrollment month is defined as the sum of:
  - the number of children with birthdates after July 2001, who were newly enrolled in January 2018 and disenrolled by the end of June 2019
  - + the number of children with birthdates after August 2001, who were newly enrolled in February 2018 and disenrolled by the end of July 2019
  - + the number of children with birthdates after September 2001, who were newly enrolled in March 2018 and disenrolled by the end of August 2019
  - 10.a. From the population in #10, provide the total number of children who were enrolled in title XXI (CHIP) in the month after their disenrollment from XIX.

### Table 3b. Duration Measure of Children Enrolled in Title XXI

Specify how your "newly enrolled" population is defined:

Not Previously Enrolled in CHIP or Medicaid—"Newly enrolled" is defined as not enrolled in either title XXI or title XIX in the month before
enrollment (i.e., for a child enrolled in January 2018, he/she would not be enrolled in either title XXI or title XIX in December 2017, etc.)

Not Previously Enrolled in CHIP—"Newly enrolled" is defined as not enrolled in title XXI in the month before enrollment (i.e., for a child enrolled in January 2018, he/she would not be enrolled in title XXI in December 2017, etc.)

Table 3b. Duration Measure, Title XXI		Children Ages Age Less that 12 months			<del>-</del>			Ages 6-12		-16
	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent
1. Total number of children newly enrolled in title XXI	2809	100%	185	100%	784	100%	1256	100%	584	100%
in the second quarter of FFY 2018										

Table 3b. Duration Measure, Title XXI		All Child	ren Ages	Age Les 12 mont		Ages  1-5		Ages 6-12		Ages 13	-16
		Number	Percent	Number	Percent		Percent	Number	Percent	Number	Percent
		Enrollm	ent status	6 months	later						
2.	Total number of children continuously enrolled in title XXI	2299	81.84	153	82.7	614	78.32	1057	84.16	475	81.34
3.	Total number of children with a break in title XXI coverage but re-enrolled in title XXI	28	1	1	0.54	11	1.4	9	0.72	7	1.2
	3.a. Total number of children enrolled in Medicaid (title XIX) during title XXI coverage break (If unable to provide the data, check here 🖂)										
4.	Total number of children disenrolled from title XXI	482	17.16	31	16.76	159	20.28	190	15.13	102	17.47
7.	4.a. Total number of children enrolled in Medicaid (title XIX) after being disenrolled from title XXI (If unable to provide the data, check here	402	17.10	31	10.70	137	20.20	170	13.13	102	17.47
		Enrollm	ent status	12 months	later						
5.	Total number of children continuously enrolled in title XXI										
6.	Total number of children with a break in title XXI coverage but re-enrolled in title XXI										
	6.a. Total number of children enrolled in Medicaid (title XIX) during title XXI coverage break (If unable to provide the data, check here —)										
7.											
	7.a. Total number of children enrolled in Medicaid (title XIX) after being disenrolled from title XXI (If unable to provide the data, check here										
		Enrollm	ent status	18 months	s later						
8.	Total number of children continuously enrolled in title XXI										
9.	Total number of children with a break in title XXI coverage but re-enrolled in title XXI										
	9.a. Total number of children enrolled in Medicaid (title XIX) during title XXI coverage break (If unable to provide the data, check here										
10	. Total number of children disenrolled from title XXI										
	10.aTotal number of children enrolled in Medicaid (title XIX) after being disenrolled from title XXI (If unable to provide the data, check here )										

#### **Definitions:**

<sup>1.</sup> The "total number of children newly enrolled in title XXI in the second quarter of FFY 2018" is defined as those children either new to public coverage or new to title XXI, in the month before enrollment. Please define your population of "newly enrolled" in the Instructions section.

- 2. The total number of children that were continuously enrolled in title XXI for 6 months is defined as the sum of:
  - the number of children with birthdates after July 2001, who were newly enrolled in January 2018 and who were continuously enrolled through the end of June 2018
  - + the number of children with birthdates after August 2001, who were newly enrolled in February 2018 and who were continuously enrolled through the end of July 2018
  - + the number of children with birthdates after September 2001, who were newly enrolled in March 2018 and who were continuously enrolled through the end of August 2018
- 3. The total number who had a break in title XXI coverage during 6 months of enrollment (regardless of the number of breaks in coverage) but were re-enrolled in title XXI by the end of the 6 months, is defined as the sum of:
  - the number of children with birthdates after July 2001, who were newly enrolled in January 2018 and who disenrolled and re-enrolled in title XXI by the end of June 2018
  - + the number of children with birthdates after August 2001, who were newly enrolled in February 2018 and who disenrolled and re-enrolled in title XXI by the end of July 2018
  - + the number of children with birthdates after September 2001, who were newly enrolled in March 2018 and who disenrolled and re-enrolled in title XXI by the end of August 2018
  - 3.a. From the population in #3, provide the total number of children who were enrolled in title XIX during their break in coverage.
- 4. The total number who disenrolled from title XXI, 6 months after their enrollment month is defined as the sum of:
  - the number of children with birthdates after July 2001, who were newly enrolled in January 2018 and were disenrolled by the end of June 2018
  - + the number of children with birthdates after August 2001, who were newly enrolled in February 2018 and were disenrolled by the end of July 2018
  - + the number of children with birthdates after September 2001, who were newly enrolled in March 2018 and were disenrolled by the end of August 2018
  - 4.a. From the population in #4, provide the total number of children who were enrolled in title XIX in the month after their disenrollment from title XXI.
- 5. The total number of children who were continuously enrolled in title XXI for 12 months is defined as the sum of:
  - the number of children with birthdates after July 2001, who were newly enrolled in January 2018 and were continuously enrolled through the end of December 2018
  - + the number of children with birthdates after August 2001, who were newly enrolled in February 2018 and were continuously enrolled through the end of January 2019
  - + the number of children with birthdates after September 2001, who were newly enrolled in March 2018 and were continuously enrolled through the end of February 2019
- 6. The total number of children who had a break in title XXI coverage during 12 months of enrollment (regardless of the number of breaks in coverage), but were re-enrolled in title XXI by the end of the 12 months, is defined as the sum of:
  - the number of children with birthdates after July 2001, who were newly enrolled in January 2018 and who disenrolled and then re-enrolled in title XXI by the end of December 2018
  - + the number of children with birthdates after August 2001, who were newly enrolled in February 2018 and who disenrolled and then re-enrolled in title XXI by the end of January 2019
  - + the number of children with birthdates after September 2001, who were newly enrolled in March 2018 and who disenrolled and then re-enrolled in title XXI by the end of February 2019
  - 6.a. From the population in #6, provide the total number of children who were enrolled in title XIX during their break in coverage.
- 7. The total number of children who disenrolled from title XXI 12 months after their enrollment month is defined as the sum of:
  - the number of children with birthdates after July 2001, who were enrolled in January 2018 and were disenrolled by the end of December 2018
  - + the number of children with birthdates after August 2001, who were enrolled in February 2018 and were disenrolled by the end of January 2019
  - + the number of children with birthdates after September 2001, who were enrolled in March 2018 and were disenrolled by the end of February 2019
  - 7.a. From the population in #7, provide the total number of children, who were enrolled in title XIX in the month after their disenrollment from title XXI.
- 8. The total number of children who were continuously enrolled in title XXI for 18 months is defined as the sum of:
  - the number of children with birthdates after July 2001, who were newly enrolled in January 2018 and were continuously enrolled through the end of June 2019
  - + the number of children with birthdates after August 2001, who were newly enrolled in February 2018 and were continuously enrolled through the end of July 2019
  - + the number of children with birthdates after September 2001, who were newly enrolled in March 2018 and were continuously enrolled through the end of August 2019
- 9. The total number of children who had a break in title XXI coverage during 18 months of enrollment (regardless of the number of breaks in coverage), but were re-enrolled in title XXI by the end of the 18 months, is defined as the sum of:
  - the number of children with birthdates after July 2001, who were newly enrolled in January 2018 and who disenrolled and re-enrolled in title XXI by the end of June 2019
  - + the number of children with birthdates after August 2001, who were newly enrolled in February 2018 and who disenrolled and re-enrolled in title XXI by the end of July 2019
  - + the number of children with birthdates after September 2001, who were newly enrolled in March 2018 and who disenrolled and re-enrolled in title XXI by the end of August 2019
  - 9.a. From the population in #9, provide the total number of children who were enrolled in title XIX during their break in coverage.

- 10. The total number of children who were disenrolled from title XXI 18 months after their enrollment month is defined as the sum of:
  - the number of children with birthdates after July 2001, who were newly enrolled in January 2018 and disenrolled by the end of June 2019
  - + the number of children with birthdates after August 2001, who were newly enrolled in February 2018 and disenrolled by the end of July 2019
  - + the number of children with birthdates after September 2001, who were newly enrolled in March 2018 and disenrolled by the end of August 2019
  - 10.a. From the population in #10, provide the total number of children who were enrolled in title XIX (Medicaid) in the month after their disenrollment from XXI.

Enter any Narrative text related to Section IIIC below. [7500]

The Table 3a. Duration Measure of Children Enrolled in Title XIX data is unavailable.

## **Section IIID: Cost Sharing**

1.	Describe how the state tracks cost sharing to ensure enrollees do not pay more than 5 percent aggregate maximum in the year?
	a. Cost sharing is tracked by:
	☐ Enrollees (shoebox method)
	If the state uses the shoebox method, please describe informational tools provided to enrollees to track cost sharing. <b>[7500]</b>
	<ul> <li>☐ Health Plan(s)</li> <li>☐ State</li> <li>☐ Third Party Administrator</li> <li>☐ N/A (No cost sharing required)</li> <li>☐ Other, please explain. [7500]</li> </ul>
2.	When the family reaches the 5% cap, are premiums, copayments and other cost sharing ceased? ⊠ Yes □ No
3.	Please describe how providers are notified that no cost sharing should be charged to enrollees exceeding the 5% cap. [7500]
	Providers utilize BlueAccess or Availity for real time claims adjudication and cost estimation.
4.	Please provide an estimate of the number of children that exceeded the 5 percent cap in the state's CHIP program during the federal fiscal year. <b>[500]</b>
	10,665
5.	Has your state undertaken any assessment of the effects of premiums/enrollment fees on participation in CHIP?
	☐ Yes ☐ No If so, what have you found? <b>[7500]</b>
ŝ.	Has your state undertaken any assessment of the effects of cost sharing on utilization of health services in CHIP?
	☐ Yes ☐ No If so, what have you found? <b>[7500]</b>
7.	If your state has increased or decreased cost sharing in the past federal fiscal year, how is the state monitoring the impact of these changes on application, enrollment, disenrollment, and utilization of children's health services in CHIP. If so, what have you found? [7500]
	The state has not undertaken an assessment of the impact of these changes on application, enrollment, disenrollment, or utilization.

# Section IIIE: Employer sponsored insurance Program (including Premium Assistance)

	1.	Does your state offer an employer sponsored insurance program (including a premium assistance program under the CHIP State Plan or a Section 1115 Title XXI Demonstration) for children and/or adults using Title XXI funds?
		Yes, please answer questions below.  No, skip to Program Integrity subsection.
Chil	dre	n
	3	Yes, Check all that apply and complete each question for each authority
		<ul> <li>□ Purchase of Family Coverage under the CHIP state plan (2105(c)(3))</li> <li>□ Additional Premium Assistance Option under CHIP state plan (2105(c)(10))</li> <li>□ Section 1115 Demonstration (Title XXI)</li> </ul>
Adu	lts	
	3	Yes, Check all that apply and complete each question for each authority.
		☐ Purchase of Family Coverage under the CHIP state plan (2105(c)(10)) ☐ Section 1115 demonstration (Title XXI)
	2.	Please indicate which adults your state covers with premium assistance. (Check all that apply.)
		Parents and Caretaker Relatives Pregnant Women
	3.	Briefly describe how your program operates (e.g., is your program an employer sponsored insurance program or a premium assistance program, how do you coordinate assistance between the state and/or employer, who receives the subsidy if a subsidy is provided, etc.) <b>[7500]</b>
	4.	What benefit package does the ESI program use? [7500]
	5.	Are there any minimum coverage requirements for the benefit package?  Yes No
	6.	Does the program provide wrap-around coverage for benefits?  ☐ Yes
		□No

7.	Are there limits on cost sharing for children in your ESI program?
	☐ Yes ☐ No
8.	Are there any limits on cost sharing for adults in your ESI program?
	☐ Yes ☐ No
9.	Are there protections on cost sharing for children (e.g., the 5 percent out-of-pocket maximum) in your premium assistance program?
	☐ Yes ☐ No
	If yes, how is the cost sharing tracked to ensure it remains within the 5 percent yearly aggregate maximum <b>[7500]</b> ?
10.	Identify the total number of children and adults enrolled in the ESI program for whom Title XXI funds are used during the reporting period (provide the number of adults enrolled in this program even if they were covered incidentally, i.e., not explicitly covered through a demonstration).
	Number of childless adults ever-enrolled during the reporting period
	Number of adults ever-enrolled during the reporting period
	Number of children ever-enrolled during the reporting period
11.	Provide the average monthly enrollment of children and parents ever enrolled in the premium assistance program during FFY 2018.
	Children Parents
12.	During the reporting period, what has been the greatest challenge your ESI program has experienced? [7500]
13.	During the reporting period, what accomplishments have been achieved in your ESI program? [7500]
14.	What changes have you made or are planning to make in your ESI program during the next fiscal year? Please comment on why the changes are planned. <b>[7500]</b>
15.	What do you estimate is the impact of your ESI program (including premium assistance) on enrollment and retention of children? How was this measured? [7500]

16.	<ol><li>Provide the average amount each entity pays towards coverage of the dependent child/parent under your ESI program:</li></ol>									
	Population	State	Employer	Employee						
	Child									
	Parent									

17. Indicate the range in the average monthly dollar amount of premium assistance provided by the state on behalf of a child or parent.

	Low	High
Children		
Parent		

- 18. If you offer a premium assistance program, what, if any, is the minimum employer contribution? **[500]**
- 19. Please provide the income levels of the children or families provided premium assistance.

Income level of	From	То		
Children	% of FPL <b>[5]</b>	% of FPL <b>[5]</b>		
Parents	% of FPL <b>[5]</b>	% of FPL <b>[5]</b>		

20.	Is there a required period of uninsurance before enrolling in premium assistance?
	☐ Yes ☐ No
	If yes, what is the period of uninsurance? [500]
21.	Do you have a waiting list for your program?
	☐ Yes ☐ No
22.	Can you cap enrollment for your program?
	☐ Yes ☐ No

23. What strategies has the state found to be effective in reducing administrative barriers to the provision of premium assistance in ESI? [7500]

## **Section IIIF: Program Integrity**

## COMPLETE ONLY WITH REGARD TO SEPARATE CHIP PROGRAMS, I.E., THOSE THAT ARE NOT MEDICAID EXPANSIONS)

1.	Does your state have a written plan that has safeguards and establishes methods and procedures for:
	<ul> <li>(1) prevention:  ☐ Yes ☐ No</li> <li>(2) investigation: ☐ Yes ☐ No</li> <li>(3) referral of cases of fraud and abuse? ☐ Yes ☐ No</li> </ul>
	Please explain: [7500]
	Do managed health care plans with which your program contracts have written plans?  ☐ Yes ☐ No
	Please Explain: [500]
	I attached the BlueCross BlueShield of Tennessee 2018 Enterprise Fraud and Abuse Compliance Plan.
2.	For the reporting period, please report the
	575 Number of fair hearing appeals of eligibility denials
	25 Number of cases found in favor of beneficiary
3.	For the reporting period, please indicate the number of cases investigated, and cases referred, regarding fraud and abuse in the following areas:
	Provider Credentialing
	<u>0</u> Number of cases investigated
	0 Number of cases referred to appropriate law enforcement officials
	Provider Billing
	77 Number of cases investigated
	41 Number of cases referred to appropriate law enforcement officials
	Beneficiary Eligibility
	<u>0</u> Number of cases investigated
	0 Number of cases referred to appropriate law enforcement officials

Are	these cases for:
	CHIP 🖂
	Medicaid and CHIP Combined
4.	Does your state rely on contractors to perform the above functions?
	□No
	If your state relies on contractors to perform the above functions, how does your state provide oversight of those contractors? Please explain: <b>[7500]</b>
	The State holds quarterly meetings with the Plan Administrator and review their findings.
	Do you contract with managed care health plans and/or a third party contractor to provide this oversight?
	☐Yes
	⊠No
	Please Explain: [500]

Enter any Narrative text related to Section IIIF below. [7500]

#### **Section IIIG: Dental Benefits:**

Please ONLY report data in this section for children in Separate CHIP programs and the Separate CHIP part of Combination programs. Reporting is required for all states with Separate CHIP programs and Combination programs. If your state has a Combination program or a Separate CHIP program but you are not reporting data in this section on children in the Separate CHIP part of your program, please explain why. Explain: [7500]

1. Information on Dental Care for Children in Separate CHIP Programs (including children in the Separate CHIP part of Combination programs). Include all delivery system types, e.g. MCO. PCCM. FFS.

Data for this table are based on the definitions provided on the Early and Periodic Screening, Diagnostic, and Treatment (EPSDT) Report (Form CMS-416)

a. Annual Dental Participation Table for Children Enrolled in Separate CHIP programs and the Separate CHIP part of Combination programs (for Separate CHIP programs, please include ONLY children receiving full CHIP benefits and supplemental benefits).

FFY 2018	Total (All age groups)	<1 year	1 – 2 years	3 - 5 years	6 - 9 years	10-14 years	15–18 years
Total Individuals Enrolled for at Least 90 Continuous Days <sup>1</sup>	72477	427	1774	6053	15988	26288	21947
Total Enrollees Receiving Any Dental Services <sup>2</sup> [7]	29401	0	166	1865	7165	11855	8350
Total Enrollees Receiving Preventive Dental Services <sup>3</sup> [7]	27747	0	130	1750	6902	11365	7600

<sup>&</sup>lt;sup>1</sup> **Total Individuals Enrolled for at Least 90 Continuous Days** – Enter the total unduplicated number of children who have been continuously enrolled in a separate CHIP program or the separate CHIP part of a combination program for at least 90 continuous days in the federal fiscal year, distributed by age. For example, if a child was enrolled January 1st to March 31st, this child is considered continuously enrolled for at least 90 continuous days in the federal fiscal year. If a child was enrolled from August 1st to September 30th and from October 1st to November 30th, the child would <u>not</u> be considered to have been enrolled for 90 continuous days in the federal fiscal year. Children should be counted in age groupings based on their age at the end of the fiscal year. For example, if a child turned 3 on September 15th, the child should be counted in the 3-6 age grouping.

<sup>&</sup>lt;sup>2</sup> **Total Enrollees Receiving Any Dental Services** - Enter the unduplicated number of children enrolled in a separate CHIP program or the separate CHIP part of a combination program for at least 90 continuous days who received at least one dental service by or under the supervision of a dentist as defined by HCPCS codes D0100 - D9999 (or equivalent CDT codes D0100 - D9999 or equivalent CPT codes) based on an unduplicated paid, unpaid, or denied claim.

<sup>&</sup>lt;sup>3</sup> **Total Enrollees Receiving Preventive Dental Services** - Enter the unduplicated number of children enrolled in a separate CHIP program or the separate CHIP part of a combination program for at least 90 continuous days who received at least one preventive dental service by or under the supervision of a dentist as defined by HCPCS codes D1000 - D1999 (or equivalent CDT codes D1000 - D1999 or equivalent CPT codes, that is, only those CPT codes that are for preventive dental services and only if provided by or under the supervision of a dentist), based on an unduplicated paid, unpaid, or denied claim.

FFY 2018	Total (All age groups)	<1 year	1 - 2 years	3 - 5 years	6 – 9 years	10-14 years	15–18 years
Total Enrollees Receiving Dental Treatment Services <sup>4</sup> [7]	11427	0	4	443	2975	4478	3527

b. For the age grouping that includes children 8 years of age, what is the number of such children who have received a sealant on at least one permanent molar tooth<sup>5</sup>? [7] 1304

2.	Does the state provide supplemental dental coverage?
	☐ Yes ☑ No
	If yes, how many children are enrolled? [7]
	What percent of the total number of enrolled children have supplemental dental coverage? [5]

Enter any Narrative text related to Section IIIG below. [7500]

Report all dental services data in the age category reflecting the child's age at the end of the federal fiscal year even if the child received services while in two age categories. For example, if a child turned 10 on September 1st, but had a cleaning in April and a cavity filled in September, both the cleaning and the filling would be counted in the 10-14 age category.

Report all sealant data in the age category reflecting the child's age at the end of the federal fiscal year even if the child was factually a different age on the date of service. For example, if a child turned 6 on September 1st, but had a sealant applied in July, the sealant would be counted in the age 6-9 category.

<sup>&</sup>lt;sup>4</sup> **Total Enrollees Receiving Dental Treatment Services** - Enter the unduplicated number of children enrolled in a separate CHIP program or the separate CHIP part of a combination program for at least 90 continuous days who received at least one treatment service by or under the supervision of a dentist, as defined by HCPCS codes D2000 - D9999 (or equivalent CDT codes D2000 - D9999 or equivalent CPT codes, that is, only those CPT codes that involve periodontics, maxillofacial prosthetics, implants, oral and maxillofacial surgery, orthodontics, adjunctive general services, and only if provided by or under the supervision of a dentist), based on an unduplicated paid, unpaid, or denied claim.

<sup>&</sup>lt;sup>5</sup> **Receiving a Sealant on a Permanent Molar Tooth** -- Enter the unduplicated number of children enrolled in a separate CHIP program or the separate CHIP part of a combination program for 90 continuous days and in the age category of 6-9 who received a sealant on a permanent molar tooth, as defined by HCPCS code D1351 (or equivalent CDT code D1351), based on an unduplicated paid, unpaid, or denied claim. For this line, include sealants placed by any dental professional for whom placing a sealant is within his or her scope of practice. Permanent molars are teeth numbered 2, 3, 14, 15, 18, 19, 30, 31, and additionally, for those states that cover sealants on third molars, also known as wisdom teeth, the teeth numbered 1, 16, 17, 32.

## **Section IIIH: CHIPRA CAHPS Requirement:**

CHIPRA section 402(a)(2), which amends reporting requirements in section 2108 of the Social Security Act, requires Title XXI Programs (i.e., CHIP Medicaid Expansion programs, Separate Child Health Programs, or a combination of the two) to report CAHPS results to CMS starting December 2013. While Title XXI Programs may select any CAHPS survey to fulfill this requirement, CMS encourages these programs to align with the CAHPS measure in the Children's Core Set of Health Care Quality Measures for Medicaid and CHIP (Child Core Set). Starting in 2013, Title XXI Programs should submit summary level information from the CAHPS survey to CMS via the CARTS attachment facility. We also encourage states to submit raw data to the Agency for Healthcare Research and Quality's CAHPS Database. More information is available in the Technical Assistance fact sheet, Collecting and Reporting the CAHPS Survey as Required Under the CHIPRA: <a href="https://www.medicaid.gov/medicaid/quality-of-care/downloads/cahpsfactsheet.pdf">https://www.medicaid.gov/medicaid/quality-of-care/downloads/cahpsfactsheet.pdf</a>

If a state would like to provide CAHPS data on both Medicaid and CHIP enrollees, the agency must sample Title XIX (Medicaid) and Title XXI (CHIP) programs separately and submit separate results to CMS to fulfill the CHIPRA Requirement.

Did you Collect this Survey in Order to Meet the CHIPRA CAHPS Requirement?  ☐ Yes ☐ No
If Yes, How Did you Report this Survey (select all that apply):  ☐ Submitted raw data to AHRQ (CAHPS Database)  ☐ Submitted a summary report to CMS using the CARTS attachment facility (NOTE: do not submit ra CAHPS data to CMS)  ☐ Other. Explain:
If No, Explain Why: Select all that apply (Must select at least one):
□ Service not covered □ Population not covered □ Partial population not covered Explain the partial population not covered: □ Data not available Explain why data not available □ Budget constraints □ Staff constraints □ Data inconsistencies/accuracy Please explain: □ Data source not easily accessible Select all that apply: □ Requires medical record review □ Requires data linkage which does not currently exist □ Other:

☐ Information not collected. Select all that apply: ☐ Not collected by provider (hospital/health plan)
Other:
☐ Other: ☐ Small sample size (less than 30)
Enter specific sample size:  Other. Explain:
Definition of Population Included in the Survey Sample:
Definition of population included in the survey sample:  ☐ Denominator includes CHIP (Title XXI) population only.  ☐ Survey sample includes CHIP Medicaid Expansion population.  ☐ Survey sample includes Separate CHIP population.  ☐ Survey sample includes Combination CHIP population.
If the denominator is a subset of the definition selected above, please further define the denominator, and indicate the number of children excluded:
Which Version of the CAHPS® Survey was Used?  ☐ CAHPS® 5.0.  ☐ CAHPS® 5.0H.  ☐ Other. Explain:
Which Supplemental Item Sets were Included in the Survey?  ☐ No supplemental item sets were included  ☐ CAHPS Item Set for Children with Chronic Conditions  ☐ Other CAHPS Item Set. Explain:
Which Administrative Protocol was Used to Administer the Survey?  ☐ NCQA HEDIS CAHPS 5.0H administrative protocol ☐ HRQ CAHPS administrative protocol ☐ Other administrative protocol. Explain:
Enter any Narrative text related to Section IIIH below. [7500] The following CAHPS documents were uploaded to CARTS.
CoverKids HEDIS - CAHPS 2018 Results
CoverKids 2018 CAHPS Deldentified Member File
CoverKids 2018 CAHPS Final CCC Results Report
CoverKids 2018 CAPHS Final GPResults Report

## Section III I: Health Service Initiatives (HSI) Under the CHIP State Plan

Pursuant to Section 2105(a)(1)(D)(ii) of the Social Security Act, states have the option to use up to 10 percent of actual or estimated Federal expenditures to develop state-designed Health Services Initiatives (HSI) (after first funding costs associated with administration of the CHIP state plan), as defined in regulations at 42 CFR 457.10, to improve the health of low-income children.

1) Does your state operate HSI(s) to provide direct services or implement public health initiatives using

2) In the table below, please provide a brief description of each HSI program operated in the state in the first column. In the second column, please list the populations served by each HSI program. In the third column, provide estimates of the number of children served by each HSI program. In the fourth column, provide the percentage of the population served by the HSI who are children below your state's CHIP FPL eligibility threshold.						
HSI Program	Population Served by HSI Program	Number of Children Served by HSI Program	Percent of Low- income Children Served by HSI Program <sup>6</sup>			

3) Please define a metric for each of your state's HSI programs that is used to measure the program's impact on improving the health of low-income children. In the table below, please list the HSI program title in the first column, and include a metric used to measure that program's impact in the second column. In

Title XXI funds?

Yes, please answer questions below.

No, please skip to Section IV.

<sup>&</sup>lt;sup>6</sup> The percent of children served by the HSI program who are below the CHIP FPL threshold in your state should be reported in this column.

the third column, please provide the outcomes for metrics reported in the second column. Reporting on outcomes is optional as states work to develop metrics and collect outcome data. States that are already reporting to CMS on such measures related to their HSI program(s) do not need to replicate that reporting here and may skip to Section IV.

HSI Program	Metric	Outcome

Enter any Narrative text related to Section III I below. [7500]

## Section IV. Program financing for State Plan

1. Please complete the following table to provide budget information. Describe in narrative any details of your planned use of funds below, including the assumptions on which this budget was based (per member/per month rate, estimated enrollment and source of non-federal funds). (Note: This reporting period equals federal fiscal year 2018. If you have a combination program you need only submit one budget; programs do not need to be reported separately.)

#### COST OF APPROVED CHIP PLAN

Benefit Costs	2018	2019	2020
Insurance payments	17831952	11886194	13137009
Managed Care			
Fee for Service	155885716	146757688	112846528
Total Benefit Costs	173717668	158643882	125983537
(Offsetting beneficiary cost sharing payments)	-6049880	-5520807	-4384227
Net Benefit Costs	\$ 167667788	\$ 153123075	\$ 121599310

Administration Costs	2018	2019	2020
Personnel			
General Administration	1186522	1200000	1300000
Contractors/Brokers (e.g., enrollment contractors)	8464106	19974338	20000000
Claims Processing	10299879	9367512	6908971
Outreach/Marketing costs	10240	50000	50000
Other (e.g., indirect costs)	37959	50000	50000
Health Services Initiatives			
Total Administration Costs	19998706	30641850	28308971
10% Administrative Cap (net benefit costs ÷ 9)	18629754	17013675	13511034

	2018	2019	2020
Federal Title XXI Share	185996262	182129417	148574097
State Share	1670232	1635508	1334184
TOTAL COSTS OF APPROVED CHIP PLAN	187666494	183764925	149908281

2.	What were the sources	of non-federal	funding used to	or state match	during the	reporting period?	
----	-----------------------	----------------	-----------------	----------------	------------	-------------------	--

$\times$	State appropriations
	County/local funds
	Employer contributions
3	Foundation grants
	Private donations
3	Tobacco settlement
$\times$	Other (specify) [500] RX Rebates

3. Did you experience a short fall in CHIP funds this year? If so, what is your analysis for why there were not enough federal CHIP funds for your program? [1500]

No

4. In the tables below, enter 1) number of eligibles used to determine per member per month costs for the current year and estimates for the next two years; and, 2) per member per month (PMPM) cost rounded to a whole number. If you have CHIP enrollees in a fee for service program, per member per month cost will be the average cost per month to provide services to these enrollees.

## A. Managed Care

Year	Number of Eligibles	PMPM (\$)
2018	718176	\$25
2019	529688	\$22
2020	596865	\$22

#### A. Fee For Service

Year	Number of Eligibles	PMPM (\$)
2018	859215	\$181
2019	780626	\$188
2020	575748	\$196

Enter any Narrative text related to Section IV below. [7500]

The CoverKids program medical and pharmacy benefits are self-funded, with the exception of dental care which remains fully insured.

In accordance with the CMS approved reverification plan, CoverKids resumed the renewal process for beneficiaries enrolled in the state's CHIP program. This process has resulted in a significant decrease in member enrollment.

New member growth is estimated at 1%.

Dental PMPM is inflated for FFY 2018 due to inclusion of the \$1.4M August 2018 invoice received late from the vendor and also an audit settlement with National Guardian Life for prior year dental insurance premiums, \$869,375.50. Without the additional invoice and settlement the Managed Care (Dental) PMPM for 2018 would have been reported at \$22.

AHS eligibility costs for FY18, in the amount of\$774,338, were not reallocated to CoverKids from TennCare until FFY19. Additionally, approximately \$200,000 AHS payments will also be posted in FFY19. Eligibility costs for FFY18-FFY20 additionally include actual and proposed expenses related to the installation of a new Eligibility system.

Outreach was combined with TennCare's back to school mailers; costs were not reallocated to CoverKids' program until the following year for both FFY17 and FFY 18. Expenditures for each year approximated \$10K.

CMS approved reporting CoverKids Premium taxes as Other Medical Services Costs.

## Section V: Program Challenges and Accomplishments

1. For the reporting period, please provide an overview of your state's political and fiscal environment as it relates to health care for low income, uninsured children and families, and how this environment impacted CHIP. **[7500]** 

The state's fiscal performance remained strong during FFY 2018. The factors that most impacted CHIP during this year were primarily driven by factors at the federal level (i.e., a lapse in federal CHIP funding and uncertainty around its continuation for a period of several months, the scheduled reduction in the state's CHIP FMAP, federal policy changes around the mandate for individuals to have insurance). During this year, the state also continued work to implement its new eligibility determination system, scheduled to launch in FFY 2019.

2. During the reporting period, what has been the greatest challenge your program has experienced? [7500]

The greatest challenge was the uncertainty surrounding the continuation of program and federal CHIP funding (and related contingency planning).

Another challenge was implementing the new Tennessee Eligibility and Determination System(TEDS)for the Medicaid and CHIP population. Smoking Cessation/Stroke

- There is limited smoking cessation outcome data available; the report received from the Quitline contains the initial outcome of the Quitline referral (member contact outcome) but no outcomes are received on whether member was successful in quitting or reducing tobacco use
- Small percentage of members who smoke are interested in quitting Asthma
- Home Health agencies report difficulty scheduling staff for home health environmental assessments for asthma triggers; availability of agencies in rural areas are limited Obesity
- High volume of obese membership across the state
- Lack of free or low cost community resources for physical activity
- 3. During the reporting period, what accomplishments have been achieved in your program? [7500]
  - Enhanced access to services for pregnant enrollees (by exempting pregnant enrollees from cost sharing)
  - Enhanced behavioral health benefits (by ensuring that Medication Assistance Treatment (MAT, (CCT), Comprehensive Child and Family Treatment (CCFT) are covered for enrollees)

The CHIP/CoverKids population integrated into the new TEDS system in October 2018.

- Maintained a state uninsured rate for children of less than 2% (per an annual study by our state university)
- New Case Management staff are geographically located across the state for improved ability to conduct face-to-face visits with members when needed
- CoverKids has developed an internal report as part of the Identification/Stratification process that identifies members who are at risk for delivering a baby with NAS; this report includes opioid prescription data for pregnant women
- 2018 Population Health data reports are submitted as a flat file and clinical updates provide a brief overview of each program along with barriers related to outreach

4. What changes have you made or are planning to make in your CHIP program during the next fiscal year? Please comment on why the changes are planned. [7500]

Tennessee plans to implement the Tennessee Eligibility and Determination System (TEDS) and the CoverKids population will be imtegrated into the system as part of phase I.

We are working with the Pharmacy & Provider network team to ensure all pharmacies and prescribing providers obtain a Medicaid ID number.

Enter any Narrative text related to Section V below. [7500]