## **WEBVTT**

1

00:00:10.340 --> 00:00:14.260

Junni Rajbhandari: Hello, everyone. Um, Thank you for joining us today.

2

00:00:14.390 --> 00:00:28.160

Junni Rajbhandari: I'm. Jenny Rasmandari and the system owner for medicaid data collection tool, Mdct. We manage the web portal for managed care reports. Mcr:

3

00:00:28.170 --> 00:00:40.870

Junni Rajbhandari: the managed care program Annual report. Mac Bar is the first Mcr report in a phone format that went live in Mcct last week.

4

 $00:00:40.880 \longrightarrow 00:00:52.340$ 

Junni Rajbhandari: so we had organized two webinars to familiarize our stakeholders with the Ldct Web portal, as well as the Macbar Web Forum.

5

00:00:52.440 --> 00:00:59.080

Junni Rajbhandari: The first one was held yesterday, and this is the second one, with pretty much

6

00:00:59.180 --> 00:01:13.860

Junni Rajbhandari: the same agenda similar to yesterday's Webinar. This Webinar will also be recorded. The recordings and transcripts of both Webinars will be made of in Medicaid. Dot Com.

7

00:01:13.870 --> 00:01:42.460

Junni Rajbhandari: Okay, um. For today's agenda we will have a brief introduction by Alexis Gibson. Ah Lexus is the deputy director for the division of managed care policy. After that we'll have a demo by David Cober, application product manager. Um. David will walk us through the Nbct corporal as well as the Mac Bar web form. We have reserved the last thirty minutes for Q. A.

8

00:01:42.540 --> 00:01:44.520

Junni Rajbhandari: However. Um,

9

00:01:44.610 --> 00:01:49.109

Junni Rajbhandari: you have any question during the demo, or

10

00:01:49.260 --> 00:01:58.619

Junni Rajbhandari: at any point during this Webinar feel free to click on the Q. And A. Icon to open the question and answer

11

00:01:58.640 --> 00:02:01.210

Junni Rajbhandari: window and add your question.

00:02:01.850 --> 00:02:03.220

Junni Rajbhandari: Um.

13

00:02:03.510 --> 00:02:12.890

Junni Rajbhandari: The Icon is situated somewhere in the center of your screen, the bottom center of the panel.

14

00:02:14.430 --> 00:02:33.260

Junni Rajbhandari: Um. We will address your questions in the second half of the Webinar we highly encourage you to add your state's name um, or abbreviation to your participation. Display name, so that we know to get back to you if we are unable to get to your question during the Webinar

15

 $00:02:33.270 \longrightarrow 00:02:46.890$ 

Junni Rajbhandari: Um. We also have Adrian de Laoser, our senior technical adviser, as a panelist to help us with addressing your questions. Um! And with that i'll pass on the torch to access.

16

00:02:47.060 --> 00:03:07.749

Alexis Gibson: Hey? Thank you so much. So this should uh uh cover just about everything. But I just want to say, welcome and thank you, everybody, for joining us. We hope you find this Webinar to be useful. Uh, you know. I think the one we had yesterday was heavily attended. There was a lot of good Q. And A for the last thirty minutes, and with that I will hand it over to David, taking us

17

00:03:11.920 --> 00:03:26.489

David Koger: awesome. Thank you again. I'm. David Coger, i'm a product manager from performer on the Mcr Portal Project. I'm going to be doing a quick demo today regarding the Macpar online web form.

18

00:03:26.910 --> 00:03:29.029

My screen pulled up here

19

 $00:03:29.780 \longrightarrow 00:03:57.539$ 

David Koger: all right. So what we're seeing right here is what you've probably already seen. If you've accessed the the Mcr. Portal um within the last few months. So this is the landing page uh post idm login, and you'll notice that the major difference here is that we now have this inner Mac Bar online, and this is our Cta. And This is where you'll be going to enter into the web form, where you will take the information that was collected in the Mac Barks cell workbook

20

00:03:57.550 --> 00:04:02.799

David Koger: and enter it into the associated sections of the web form.

21

00:04:02.990 --> 00:04:30.920

David Koger: So go ahead and get started here. When a user first clicks into the Mac part. They're going to be created with this uh intro screen. And what we're really using this screen for is to help highlight some of the navigational features, as well as a brief coverage of the submission process. Uh, just to be able to give that kind of upfront information for any user as they come into the application for the first time, or if they come in, you know, months or weeks after they've been in the first time.

00:04:30.930 --> 00:04:46.069

David Koger: So a couple of things I want to highlight here, and i'll get to them in more detail as we go through the demo. But we're really starting to highlight here is that to start? We're going to be creating these reports at a program level. You'll see that on the next page.

23

00:04:46.080 --> 00:05:10.180

David Koger: Um, we also have this indicator that you'll see throughout the demo that's on every single page of the Webinar itself. So we really use this wayfinder to help correlate. Where in the excel workbook which tab the specific questions on that page are located. So as you're going through and moving uh that information over into the web form, you have a clear understanding of where that information is is contained there

24

00:05:10.190 --> 00:05:39.399

David Koger: and then. Lastly, on the submitting of the Mac Bar for Cms. Uh, you know, just noting that that is the last step of the process, but also, uh reiterating that you will be able to make edits uh, if necessary, and resubmit, so i'll cover that a little bit more detail as we go through the demo as well, but just as a high, level submission of the Mac car report as of right. Now we're not locked the report down. It will change the status to submit it. Uh, but it will not prevent you from being able to come in and make uh any kind of updates or changes.

25

00:05:39.410 --> 00:05:46.439

David Koger: Uh, if you receive feedback from tms being able to go in and make those changes as well, and i'll show you what that flow actually looks like.

26

00:05:46.740 --> 00:06:11.419

David Koger: So once you've kind of cruised this page and understand the information that's contained on it, you'll be able to enter the Mac or online, and what you're seeing here is really the Mac part dashboard. And you see, I have an example program already created. But i'll kind of walk you through what it looks like to to add a managed care program. So as you do in your reporting and you're doing it per program. We'll come in here and we will add a program,

27

00:06:11.450 --> 00:06:15.380

David Koger: a test you're going to add in the reporting date

28

00:06:15.650 --> 00:06:17.900

David Koger: and the reporting end date,

29

00:06:18.920 --> 00:06:30.169

David Koger: and this check box right here is going to be to facilitate the exclusion of Chip from Macbar. So in the in the excel document there is a question regarding if there's an exclusion of Chip. Ah programs

30

00:06:30.180 --> 00:06:42.960

David Koger: um enrollees from the Mac part report. This is what you would click of that it? The answer to that question is. Yes, i'm going to leave that blank, for now it's not a required field. So as you go through this, only check it if it's applicable

00:06:43.290 --> 00:06:44.920 one hit save,

32

 $00:06:44.930 \longrightarrow 00:07:10.190$ 

David Koger: and you'll see that as soon as we create the report it pops up in the dashboard. Now, obviously, this is just the beginning of this reporting structure. So there's only two reports here, but as you go through, and we continue on, you know, into next year, or the end of this upcoming year. Um! You'll see all the reports listed here. Um, with the due dates in the last edit dates. Um, So this is going to be your kind of central storage place for that information.

33

00:07:10.200 --> 00:07:25.290

David Koger: Additionally, if you need to make any corrections or changes to the information that we just put in, there is this edit icon. Next to each of the reports themselves, You'll be able to click that come back in and make any necessary changes

34

00:07:25.300 --> 00:07:26.710 David Koger: program, name, and

35

00:07:27.720 --> 00:07:31.050

David Koger: and you'll see that that's updated in the dashboard as well.

36

00:07:31.510 --> 00:08:01.369

David Koger: We'll go ahead and get started in the report. You'll go ahead and come over to whichever report you want to enter. Hit the inner button and you'll be brought into the Mac, or report submission. Um! So as you can see here uh the wayfinder is present, and you'll see this throughout the entire demo. Additionally, there is some information that we're populating based on the users login. So we know what state you're coming from. So we'll automatically calculate that for the ports um additionally down here. These are some fields that are included in the Excel Temple,

37

00:08:01.920 --> 00:08:16.110

David Koger: but that we Really, Don't need to gather until the report is about to be submitted. So, on submission of the report, we will actually pull this data in, based on which user was the one to hit the submit button, and also inclusive of the date as well.

38

 $00:08:16.840 \longrightarrow 00:08:42.170$ 

David Koger: So as you can see here. Ah, there's pretty pretty standard. Ah, Fields, to be able to put in the information as we start to go through the form, you'll see that depending on what kind of questions we're asked in the excel template. We've married those options in the Webinar as well. So there's multi-choice options drop Downs long form answers each of the questions will have the appropriate field type

39

 $00:08:42.179 \longrightarrow 00:08:46.770$ 

David Koger: to be able to allow you to enter that question the way that you were able to enter it in the excel template.

40

00:08:46.960 --> 00:09:09.229

David Koger: Another aspect to note is that we brought in the question uh names in the nomenclature and kind of the structure that exists in the excel template so that way, you know. Not only are we giving you the way, finder here to be able to find those questions that you have in the excel template, but you will also be able to match the Uh question

title that's in the Excel Template to what we're using inside of this.

41

00:09:09.620 --> 00:09:24.129

David Koger: And i'm just going to kind of move through here a little bit. Show you another area of where we're pulling in information from previously entered info. So as you created the program. This information was put in, and we'll pull that through into the actual report.

42

00:09:24.680 --> 00:09:53.559

David Koger: And here we have uh plans and B Ss entities, and I just wanted to kind of highlight one area here. So these are obviously very important for other areas of the report. As you go farther down, you start to answer plan level questions. So one of the safeguards that we put into place was that the plan level indicator uh perspective? It would go into this area. It's going to remind you that you haven't put in any plans yet. And so, if you need to add any plans you need to like here to be reception. It's just another safeguard to make sure that,

43

00:09:53.570 --> 00:10:04.090

David Koger: you know, if the ad Plans section got skipped for any reason we're directing them back so that they're able to complete these additional sections. So i'll go ahead and click that go back to plans.

44

00:10:04.320 --> 00:10:21.479

David Koger: What you're going to see here is is a really important part of the web form as it's created right now. So, entering information into these ah different fields doesn't save the information you have to hit, save and continue for the information that's entered into the report to be saved, and

45

00:10:21.490 --> 00:10:25.130

David Koger: it's kept within the report itself, so i'll hit, save and continue.

46

00:10:26.820 --> 00:10:31.200

David Koger: Now take me to the next page. I'm going to go ahead and add one of these because i'll need one as well,

47

00:10:31.690 --> 00:10:56.059

David Koger: and what you'll see is if I go back that information is retained. Now there is going to be functionality coming in the future that will allow for auto savings. So you won't necessarily have to hit, save, and continue. But as the program is uh working right now, you will have to hit, save, and continue to be able to retain the information on this page. It's really important that as you're entering data, you make sure you hit, save, and continue before you navigate to the next section

48

00:10:57.050 --> 00:11:06.619

David Koger: kind of going to move through here and show you some of the other fields that we have available within the form. So again, another opportunity for more check boxes again,

49

00:11:06.630 --> 00:11:35.979

David Koger: fully matching what you're able to do within the excel template itself. Uh, there is page level, validation that will occur. So when you're on a page. You need to answer the questions available before you're able to continue um, but you can navigate around the form to this side, now here, so on this page in particular, if you were to pick other specified, we offer the opportunity for you to enter additional information. Now that information is required when I hit,

save and continue It's gonna tell me that I need to come back and into that information.

50

00:11:36.360 --> 00:11:39.060

Just kind of show how that validation works

51

00:11:41.570 --> 00:11:53.299

David Koger: now moving through this page is a good example of where we're utilizing multiple types of components to really make sure that we're allowing the users to put in the exact same information they're putting in at the excel template level.

52

00:11:53.310 --> 00:12:13.130

David Koger: So whether it's multi-lying forum fields as radio buttons, we have everything mapped appropriately including the directions that are in the Excel template as well. So it should be uh, as easy as possible for the end user to be able to compare this to the questions that are being asked in the excel template and make sure that they're putting it into the right spot for itself.

53

00:12:13.770 --> 00:12:21.209

David Koger: It's a couple of other areas that I want to highlight that kind of utilize a bit of a different structure than this,

54

00:12:21.360 --> 00:12:30.090

David Koger: and we want to do that. So quality measures is a good example of that. This is where we've taken the questions that are given in the Excel template

55

00:12:30.100 --> 00:12:46.729

David Koger: and broken them out to help highlight the information that's input. And then also give kind of a quick, overview glance of what was entered her quality and performance measure just to help the user who's entering this information to understand that they are entering everything that they've put into the excel template itself

56

 $00:12:46.740 \longrightarrow 00:13:03.710$ 

David Koger: So, on pages like this you'll see a Cta that exists here asking you to add that specific type of ah measure sanction or um access measure. And when you click that what you're going to be doing is you're going to be creating that initial hard to be able to

57

00:13:04.240 --> 00:13:09.349

David Koger: complete out the measure itself. So i'm going to go ahead and just enter some information here,

58

00:13:14.960 --> 00:13:30.609

David Koger: and what you'll see here is we've created a card now for that, for a specific quality and performance measure, so as you can see, there's a red exclamation point. This is how we'll be highlighting an incomplete quality performance, measure, access, measure, or sanction,

59

00:13:30.650 --> 00:13:45.400

David Koger: because there's still more information that needs to be added. So if you needed to go back and edit any of

this information, you would click the edit measure button. If you needed to go and complete it, you would enter and measure results. So what you'll see here is this door kind of pop out,

60

00:13:45.410 --> 00:14:02.880

David Koger: and you'll see that we're pooling that that plan level information that we had entered previously up in the first section to highlight which uh plans we're going to be providing measure results for. So these are the two measures. These are the two plans that I had entered. I'll go ahead and just add some results here.

61

00:14:03.420 --> 00:14:08.840

David Koger: You can also see the information that we had previously put in for this specific quality measure,

62

00:14:09.170 --> 00:14:22.579

David Koger: and when I hit save you'll see that now. The card itself has been changed to a green checkmark, indicating that it's completed. You'll see the specific measure results also added to that card, and if I go in and I add an additional one.

63

00:14:23.600 --> 00:14:24.889

There's someone here

64

 $00:14:31.810 \longrightarrow 00:14:51.739$ 

David Koger: You'll see that it's now uh located below the first one as well, so and you can kind of see the the difference here between a completed one and A. Now, as you continue to add them, you'll see the count increase. This is also to add some uh visibility to whether or not all of the specific measures have been added from the template itself;

65

00:14:51.750 --> 00:14:58.539

David Koger: and if for any reason you need to delete or remove one of the measures, there is this removed icon up here

66

00:14:58.550 --> 00:15:11.879

David Koger: we will be prompting the user to confirm that they are going to delete it again. This is because in many of these cases there is information already put in, so that information will be lost, and we're not able to bring that back.

67

00:15:11.890 --> 00:15:22.849

David Koger: You'd have to reiner it. So in this situation i'm going to go ahead and delete, and you'll see that now we're back to just the original measure. This is the same across sanctions and

68

00:15:22.890 --> 00:15:23.980

David Koger: and

69

00:15:25.200 --> 00:15:27.450

David Koger: and access measures as well.

70

 $00:15:27.490 \longrightarrow 00:15:30.060$ 

So i'll add a sanctions I can give.

00:15:30.380 --> 00:15:42.890

David Koger: So we have that again another place where we're pulling in that specific plan name information that was input, by the user earlier on in the report. So really just bringing that information down farther

72

00:15:45.250 --> 00:15:46.190

here

73

00:15:46.200 --> 00:15:55.839

David Koger: and you'll see that a similar situation. It's going to indicate that that is not a completed sanction yet. It's going to prompt the user to complete the remaining indicators. So i'll go ahead and jump into here,

74

00:15:56.310 --> 00:16:02.430

David Koger: going to ask me for some additional information. All of these questions from the Excel template itself.

75

00:16:02.950 --> 00:16:04.530

Go ahead and hit. Now.

76

00:16:04.610 --> 00:16:33.859

David Koger: It works, and you can see that that is now completed as well. And one thing I really wanted to highlight here is, you know, we've seen a couple of different spots where the plans are utilized across the report. If our user is on the plans page and tries to delete a plan, we make sure to notify them as well that you know. Once deleted, it's going to remove any additional information related to the plan throughout the report. So any of those uh measurements that were recorded for test for the plan name test uh will also be removed when you were from the

77

00:16:33.870 --> 00:16:43.750

David Koger: high level within the plan page. So this is just another stop Gap to kind of make sure that people are aware that if you remove this, it will have downstream effects on the rest of the

78

00:16:45.230 --> 00:17:14.850

David Koger: now moving past that into the Bss entity indicators. This is just another example of where we're cooling in the one that we had included up here. Um! And allowing for information to be entered relating to that. And when somebody does uh complete these specific uh questions on these pages, they'll see a green checkmark that indicates that that has been uh completed. So this is in this case. There's only one B Ss entity. But there are other pages through here that pull the plans as well, so that will be most

79

00:17:14.859 --> 00:17:22.069

David Koger: plans here at six, seven, eight uh just helping the end. User Kind of keep a visual track of what they have completed and what they have not.

80

 $00:17:22.970 \longrightarrow 00:17:45.750$ 

David Koger: Now moving on to review and submit. Once you've gotten all the data entered, and you're ready to submit the report. Any user from the State rep down will be able to do all of the options within the form itself and be able to review and submit it. So in this situation we are noting, uh, you know, double check that everything is accurate, but also

noting that you'll be able to make edits after submitting and resubmit it.

81

00:17:45.760 --> 00:17:54.620

David Koger: I'll kind of give you a quick run through what submission looks like. You're going to submit the Mac part. It's going to make sure that you're good to go. We're going to hit Submit

82

00:17:54.660 --> 00:18:04.649

David Koger: and you'll get a timestamp as well as who was the person to submit the report a quick what happens now, which is just indicating that Cms will reach out if they have any questions,

83

00:18:04.660 --> 00:18:21.699

David Koger: and we'll go ahead and leave the form. And now what you see here is that the test? Twenty three that I just did from a program standpoint now has a submitted status. Now, if I receive any kind of feedback, and I need to come in and make changes, I can enter the report right here,

84

00:18:21.710 --> 00:18:26.599

David Koger: as you can see some of those fields that I had mentioned get populated automatically, have been populated,

85

00:18:26.650 --> 00:18:29.500

David Koger: and let's say I needed to add a contact name.

86

00:18:29.860 --> 00:18:32.549

David Koger: We'll come over here we'll add a contact address,

87

 $00:18:32.580 \longrightarrow 00:18:43.789$ 

David Koger: and I'm going to go ahead and save and continue. And what you'll see now when I leave the form is that it's been changed to in progress, so I would need to resubmit the form. If I make any changes. I want to come back

88

00:18:43.800 --> 00:18:44.680

here,

89

00:18:44.970 --> 00:18:46.729

review and submit.

90

00:18:47.010 --> 00:18:53.440

David Koger: Go ahead and submit that, and you can see the same information is presented to me. Let me know that it's been successfully submitted

91

00:18:55.440 --> 00:18:58.830

David Koger: back out here. You'll see that the status has been changed to submitted

 $00:18:59.540 \longrightarrow 00:19:23.190$ 

David Koger: uh a few other things about the about the application itself there is a get help area. This is where we do have the addresses for both technical support uh related to login or anything that you're experiencing from a technical standpoint. And then also uh email address for the managed careta for policy, related questions, or any issues that you may be having. Uh about what should be in a

93

00:19:23.240 --> 00:19:44.760

David Koger: um. This page right now does not have any fhs on it, but it does have that capability, and we are planning on utilizing this page, for you know commonly asked questions that we see popping up from either the ta inbox or the help desk that we can hopefully resolve. Ah! Through the Faqs. So, just noting that that is also available right there.

94

00:19:46.360 --> 00:19:49.550

With that I will hand it back to Jenny.

95

00:19:51.400 --> 00:20:18.070

Junni Rajbhandari: Thank you, David. Um. At this point we are open to take on questions. Um. Since everyone is muted, I would encourage uh folks to go ahead and click the q A. Iphone. Um! It's between your participants, icon and your folks icon and start asking questions. There is an option to ask questions anonymously.

96

00:20:18.080 --> 00:20:20.919

Junni Rajbhandari: So if you don't want to um,

97

00:20:20.990 --> 00:20:50.249

Junni Rajbhandari: you know, if you want to ask a question or and are hesitating. Uh you can once you type your uh question. Um, you can uh click on, send anonymously, and I think the question will appear to the panelist and host anonymously. Only when we answer those questions and mark them answered, Will everybody in the uh Webinar be able to see those questions and answers

98

 $00:20:50.260 \longrightarrow 00:20:53.770$ 

Junni Rajbhandari: right now. I do not see any question.

99

00:21:02.350 --> 00:21:03.530

So

100

00:21:07.880 --> 00:21:09.490

I see. The first question

101

00:21:09.500 --> 00:21:17.260

Junni Rajbhandari: is this: replacing Mmc. Dcs: I think we have the same question yesterday.

102

00:21:18.300 --> 00:21:20.380 Adrienne Delozier: Yeah. So, um.

 $00:21:20.860 \longrightarrow 00:21:32.719$ 

Adrienne Delozier: The answer is not right now. That is a separate report that serves a separate purpose. I do understand.

104

00:21:32.970 --> 00:21:46.770

Adrienne Delozier: So that there is some overlapping data. Um. For for now that will still be handled through the process that it is handled and is separate from the managed care Annual program report.

105

 $00:21:46.980 \longrightarrow 00:21:54.360$ 

Adrienne Delozier: Eventually there there will be an effort to migrate that the

106

00:21:54.900 --> 00:22:14.290

Adrienne Delozier: all of the managed care reporting into this system. Um, that will take a little bit of time. Um, that that particular reporting mechanism is not next on the list. Um. But eventually we also hope to to do some things to help eliminate the duplication um between those as well. But for right now they are, they are both still in existence.

107

00:22:20.880 --> 00:22:24.190

Junni Rajbhandari: Thank you, Adrian. As we wait for

108

00:22:24.200 --> 00:22:25.110

okay.

109

00:22:25.150 --> 00:22:28.209

Junni Rajbhandari: I think we have another question. Um,

110

 $00:22:28.470 \longrightarrow 00:22:35.089$ 

Junni Rajbhandari: okay. It was just a comment. Thank you. As we wait for other questions.

111

 $00:22:35.810 \longrightarrow 00:23:04.009$ 

Junni Rajbhandari: I just wanted to um let folks know that we have sent uh sent out the Mcr. Idl guides for both State representatives and State users. Uh. So those of you who know, uh those of the States that know you know who your State representatives are. Uh, you can go ahead and use the Id and guide for stage representative to request access. Um

112

00:23:04.770 --> 00:23:20.840

Junni Rajbhandari: I uh cms is uh Tms business owners will be getting notification once you put in the request and be approving your access. If you were one of the one to two up to three uh

113

 $00:23:21.080 \longrightarrow 00:23:24.320$ 

Junni Rajbhandari: people uh eat for each state

114

00:23:24.400 --> 00:23:43.339

Junni Rajbhandari: that we identified as a State representative. If you were not one of those folks, then your request would be denied. Um, once the State representative is um has access, they can uh then uh in turn, um approve

00:23:43.400 --> 00:23:46.559

Junni Rajbhandari: access requests for state users the

116

00:23:46.590 --> 00:23:56.800

Junni Rajbhandari: I have another question. Um, Sorry if I missed this in the beginning. Will we need to submit this separately, for each managed care program we have.

117

00:23:57.240 --> 00:24:15.939

Junni Rajbhandari: Ah, so yes, um for Mac Far there is a definition that has been provided for what a program is defined as, and you will need to submit. If your State has more than one program, you need to submit. Um, more than one, Mac Bar

118

00:24:15.950 --> 00:24:22.169

Junni Rajbhandari: for each of those program, and Alexis and Adrian feel free to add more if you want.

119

00:24:26.950 --> 00:24:28.979

Adrienne Delozier: Nope, that's accurate. Thank you.

120

00:24:34.870 --> 00:24:39.660

Adrienne Delozier: While we're waiting for more questions to come in. We had several questions

121

00:24:39.980 --> 00:24:48.719

Adrienne Delozier: on our session yesterday about the different roles State representative versus State user

122

00:24:49.330 --> 00:24:56.030

Adrienne Delozier: We just I did want to just take a minute to go over that, since It was a a hot topic yesterday.

123

00:24:56.040 --> 00:25:25.969

Adrienne Delozier: Um, as Judy mentions, we are at the Cms level. Um. The States are submitting names to us for their State representatives, one to three from each State, and then um users. Ah submit their requests, and the State representatives can approve those as far as entering data, editing data submitting the report. State representatives and State users have exactly the same right Any of those State representatives or State users can

124

00:25:25.980 --> 00:25:46.950

Adrienne Delozier: to all of those things. The only difference is that State representatives then approve the access for State users, because at Cms we have no way of knowing what your universe of state users will be. And so we have delegated that authority to your State representatives to both approve state users, or remove state users as needed.

125

00:25:47.080 --> 00:25:51.680

Adrienne Delozier: We got some questions also kind of in the same line about

00:25:51.690 --> 00:26:15.019

Adrienne Delozier: um. You know the authority to submit the report, and whether a State could could only have certain people with the authority to submit the report. Unfortunately, no um. And so if there is, you know, a reviewing body in your State that has to review and submit the and and give permission for this and approval for the report to be submitted and submitted. Ah,

127

 $00:26:15.030 \longrightarrow 00:26:39.720$ 

Adrienne Delozier: then that needs to be an internal process, and then Um, that person, if they are a State user or a State, rep, could press, submit, or if they are not to state user, or state, rep, they would then give the permission to one of those folks to to hit the submit. Um, So I just wanted, since we were waiting on questions to clarify all of that since it was kind of a hot button topic yesterday. Um. And so, Julie, it looks like we do have a couple of other questions.

128

 $00:26:41.120 \longrightarrow 00:26:54.450$ 

Junni Rajbhandari: Yeah, there was a question about the login. Somebody asks that if they can use the same login as they use, for I believe they are talking about the Qmr.

129

00:26:54.870 --> 00:27:05.170

Junni Rajbhandari: Because they are talking about quality core core set for adult child and health homes. Can we do? We need to request additional access specific to Macb.

130

 $00:27:05.270 \longrightarrow 00:27:25.170$ 

Junni Rajbhandari: So if you have Qmr um access, that means you have an itm I itm Id so you can use the same. I dm uh username and go into I Dm: and go to uh, you know low request and request for uh,

131

00:27:25.180 --> 00:27:33.369

Junni Rajbhandari: so you can request for either a State representative role if you are one or a State. User

132

00:27:34.000 --> 00:27:50.809

Junni Rajbhandari: I hope that answers your question. Ah, the next one is from Erin. Um! It appears by screens. Ah! Showed that chip should be excluded from this report is, if possible, Can you just clarify whether Chip needs to complete

133

00:27:51.010 --> 00:28:07.909

Junni Rajbhandari: this for Chip separately or only for Medicaid managed here. I believe there is. There was a question in the template for chip that has been converted into like the check box, so you can either

134

00:28:07.920 --> 00:28:12.990

Junni Rajbhandari: click that option. Ah, click that check box to exclude Chip.

135

00:28:13.110 --> 00:28:16.989

Junni Rajbhandari: You could leave it blank to include.

136

00:28:17.260 --> 00:28:40.249

Alexis Gibson: Yeah, So just just to be clear uh four hundred and thirty-eight point six, which is the regulation that

triggers. This entire recording requirement does not apply to chip. So you know I think Cmcs is aware that that Sometimes it's hard when the chip population has been included in the managed care program to kind of pull that population out, which is why we have that.

137

00:28:43.440 --> 00:28:44.990

Junni Rajbhandari: Thank you, Alexis.

138

00:28:45.000 --> 00:28:56.030

Junni Rajbhandari: The next one is from Ker. If I have a completed excel document already with data from two and Ceos, what is the average time to key the data into the website.

139

00:28:59.340 --> 00:29:01.609 Junni Rajbhandari: I I think the

140

00:29:01.670 --> 00:29:04.820

Junni Rajbhandari: answer is, It depends.

141

 $00:29:06.340 \longrightarrow 00:29:21.150$ 

Junni Rajbhandari: It depends on what type of data, what quantity of data you have. I don't know if there was any estimation that was done to provide like a

142

00:29:21.820 --> 00:29:24.899

Junni Rajbhandari: number or number of ours.

143

00:29:35.070 --> 00:29:43.119

Junni Rajbhandari: Is there anyone from the panelists that would like to add more. I don't know if there is a answer to this.

144

 $00:29:43.230 \longrightarrow 00:29:49.250$ 

David Koger: Yeah, we don't have from the product side. At least we don't have a estimate, because it could vary. Some of the

145

 $00:29:49.360 \longrightarrow 00:29:57.590$ 

David Koger: amounts of data that we've heard from are dramatically different. Um! So we don't have an estimate on how long it will take to enter it.

146

 $00:30:05.610 \longrightarrow 00:30:07.329$ 

Thanks, David. Um,

147

00:30:08.790 --> 00:30:15.900

Junni Rajbhandari: The next one. Not so much a question as a concern. There doesn't appear to be a

00:30:15.910 --> 00:30:45.900

Junni Rajbhandari: a way to upload data that has been populated in the provided backbar excel, too, with much effort, resource, and time. This portal seems to now require ah, an additional resource to retype many, many rows of data prompting manual data, and three concerns those concerns, along with the inability to have a summary view of all the entered data for proofing and data entry uh personally gives me calls. Can you request considerational

149

00:30:45.910 --> 00:30:50.860

Junni Rajbhandari: enhancements to allow for some of the systemic uploading of data?

150

00:30:51.180 --> 00:31:03.280

Junni Rajbhandari: So the uploading of. I see, David, you unmute it, but i'll just take it quickly, and then you can add more for the uploading of data. I don't think there is

151

00:31:03.310 --> 00:31:17.709

Junni Rajbhandari: quick enhancements that's coming up. But for the checking of the data we will have some features like data like the export features in

152

 $00:31:27.020 \longrightarrow 00:31:46.020$ 

Junni Rajbhandari: report and web form has helps uh Cms to have it in a format that we can use for future enhancements. Where, uh, you know, you can uh copy over data um year over year, If there isn't more change to your data. Um:

153

00:31:50.770 --> 00:31:53.890

Adrienne Delozier: Well, I will also note, too, that um

154

00:31:53.910 --> 00:32:22.569

Adrienne Delozier: the having the data in This type of format also allows us to be able to run reports um within given States across the States nationally. Um, and will help not only with Cms monitoring and oversight efforts. But once that data is published, also help with the um monitoring and oversight of their managed start plan. So there there is a reason. Um, that we have it in this format, and we we do understand that. Um, it will take a little bit of time for the data entry.

155

00:32:22.580 --> 00:32:37.089

Adrienne Delozier: Um, the you know. The excel chart was really just a way for us to make sure. You guys, everyone um had the data elements that needed to that, and so that you could prepare for the actual data entry into the portal.

156

00:32:40.970 --> 00:32:46.509

Junni Rajbhandari: Thank you. The next one is, Can you read the regulation site. Just reference.

157

 $00:32:52.350 \longrightarrow 00:32:56.160$ 

Junni Rajbhandari: I don't know if you're talking about the forty-two Cfr

158

00:32:56.310 --> 00:33:00.900

Junni Rajbhandari: four hundred and thirty eight dot sixty, six, e.

00:33:02.010 --> 00:33:04.909

Junni Rajbhandari: I think that was the one that was mentioned.

160

00:33:06.420 --> 00:33:15.000

Alexis Gibson: Oh, yeah, sorry. Yeah. Yeah. So it's forty, two Cfr: four hundred and thirty, eight point sixty, six.

161

00:33:16.560 --> 00:33:18.699

Junni Rajbhandari: Thank you. Lexis: um.

162

00:33:23.350 --> 00:33:26.380

Junni Rajbhandari: I don't see any other questions so far,

163

00:33:38.980 --> 00:33:57.210

Junni Rajbhandari: So Um. One of the things that came up yesterday that I want to let folks know if you do not know who your State representative is, or your State representative has left. Um, just uh feel free to go ahead and email the uh

164

00:33:57.220 --> 00:34:10.510

Junni Rajbhandari: manage care. Ta email address that I have pasted in the chat, and also Poppy, Adrian and Alexis. Uh I'm gonna add their email addresses in the chat as well.

165

 $00:34:20.020 \longrightarrow 00:34:29.450$ 

Junni Rajbhandari: So if you have any access-related question. Just feel free to email the Mbct. Underscore help,

166

00:34:29.489 --> 00:34:34.769

email, address That's the Abcd help this email address.

167

 $00:35:00.120 \longrightarrow 00:35:19.259$ 

Junni Rajbhandari: Also, there was a question yesterday about if uh the Cms folks would be able to see uh submissions. Um, So Cms does have read-only access to um like bar, so they will be able to see um

168

00:35:19.330 --> 00:35:23.120

Junni Rajbhandari: see the reports in the portal, but not edited

169

00:35:43.980 --> 00:35:58.890

Junni Rajbhandari: questions uh related to a partially completed form. I think David has already covered that in the demo, but I want to re iterate that you don't have to finish the submission in one sitting.

170

00:35:58.900 --> 00:36:04.429

Junni Rajbhandari: You can, as long as you hit that, save and continue. Button

00:36:04.550 --> 00:36:13.080

Junni Rajbhandari: is going to save your entry, and you can come back at another time, and you

172

00:36:13.510 --> 00:36:15.709

Junni Rajbhandari: work on your report.

173

00:36:31.750 --> 00:36:42.809

Junni Rajbhandari: It looks like the number of participants have decreased and doesn't look like there are any questions at this time, so

174

00:36:42.820 --> 00:36:53.169

Junni Rajbhandari: i'd like to conclude this Webinar a little bit early and give back some time to folks.

175

00:36:54.910 --> 00:37:00.870

Junni Rajbhandari: Let me quickly add Alexis and Adrian's email

176

00:37:05.010 --> 00:37:07.410

Junni Rajbhandari: to the chat, and then we can.

177

00:37:07.890 --> 00:37:10.279

Junni Rajbhandari: I think we can conclude this.

178

00:37:20.960 --> 00:37:29.820

Junni Rajbhandari: Well, thank you. Everyone for joining um have a great day feel free to contact us. All the email addresses are in the chat. Um.

179

00:37:30.590 --> 00:37:32.259

Junni Rajbhandari: Thank you for your time.