

**Washington Managed Care Program Features, as of 2020 (1 of 3)**

<b>Features</b>	<b>PCCM</b>	<b>Apple Health/Healthy Options Health Home Program</b>	<b>Fully Integrated Managed Care (FIMC)</b>
Program type	Primary Care Case Management (PCCM)	Other Prepaid Health Plan (PHP) (limited benefits)	Comprehensive MCO
Statewide or region-specific?	Benton, Clallam, Ferry, Grays Harbor, King, Snohomish, Lincoln, Okanogan, Spokane, Stevens, Whatcom, and Yakima counties	Statewide	Adams, Asotin, Benton, Chelan, Clallam, Clark, Columbia, Cowlitz, Douglas, Ferry, Franklin, Garfield, Grant, Grays Harbor, Island, Jefferson, King, Kitsap, Kittitas, Klickitat, Lewis, Lincoln, Mason, Okanogan, Pacific, Pend Oreille, Pierce, San Juan, Skagit, Skamania, Snohomish, Spokane, Stevens, Thurston, Wahkiakum, Walla Walla, Whatcom, Whitman, and Yakima counties
Federal operating authority	1932(a)	1945 Health Homes	1932(a), 1945 Health Homes
Program start date	07/01/1995	07/01/2013	04/01/2016
Waiver expiration date (if applicable)			
If the program ended in 2020, indicate the end date			
Populations enrolled: Low-income adults <u>not covered</u> under ACA Section VIII (excludes pregnant women and people with disabilities)		Voluntary	
Populations enrolled: Low-income adults <u>covered</u> under ACA Section VIII (excludes pregnant women and people with disabilities)	Voluntary	Voluntary	Mandatory
Populations enrolled: Aged, Blind or Disabled Children or Adults	Voluntary	Voluntary	Mandatory
Populations enrolled: Non-Disabled Children (excludes children in foster care or receiving adoption assistance)			Mandatory

<b>Features</b>	<b>PCCM</b>	<b>Apple Health/Healthy Options Health Home Program</b>	<b>Fully Integrated Managed Care (FIMC)</b>
Populations enrolled: Individuals receiving Limited Benefits (excludes partial duals)			
Populations enrolled: Full Duals		Voluntary	
Populations enrolled: Children with Special Health Care Needs	Voluntary	Voluntary	
Populations enrolled: Native American/Alaskan Natives	Voluntary	Voluntary	Voluntary
Populations enrolled: Foster Care and Adoption Assistance Children	Voluntary	Voluntary	Voluntary
Populations enrolled: Enrollment choice period	N/A	Pre-assigned	Other
Populations enrolled: Enrollment broker name (if applicable)			
Populations enrolled: Notes on enrollment choice period	Enrollment Open Continuously		Enrollment Open Continuously
Benefits covered: Inpatient hospital physical health	X		X
Benefits covered: Inpatient hospital behavioral health (MH and/or SUD)			X
Benefits covered: Outpatient hospital physical health	X		X
Benefits covered: Outpatient hospital behavioral health (MH and/or SUD)	X		X
Benefits covered: Partial hospitalization	X		X
Benefits covered: Physician	X		X
Benefits covered: Nurse practitioner	X		X
Benefits covered: Rural health clinics and FQHCs	X		X
Benefits covered: Clinic services	X		X

<b>Features</b>	<b>PCCM</b>	<b>Apple Health/Healthy Options Health Home Program</b>	<b>Fully Integrated Managed Care (FIMC)</b>
Benefits covered: Lab and x-ray	X		X
Benefits covered: Prescription drugs	X		X
Benefits covered: Prosthetic devices	X		X
Benefits covered: EPSDT	X		X
Benefits covered: Case management	X		X
Benefits covered: SSA Section 1945-authorized Health Home		X	X
Benefits covered: Home health services (services in home)	X		X
Benefits covered: Family planning	X		X
Benefits covered: Dental services (medical/surgical)	X		X
Benefits covered: Dental (preventative or corrective)			
Benefits covered: Personal care (state plan option)			X
Benefits covered: HCBS waiver services			
Benefits covered: Private duty nursing	X		X
Benefits covered: ICF-IDD			
Benefits covered: Nursing facility services	X		X
Benefits covered: Hospice care	X		X
Benefits covered: Non-Emergency Medical Transportation			
Benefits covered: Institution for Mental Disease inpatient treatment for people ages 21-64 defined by 42 CFR §438.6(e) as an 'in lieu of' benefit			X

<b>Features</b>	<b>PCCM</b>	<b>Apple Health/Healthy Options Health Home Program</b>	<b>Fully Integrated Managed Care (FIMC)</b>
Benefits covered: Other (e.g., nurse midwife services, freestanding birth centers, podiatry, etc.)			
Quality assurance and improvement: HEDIS data required?	No	No	Yes
Quality assurance and improvement: CAHPS data required?	No	No	Yes
Quality assurance and improvement: Accreditation required?	No	No	Yes
Quality assurance and improvement: Accrediting organization			NCQA
Quality assurance and improvement: EQRO contractor name (if applicable)			Comagine Health
Performance incentives: Payment bonuses/differentials to reward plans			
Performance incentives: Preferential auto-enrollment to reward plans			X
Performance incentives: Public reports comparing plan performance on key metrics			X
Performance incentives: Withholds tied to performance metrics			X
Performance incentives: MCOs/PHPs required or encouraged to pay providers for value/quality outcomes			X
Participating plans: Plans in Program	Multiple Primary Care Providers	Multiple Sites	Amerigroup; Coordinated Care of Washington; Community Health Plan; Molina Health Care of Washington; United Health Care
Notes: Program notes	IHS administers this program in three Service Units: Colville Service Unit, Wellpinit Service Unit, and Yakama Service Unit. Two FQHCs participate in	Washington delivers the optimal Health Home Medicaid/Medical Benefit Both in the Fee-For-Service system and through MCO's. For Individuals in	Please note, nursing home care under the managed care coverage would be for rehabilitation care only, custodial care is covered under FFS and not a

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Notes: Program notes continued	this program: Seattle Indian Health Board and NATIVE Project of Spokane. Seven tribes participate in this program: Confederated Tribes of the Colville Indian Reservation (through the Lake Roosevelt Community Health Centers for the half of the reservation that is outside of the IHS Colville Service Unit service area), Lower Elwha Klallam Tribe, Lummi Nation, Nooksack Tribe, Puyallup Tribe, Quinault Indian Nation, and Shoalwater Bay Tribe.	Comprehensive MCO's, the MCO's are at risk for a health home services plus a broad array of benefits including inpatient, outpatient, physician services, pharmacy, etc.. For individual in PCCM's the MCO's administer health homes services separate from the PCCM program.	benefit under the Managed Care Coverage.

### Washington Managed Care Program Features, as of 2020 (2 of 2)

Features	Behavioral Health Services Only (BHSO)	PACE	NEMT
Program type	Behavioral Health Organization (BHO) only (PIHP and/or PAHP)	Program of All-inclusive Care for the Elderly (PACE)	Non-Emergency Medical Transportation
Statewide or region-specific?	Adams, Asotin, Benton, Chelan, Clallam, Clark, Columbia, Cowlitz, Douglas, Ferry, Franklin, Garfield, Grant, Grays Harbor, Island, Jefferson, King, Kitsap, Kittitas, Klickitat, Lewis, Lincoln, Mason, Okanogan, Pacific, Pend Oreille, Pierce, San Juan, Skagit, Skamania, Snohomish, Spokane, Stevens, Thurston, Wahkiakum, Walla Walla, Whatcom, Whitman, and Yakima counties	Statewide	Statewide
Federal operating authority	1915(b)	PACE	1902(a)(70) NEMT
Program start date	04/01/2016	01/01/1997	10/01/2008
Waiver expiration date (if applicable)	06/30/2022		
If the program ended in 2020, indicate the end date			
Populations enrolled: Low-income adults <u>not covered</u> under ACA Section VIII (excludes pregnant women and people with disabilities)			
Populations enrolled: Low-income adults <u>covered</u> under ACA Section VIII (excludes pregnant women and people with disabilities)	Mandatory		Mandatory
Populations enrolled: Aged, Blind or Disabled Children or Adults	Mandatory	Voluntary	Mandatory
Populations enrolled: Non-Disabled Children (excludes children in foster care or receiving adoption assistance)	Mandatory		Mandatory

<b>Features</b>	<b>Behavioral Health Services Only (BHSO)</b>	<b>PACE</b>	<b>NEMT</b>
Populations enrolled: Individuals receiving Limited Benefits (excludes partial duals)			Mandatory
Populations enrolled: Full Duals	Mandatory	Voluntary	Mandatory
Populations enrolled: Children with Special Health Care Needs			Mandatory
Populations enrolled: Native American/Alaskan Natives	Voluntary	Voluntary	Mandatory
Populations enrolled: Foster Care and Adoption Assistance Children	Voluntary	Exempt	Mandatory
Populations enrolled: Enrollment choice period	Other	N/A	
Populations enrolled: Enrollment broker name (if applicable)			Regional Brokers based on county of residents
Populations enrolled: Notes on enrollment choice period	Enrollment continuously open		
Benefits covered: Inpatient hospital physical health		X	
Benefits covered: Inpatient hospital behavioral health (MH and/or SUD)	X	X	
Benefits covered: Outpatient hospital physical health		X	
Benefits covered: Outpatient hospital behavioral health (MH and/or SUD)	X	X	
Benefits covered: Partial hospitalization		X	
Benefits covered: Physician		X	
Benefits covered: Nurse practitioner		X	
Benefits covered: Rural health clinics and FQHCs		X	
Benefits covered: Clinic services		X	

<b>Features</b>	<b>Behavioral Health Services Only (BHSO)</b>	<b>PACE</b>	<b>NEMT</b>
Benefits covered: Lab and x-ray		X	
Benefits covered: Prescription drugs		X	
Benefits covered: Prosthetic devices		X	
Benefits covered: EPSDT			
Benefits covered: Case management	X	X	
Benefits covered: SSA Section 1945-authorized Health Home			
Benefits covered: Home health services (services in home)		X	
Benefits covered: Family planning			
Benefits covered: Dental services (medical/surgical)		X	
Benefits covered: Dental (preventative or corrective)		X	
Benefits covered: Personal care (state plan option)		X	
Benefits covered: HCBS waiver services		X	
Benefits covered: Private duty nursing		X	
Benefits covered: ICF-IDD			
Benefits covered: Nursing facility services		X	
Benefits covered: Hospice care		X	
Benefits covered: Non-Emergency Medical Transportation		X	X
Benefits covered: Institution for Mental Disease inpatient treatment for people ages 21-64 defined by 42 CFR §438.6(e) as an 'in lieu of' benefit			



<b>Features</b>	<b>Behavioral Health Services Only (BHSO)</b>	<b>PACE</b>	<b>NEMT</b>
Benefits covered: Other (e.g., nurse midwife services, freestanding birth centers, podiatry, etc.)		Comfort Care and Podiatry	
Quality assurance and improvement: HEDIS data required?	No	No	No
Quality assurance and improvement: CAHPS data required?	No	No	No
Quality assurance and improvement: Accreditation required?	Yes	No	No
Quality assurance and improvement: Accrediting organization	NCQA		
Quality assurance and improvement: EQRO contractor name (if applicable)	Comagine		
Performance incentives: Payment bonuses/differentials to reward plans			X
Performance incentives: Preferential auto-enrollment to reward plans			
Performance incentives: Public reports comparing plan performance on key metrics			
Performance incentives: Withholds tied to performance metrics			
Performance incentives: MCOs/PHPs required or encouraged to pay providers for value/quality outcomes			
Participating plans: Plans in Program	Amerigroup; Community Health Plan of Washington; Coordinated Care of Washington; Molina Health Care; United Health Care	Provider Elder Place; International Community Health Services	Providence Elder Place; International Community Health Services

<b>Features</b>	<b>Behavioral Health Services Only (BHSO)</b>	<b>PACE</b>	<b>NEMT</b>
Notes: Program notes	Clients who have factors that disqualifies them for Integrated Health Care and need Behavioral Health Services will fall under this service.	There are two PACE Providers. Providence Elder Place is located in King and Spokane County (Spokane County was added 06/2020). International Community Health Services is located in King County and was added in July 2019.	Brokers are based on counties. NEMT is provided for anyone on Medicaid that meet the requirement.