

Washington Managed Care Program Features, as of 2019 (1 of 3)

Features	Healthy Options - Blind Disabled	Washington State Integrated Community Mental Health Program (ICMH)	PCCM
Program type	Comprehensive MCO	Behavioral Health Organization (BHO) only (PIHP and/or PAHP)	Primary Care Case Management (PCCM)
Statewide or region-specific?	Statewide	Statewide	Clallam, Grays Harbor, King, Snohomish, Whatcom, Okanogan, Ferry, Stevens, Lincoln, Spokane, Benton, and Yakima counties
Federal operating authority	1932(a)	1915(b)	1932(a)
Program start date	07/01/2012	10/01/2014	07/01/1995
Waiver expiration date (if applicable)		12/31/2022	
If the program ended in 2019, indicate the end date			
Populations enrolled: Low-income adults <u>not covered</u> under ACA Section VIII (excludes pregnant women and people with disabilities)		Mandatory	
Populations enrolled: Low-income adults <u>covered</u> under ACA Section VIII (excludes pregnant women and people with disabilities)		Mandatory	Voluntary
Populations enrolled: Aged, Blind or Disabled Children or Adults	Mandatory	Mandatory	Voluntary
Populations enrolled: Non-Disabled Children (excludes children in foster care or receiving adoption assistance)		Mandatory	
Populations enrolled: Individuals receiving Limited Benefits (excludes partial duals)			
Populations enrolled: Full Duals		Mandatory	
Populations enrolled: Partial Duals		Mandatory	

Features	Healthy Options - Blind Disabled	Washington State Integrated Community Mental Health Program (ICMH)	PCCM
Populations enrolled: Children with Special Health Care Needs	Mandatory	Mandatory	Voluntary
Populations enrolled: Native American/Alaskan Natives	Voluntary	Voluntary	Voluntary
Populations enrolled: Foster Care and Adoption Assistance Children	Voluntary	Mandatory	Voluntary
Populations enrolled: Enrollment choice period	Other	Pre-assigned	N/A
Populations enrolled: Enrollment broker name (if applicable)		Regional Support Networks	
Populations enrolled: Notes on enrollment choice period	Enrollment open continuously		Enrollment open continuously
Benefits covered: Inpatient hospital physical health	X		
Benefits covered: Inpatient hospital behavioral health (MH and/or SUD)			
Benefits covered: Outpatient hospital physical health	X		
Benefits covered: Outpatient hospital behavioral health (MH and/or SUD)	X	X	
Benefits covered: Partial hospitalization	X	X	
Benefits covered: Physician	X		
Benefits covered: Nurse practitioner	X		
Benefits covered: Rural health clinics and FQHCs	X	X	
Benefits covered: Clinic services	X	X	
Benefits covered: Lab and x-ray	X		
Benefits covered: Prescription drugs	X		

Features	Healthy Options - Blind Disabled	Washington State Integrated Community Mental Health Program (ICMH)	PCCM
Benefits covered: Prosthetic devices	X		
Benefits covered: EPSDT	X	X	
Benefits covered: Case management	X	X	X
Benefits covered: SSA Section 1945-authorized health home			
Benefits covered: Health home care (services in home)	X		
Benefits covered: Family planning	X		
Benefits covered: Dental services (medical/surgical)			
Benefits covered: Dental (preventative or corrective)			
Benefits covered: Personal care (state plan option)			
Benefits covered: HCBS waiver services			
Benefits covered: Private duty nursing	X		
Benefits covered: ICF-IDD			
Benefits covered: Nursing facility services	X		
Benefits covered: Hospice care	X		
Benefits covered: Non-Emergency Medical Transportation		X	
Benefits covered: Institution for Mental Disease inpatient treatment for people ages 21-64 defined by 42 CFR §438.6(e) as an 'in lieu of' benefit			

Features	Healthy Options - Blind Disabled	Washington State Integrated Community Mental Health Program (ICMH)	PCCM
Benefits covered: Other (e.g., nurse midwife services, freestanding birth centers, podiatry, etc.)			
Quality assurance and improvement: HEDIS data required?	Yes	No	No
Quality assurance and improvement: CAHPS data required?	Yes	No	No
Quality assurance and improvement: Accreditation required?	Yes	Yes	No
Quality assurance and improvement: Accrediting organization	NCQA	BHO's contract with Accredited Community Behavioral Health Agencies	
Quality assurance and improvement: EQRO contractor name (if applicable)	Comagine Health	Comagine Health	
Performance incentives: Payment bonuses/differentials to reward plans			
Performance incentives: Preferential auto-enrollment to reward plans			
Performance incentives: Public reports comparing plan performance on key metrics			
Performance incentives: Withholds tied to performance metrics			
Performance incentives: MCOs/PHPs required or encouraged to pay providers for value/quality outcomes			
Participating plans: Plans in Program	Amerigroup; Community Health Plan of WA; Coordinated Care of Washington; Molina Health Care of Washington; United Health Care	BHO	Multiple Primary Care Providers

Features	Healthy Options - Blind Disabled	Washington State Integrated Community Mental Health Program (ICMH)	PCCM
Notes: Program notes	Please note managed care plans only cover rehabilitation care in nursing home facility, they do not cover custodial care — this is covered under FFS.	Effective 07/01/2017: The AI/AN population was removed from mandatory enrollment in behavioral health managed care. That meant the majority of AI/AN individuals were transferred to the FFS system for behavioral health. That FFS system is not part of the waiver. The 1115 waiver (an amendment to the larger 1115) that allows us to use federal funds in SUD IMDS was effective 07/01/2018.	IHS administrates this program for Yakima, Spokane, and Confederated Tribes of the Colville Reservation. There are two FQHC's - Seattle Indian Health Board and Native Project. The tribal clinics are as follows: David C Wynecoop Memorial Clinic, Lake Roosevelt Community Health Centers, Lower Elwha Klallam, Lummi Nation, Native Project, Nooksack Community Clinic, Confederated Tribes of the Colville Reservation (non-IHS managed facility), Puyallup Tribal Health Authority, Quileute Tribe, Quinault Indian Nation, Roger Saux Health Center-Medical, Port Gamble S'Klallam Tribe, Tulalip Health Clinic and Yakama Health Center.

Washington Managed Care Program Features, as of 2019 (2 of 3)

Features	Fully Integrated Managed Care (FIMC)	Behavioral Health Services Only (BHSO)	Apple Health/Healthy Options Health Home Program
Program type	Comprehensive MCO	Behavioral Health Organization (BHO) only (PIHP and/or PAHP)	Other Prepaid Health Plan (PHP) (limited benefits)
Statewide or region-specific?	Ferry, Stevens, Pend, Oreille, Lincoln, Spokane, Adams, Kittitas, Yakima, Benton, Franklin, Walla Walla, Whitman, Columbia, Garfield, Asotin, Okanogan, Chelan, Douglas, Grant, King, Pierce, Clark, Skamania, Klickitat, Whatcom, Skagit, Snohomish, San Juan, Island	Statewide	Statewide
Federal operating authority	1932(a),1945 Health Homes	1915(b)	1945 Health Homes
Program start date	04/01/2016	04/01/2016	07/01/2013
Waiver expiration date (if applicable)		06/30/2022	
If the program ended in 2019, indicate the end date			
Populations enrolled: Low-income adults <u>not covered</u> under ACA Section VIII (excludes pregnant women and people with disabilities)			Voluntary
Populations enrolled: Low-income adults <u>covered</u> under ACA Section VIII (excludes pregnant women and people with disabilities)	Mandatory	Mandatory	Voluntary
Populations enrolled: Aged, Blind or Disabled Children or Adults	Mandatory	Mandatory	Voluntary
Populations enrolled: Non-Disabled Children (excludes children in foster care or receiving adoption assistance)	Mandatory	Mandatory	
Populations enrolled: Individuals receiving Limited Benefits (excludes partial duals)			

Features	Fully Integrated Managed Care (FIMC)	Behavioral Health Services Only (BHSO)	Apple Health/Healthy Options Health Home Program
Populations enrolled: Full Duals		Mandatory	Voluntary
Populations enrolled: Partial Duals			
Populations enrolled: Children with Special Health Care Needs	Mandatory	Mandatory	Voluntary
Populations enrolled: Native American/Alaskan Natives	Voluntary	Voluntary	Voluntary
Populations enrolled: Foster Care and Adoption Assistance Children	Voluntary	Exempt	Exempt
Populations enrolled: Enrollment choice period	Other	Other	Pre-assigned
Populations enrolled: Enrollment broker name (if applicable)			
Populations enrolled: Notes on enrollment choice period	Enrollment open continuously	Enrollment continuously open	
Benefits covered: Inpatient hospital physical health	X		
Benefits covered: Inpatient hospital behavioral health (MH and/or SUD)	X	X	
Benefits covered: Outpatient hospital physical health	X		
Benefits covered: Outpatient hospital behavioral health (MH and/or SUD)	X	X	
Benefits covered: Partial hospitalization	X		
Benefits covered: Physician	X		
Benefits covered: Nurse practitioner	X		
Benefits covered: Rural health clinics and FQHCs	X		
Benefits covered: Clinic services	X		
Benefits covered: Lab and x-ray	X		

Features	Fully Integrated Managed Care (FIMC)	Behavioral Health Services Only (BHSO)	Apple Health/Healthy Options Health Home Program
Benefits covered: Prescription drugs	X		
Benefits covered: Prosthetic devices	X		
Benefits covered: EPSDT	X		
Benefits covered: Case management	X	X	
Benefits covered: SSA Section 1945-authorized health home	X		X
Benefits covered: Health home care (services in home)	X		
Benefits covered: Family planning	X		
Benefits covered: Dental services (medical/surgical)	X		
Benefits covered: Dental (preventative or corrective)			
Benefits covered: Personal care (state plan option)	X		
Benefits covered: HCBS waiver services			
Benefits covered: Private duty nursing	X		
Benefits covered: ICF-IDD			
Benefits covered: Nursing facility services	X		
Benefits covered: Hospice care	X		
Benefits covered: Non-Emergency Medical Transportation			
Benefits covered: Institution for Mental Disease inpatient treatment for people ages 21-64 defined by 42 CFR §438.6(e) as an 'in lieu of' benefit	X		

Features	Fully Integrated Managed Care (FIMC)	Behavioral Health Services Only (BHSO)	Apple Health/Healthy Options Health Home Program
Benefits covered: Other (e.g., nurse midwife services, freestanding birth centers, podiatry, etc.)			
Quality assurance and improvement: HEDIS data required?	Yes	Yes	No
Quality assurance and improvement: CAHPS data required?	Yes	No	No
Quality assurance and improvement: Accreditation required?	Yes	Yes	No
Quality assurance and improvement: Accrediting organization	NCQA	NCQA	
Quality assurance and improvement: EQRO contractor name (if applicable)	Comagine Health	Qualis	
Performance incentives: Payment bonuses/differentials to reward plans			
Performance incentives: Preferential auto-enrollment to reward plans			
Performance incentives: Public reports comparing plan performance on key metrics			
Performance incentives: Withholds tied to performance metrics			
Performance incentives: MCOs/PHPs required or encouraged to pay providers for value/quality outcomes			
Participating plans: Plans in Program	Amerigroup; Coordinated Care of Washington; Community Health Plan of Washington; Molina Health Care; United Health Care	Amerigroup; Community Health Plan of Washington; Coordinated Care of Washington; Molina Health Care of Washington; United Health Care	Multiple Sites

Features	Fully Integrated Managed Care (FIMC)	Behavioral Health Services Only (BHSO)	Apple Health/Healthy Options Health Home Program
Notes: Program notes	The North Sound Region was effective as of 07/01/2020 and Healthy Options Foster Care became IMC January 1, 2019.		Washington delivers the optional Health Home Medicaid/Medical Benefit both in the Fee-For-service system and through MCO's. For individuals in Apple Health Comprehensive MCO's, the MCO's are at risk for a health home services plus a broad array of benefits including inpatient, outpatient, physician services, pharmacy, etc. For individuals in PCCM's, the MCO's administer health homes services separate from the PCCM program.

Washington Managed Care Program Features, as of 2019 (3 of 3)

Features	Apple Health (Program Includes, AHAC, CHIP, HOFC, BHSO & HO)	NEMT	PACE
Program type	Comprehensive MCO	Non-Emergency Medical Transportation	Program of All-inclusive Care for the Elderly (PACE)
Statewide or region-specific?	Statewide	Statewide	Statewide
Federal operating authority	1932(a)	1902(a)(70) NEMT	PACE
Program start date	07/01/1994	10/01/2008	01/01/1997
Waiver expiration date (if applicable)			
If the program ended in 2019, indicate the end date			
Populations enrolled: Low-income adults <u>not covered</u> under ACA Section VIII (excludes pregnant women and people with disabilities)			
Populations enrolled: Low-income adults <u>covered</u> under ACA Section VIII (excludes pregnant women and people with disabilities)	Mandatory	Mandatory	
Populations enrolled: Aged, Blind or Disabled Children or Adults	Mandatory	Mandatory	Voluntary
Populations enrolled: Non-Disabled Children (excludes children in foster care or receiving adoption assistance)	Mandatory	Mandatory	
Populations enrolled: Individuals receiving Limited Benefits (excludes partial duals)		Mandatory	
Populations enrolled: Full Duals		Mandatory	Voluntary
Populations enrolled: Partial Duals		Mandatory	
Populations enrolled: Children with Special Health Care Needs	Mandatory	Mandatory	

Features	Apple Health (Program Includes, AHAC, CHIP, HOFC, BHSO & HO)	NEMT	PACE
Populations enrolled: Native American/Alaskan Natives	Voluntary	Mandatory	Voluntary
Populations enrolled: Foster Care and Adoption Assistance Children	Voluntary	Mandatory	Exempt
Populations enrolled: Enrollment choice period	Other		N/A
Populations enrolled: Enrollment broker name (if applicable)		Regional Brokers based on county of residents	
Populations enrolled: Notes on enrollment choice period	Enrollment open continuously		
Benefits covered: Inpatient hospital physical health	X		X
Benefits covered: Inpatient hospital behavioral health (MH and/or SUD)			X
Benefits covered: Outpatient hospital physical health	X		X
Benefits covered: Outpatient hospital behavioral health (MH and/or SUD)	X		X
Benefits covered: Partial hospitalization	X		X
Benefits covered: Physician	X		X
Benefits covered: Nurse practitioner	X		X
Benefits covered: Rural health clinics and FQHCs	X		X
Benefits covered: Clinic services	X		X
Benefits covered: Lab and x-ray	X		X
Benefits covered: Prescription drugs	X		X
Benefits covered: Prosthetic devices	X		X
Benefits covered: EPSDT	X		

Features	Apple Health (Program Includes, AHAC, CHIP, HOFC, BHSO & HO)	NEMT	PACE
Benefits covered: Case management	X		X
Benefits covered: SSA Section 1945-authorized health home			
Benefits covered: Health home care (services in home)	X		X
Benefits covered: Family planning	X		
Benefits covered: Dental services (medical/surgical)	X		X
Benefits covered: Dental (preventative or corrective)			X
Benefits covered: Personal care (state plan option)			X
Benefits covered: HCBS waiver services			X
Benefits covered: Private duty nursing	X		X
Benefits covered: ICF-IDD			
Benefits covered: Nursing facility services	X		X
Benefits covered: Hospice care	X		X
Benefits covered: Non-Emergency Medical Transportation		X	X
Benefits covered: Institution for Mental Disease inpatient treatment for people ages 21-64 defined by 42 CFR §438.6(e) as an 'in lieu of' benefit			
Benefits covered: Other (e.g., nurse midwife services, freestanding birth centers, podiatry, etc.)			Comfort Care and Podiatry

Features	Apple Health (Program Includes, AHAC, CHIP, HOFC, BHSO & HO)	NEMT	PACE
Quality assurance and improvement: HEDIS data required?	Yes	No	No
Quality assurance and improvement: CAHPS data required?	Yes	No	No
Quality assurance and improvement: Accreditation required?	Yes	No	No
Quality assurance and improvement: Accrediting organization	NCQA		
Quality assurance and improvement: EQRO contractor name (if applicable)	Comagine Health		
Performance incentives: Payment bonuses/differentials to reward plans		X	
Performance incentives: Preferential auto-enrollment to reward plans			
Performance incentives: Public reports comparing plan performance on key metrics			
Performance incentives: Withholds tied to performance metrics			
Performance incentives: MCOs/PHPs required or encouraged to pay providers for value/quality outcomes			
Participating plans: Plans in Program	United Health Care; Amerigroup; Community Health Plan of Washington; Coordinated Care of Washington; Molina Health Care of Washington	Multiple Transportation Brokers	Providence Elder Place
Notes: Program notes	Please note, nursing home care under the managed care coverage would be for rehabilitation care only, custodial care is covered under FFS and not a benefit under the Managed Care Coverage.	Brokers are based on counties. NEMT is provided for anyone on Medicaid that meet the requirement.	State level MLTSS enrollment data is restricted to users of those services, not total enrollees in program that cover LTSS and does not include services received under a PACE Program.