

North Carolina Managed Care Program Features, as of 2021

Features	Standard Plan	Community Care of North Carolina	Program of All Inclusive for the Elderly
Program type	Comprehensive MCO + MLTSS	Primary Care Case Management Entity (PCCM Entity)	Program of All-inclusive Care for the Elderly (PACE)
Statewide or region-specific?	Statewide	Statewide	Buncombe, Henderson, Montgomery, Moore, Randolph, Gaston, Cleveland, Lincoln, Durham Wake, Granville, Mecklenburg, Cabarrus, Union, Stanley, Rowan, Davidson, Davie, Iredell, Catawba, Lincoln, Burke, Caldwell, Alexander, Guilford, Rockingham, Cumberland, Harnett, Robeson, Moore, Hoke, Alamance, Caswell, Chatham, Lee, Orange, Durham, New Hanover, Brunswick
Federal operating authority	1115(a) (Medicaid demonstration waivers)	1932(a)	PACE
Program start date	07/01/2021	04/01/1991	02/01/2008
Waiver expiration date (if applicable)	10/31/2024		
If the program ended in 2020, indicate the end date			
Populations enrolled: Low-income adults <u>not covered</u> under ACA Section VIII (excludes pregnant women and people with disabilities)		Mandatory	
Populations enrolled: Low-income adults <u>covered</u> under ACA Section VIII (excludes pregnant women and people with disabilities)	Mandatory		
Populations enrolled: Aged, Blind or Disabled Children or Adults	Mandatory	Mandatory	Voluntary
Populations enrolled: Non-Disabled Children (excludes children in foster care or receiving adoption assistance)	Mandatory	Mandatory	

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Populations enrolled: Individuals receiving Limited Benefits (excludes partial duals)			
Populations enrolled: Full Duals		Voluntary	Voluntary
Populations enrolled: Children with Special Health Care Needs		Voluntary	
Populations enrolled: American Indian/Alaska Native	Voluntary	Voluntary	Voluntary
Populations enrolled: Foster Care and Adoption Assistance Children	Exempt	Voluntary	Exempt
Populations enrolled: Enrollment choice period	Pre-assigned	Other	N/A
Populations enrolled: Enrollment broker name (if applicable)	Maximus		
Populations enrolled: Notes on enrollment choice period		90 days	
Benefits covered: Inpatient hospital physical health	X		X
Benefits covered: Inpatient hospital behavioral health (MH and/or SUD)	X		X
Benefits covered: Outpatient hospital physical health	X		X
Benefits covered: Outpatient hospital behavioral health (MH and/or SUD)	X		X
Benefits covered: Partial hospitalization	X		X
Benefits covered: Physician	X		X
Benefits covered: Nurse practitioner	X		X
Benefits covered: Rural health clinics and FQHCs	X		X

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Benefits covered: Clinic services	X		X
Benefits covered: Lab and x-ray	X		X
Benefits covered: Prescription drugs	X		X
Benefits covered: Prosthetic devices	X		X
Benefits covered: EPSDT	X		
Benefits covered: Case management	X	X	X
Benefits covered: SSA Section 1945-authorized Health Home			
Benefits covered: Home health services (services in home)	X		X
Benefits covered: Family planning	X		
Benefits covered: Dental services (medical/surgical)			X
Benefits covered: Dental (preventative or corrective)			X
Benefits covered: Personal care (state plan option)	X		
Benefits covered: HCBS waiver services			
Benefits covered: Private duty nursing	X		
Benefits covered: ICF-IDD			X
Benefits covered: Nursing facility services	X		X
Benefits covered: Hospice care	X		
Benefits covered: Non-Emergency Medical Transportation	X		X

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Benefits covered: Institution for Mental Disease inpatient treatment for people ages 21-64 defined by 42 CFR §438.6(e) as an 'in lieu of benefit	X		
Benefits covered: Other (e.g., nurse midwife services, freestanding birth centers, podiatry, etc.)			
Quality assurance and improvement: HEDIS data required?	Yes	Yes	No
Quality assurance and improvement: CAHPS data required?	Yes	Yes	No
Quality assurance and improvement: Accreditation required?	No	No	No
Quality assurance and improvement: Accrediting organization			
Quality assurance and improvement: EQRO contractor name (if applicable)	HSAG		
Performance incentives: Payment bonuses/differentials to reward plans			
Performance incentives: Preferential auto-enrollment to reward plans			
Performance incentives: Public reports comparing plan performance on key metrics	X		
Performance incentives: Withholds tied to performance metrics			
Performance incentives: MCOs/PHPs required or encouraged to pay providers for value/quality outcomes	X		

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Participating plans: Plans in Program	Healthy Blue of North Carolina; UnitedHealthcare; Carolina Complete Health; Wellcare; Amerihealth Caritas	North Carolina Community Care	Carolina Seniorcare; CarePartners PACE; Elderhaus, Inc; Life of St. Joseph of the Pines, Inc.; PACE at Home Inc.; PACE of the Southern Piedmont; PACE of the Triad; Piedmont Health Services, Inc.; Senior Total Life Care, Inc.; Staywell; Voans Senior Community Care of North Carolina
Notes: Program notes		Plan consists of independently contracted medical home/primary care providers that receive a PMPM management fee for coordinating care at the medical home provider office.	