

Louisiana Managed Care Program Features, as of 2019 (1 of 2)

Features	Healthy Louisiana	Dental Benefit Management Program	Coordinated System of Care
Program type	Behavioral Health Organization (BHO) only (PIHP and/or PAHP)	Dental only (PAHP)	Behavioral Health Organization (BHO) only (PIHP and/or PAHP)
Statewide or region-specific?	Statewide	Statewide	Statewide
Federal operating authority	1115(a) (Medicaid demonstration waivers),1915(b),1932(a)	1915(b)	1915(b)/1915(c)
Program start date	12/01/2015	07/01/2014	03/01/2012
Waiver expiration date (if applicable)	10/31/2022	06/30/2021	06/30/2022
If the program ended in 2019, indicate the end date			
Populations enrolled: Low-income adults <u>not covered</u> under ACA Section VIII (excludes pregnant women and people with disabilities)		Mandatory	
Populations enrolled: Low-income adults <u>covered</u> under ACA Section VIII (excludes pregnant women and people with disabilities)		Mandatory	
Populations enrolled: Aged, Blind or Disabled Children or Adults	Mandatory	Mandatory	
Populations enrolled: Non-Disabled Children (excludes children in foster care or receiving adoption assistance)		Mandatory	
Populations enrolled: Individuals receiving Limited Benefits (excludes partial duals)			
Populations enrolled: Full Duals	Mandatory	Mandatory	
Populations enrolled: Partial Duals			
Populations enrolled: Children with Special Health Care Needs	Varies	Mandatory	Voluntary

Features	Healthy Louisiana	Dental Benefit Management Program	Coordinated System of Care
Populations enrolled: Native American/Alaskan Natives	Exempt	Mandatory	Exempt
Populations enrolled: Foster Care and Adoption Assistance Children	Mandatory	Mandatory	
Populations enrolled: Enrollment choice period			
Populations enrolled: Enrollment broker name (if applicable)	Maximus Health Services		
Populations enrolled: Notes on enrollment choice period			
Benefits covered: Inpatient hospital physical health			
Benefits covered: Inpatient hospital behavioral health (MH and/or SUD)	X		X
Benefits covered: Outpatient hospital physical health			
Benefits covered: Outpatient hospital behavioral health (MH and/or SUD)	X		X
Benefits covered: Partial hospitalization			
Benefits covered: Physician	X		X
Benefits covered: Nurse practitioner	X		X
Benefits covered: Rural health clinics and FQHCs	X	X	X
Benefits covered: Clinic services	X	X	X
Benefits covered: Lab and x-ray		X	
Benefits covered: Prescription drugs			
Benefits covered: Prosthetic devices			
Benefits covered: EPSDT	X	X	X

Features	Healthy Louisiana	Dental Benefit Management Program	Coordinated System of Care
Benefits covered: Case management	X		X
Benefits covered: SSA Section 1945-authorized health home			
Benefits covered: Health home care (services in home)			
Benefits covered: Family planning			
Benefits covered: Dental services (medical/surgical)		X	
Benefits covered: Dental (preventative or corrective)		X	
Benefits covered: Personal care (state plan option)			
Benefits covered: HCBS waiver services	X		X
Benefits covered: Private duty nursing			
Benefits covered: ICF-IDD			
Benefits covered: Nursing facility services			
Benefits covered: Hospice care			
Benefits covered: Non-Emergency Medical Transportation	X		
Benefits covered: Institution for Mental Disease inpatient treatment for people ages 21-64 defined by 42 CFR §438.6(e) as an 'in lieu of' benefit	X		

Features	Healthy Louisiana	Dental Benefit Management Program	Coordinated System of Care
Benefits covered: Other (e.g., nurse midwife services, freestanding birth centers, podiatry, etc.)			Mental health rehabilitation services including: Psychosocial rehabilitation, Crisis Intervention, Crisis stabilization; Youth Support and Training (YST), Parent Support and Training (PST), Short-term Respite, and Independent Living/Skills Building (ILSB)
Quality assurance and improvement: HEDIS data required?	Yes	Yes	No
Quality assurance and improvement: CAHPS data required?	Yes	Yes	No
Quality assurance and improvement: Accreditation required?	Yes	No	Yes
Quality assurance and improvement: Accrediting organization	NCQA		NCQA
Quality assurance and improvement: EQRO contractor name (if applicable)	IPRO, Myers & Stauffer LC		
Performance incentives: Payment bonuses/differentials to reward plans			
Performance incentives: Preferential auto-enrollment to reward plans			
Performance incentives: Public reports comparing plan performance on key metrics	X		
Performance incentives: Withholds tied to performance metrics	X		
Performance incentives: MCOs/PHPs required or encouraged to pay providers for value/quality outcomes	X		

Features	Healthy Louisiana	Dental Benefit Management Program	Coordinated System of Care
Participating plans: Plans in Program	Aetna Better Health of Louisiana; Healthy Blue; AmeriHealth Caritas Louisiana; Louisiana Healthcare Connections; UnitedHealthcare Community Plan	MCNA of Louisiana	Magellan
Notes: Program notes	<p>This is a limited benefit MCO program. Only behavioral health services and NEMT are covered. These enrollees are individuals who receive fee-for-service Medicaid for most of their health services, including physical health services and prescription benefits. The limited benefit MCO program covers behavioral health services for residents in long term care facilities as well as those outside of long term care facilities. All subgroup populations described in the following are classified as enrollees with special health care needs, according to the state's definition: a) MCO Mandatory: Foster care children are mandatorily enrolled for all covered services, b) MCO Voluntary: Those under BHO-Voluntary may elect to receive all other state plan services, c) BHO Mandatory: Individuals under the age of 21 residing in Intermediate Care Facilities for Individuals with Intellectual Disabilities (ICF/IID) are mandatorily enrolled for specialized behavioral health and non-emergency ambulance transportation only, and d) BHO Voluntary: Disabled children on the NOW waiver registry (Children's Choice) and individuals under the age of 21 otherwise eligible for Medicaid who are listed on the Office for Citizens with Developmental Disabilities' Request for Services Registry who are Chisholm Class Members are voluntarily enrolled</p>		Children who participate in Coordinated System of Care may be enrolled in Healthy Louisiana but are not eligible for specialized behavioral health services (the BHO program).

Features	Healthy Louisiana	Dental Benefit Management Program	Coordinated System of Care
Notes: Program notes (continued)	<p>for specialized behavioral health and medical transportation services. Additionally, Healthy Louisiana falls under three federal operating authorities:</p> <p>a) The 1932(a) State Plan authority is the primary authority under which Healthy Louisiana is authorized, b) the 1915(b) waiver allows the state to enroll children with special health care needs, Native Americans, dual-eligibles and other groups into managed care, and c) the 1115(a) authority allows the state to bypass the federal Institution for Mental Disease (IMD) exclusion rule for SUD treatment services provided to adults in IMDs. IMD services are provided to enrollees.</p>		

Louisiana Managed Care Program Features, as of 2019 (2 of 2)

Features	PACE	Healthy Louisiana
Program type	Program of All-inclusive Care for the Elderly (PACE)	Comprehensive MCO
Statewide or region-specific?	Baton Rouge, Greater New Orleans, Lafayette: 70112, 70113, 70114, 70115, 70116, 70117, 70118, 70119, 70122, 70124, 70125, 70126, 70127, 70128, 70129, 70130, 70131, 70032, 70043, 70001, 70002, 70003, 70005, 70006, 70053, 70121, 70501, 70503, 70506, 70507, 70508, 70517, 70518, 70520, 70529, 70578, 70583, 70584, 70592, 70704, 70710, 70714, 70719, 70720, 70722, 70729, 70736, 70739, 70748, 70767, 70770, 70775, 70777, 70791, 70801, 70802, 70803, 70804, 70805, 70806, 70807, 70808, 70809, 70810, 70811, 70812, 70813, 70814, 70815, 70816, 70817, 70818, 70819, 70820, 70821, 70822, 70823, 70825, 70826, 70827, 70831, 70833, 70835, 70836, 70837, 70873, 70874, 70879, 70883, 70884, 70891, 70892, 70893, 70894, 70895, 70896, 70898	Statewide
Federal operating authority	PACE	1115(a) (Medicaid demonstration waivers), 1915(b), 1932(a)
Program start date	09/01/2007	02/01/2012
Waiver expiration date (if applicable)		10/31/2022
If the program ended in 2019, indicate the end date		
Populations enrolled: Low-income adults <u>not covered</u> under ACA Section VIII (excludes pregnant women and people with disabilities)		Mandatory
Populations enrolled: Low-income adults <u>covered</u> under ACA Section VIII (excludes pregnant women and people with disabilities)		Mandatory

Features	PACE	Healthy Louisiana
Populations enrolled: Aged, Blind or Disabled Children or Adults		Varies
Populations enrolled: Non-Disabled Children (excludes children in foster care or receiving adoption assistance)		Mandatory
Populations enrolled: Individuals receiving Limited Benefits (excludes partial duals)		
Populations enrolled: Full Duals	Voluntary	
Populations enrolled: Partial Duals	Voluntary	
Populations enrolled: Children with Special Health Care Needs		Varies
Populations enrolled: Native American/Alaskan Natives	Voluntary	Voluntary
Populations enrolled: Foster Care and Adoption Assistance Children		Mandatory
Populations enrolled: Enrollment choice period	N/A	Other
Populations enrolled: Enrollment broker name (if applicable)		Maximus Health Services
Populations enrolled: Notes on enrollment choice period		Enrollee has the opportunity to choose an MCO at Medicaid application. If no plan is chosen, the enrollee is pre-assigned.
Benefits covered: Inpatient hospital physical health	X	X
Benefits covered: Inpatient hospital behavioral health (MH and/or SUD)	X	X
Benefits covered: Outpatient hospital physical health	X	X
Benefits covered: Outpatient hospital behavioral health (MH and/or SUD)	X	X
Benefits covered: Partial hospitalization		

Features	PACE	Healthy Louisiana
Benefits covered: Physician	X	X
Benefits covered: Nurse practitioner	X	X
Benefits covered: Rural health clinics and FQHCs	X	X
Benefits covered: Clinic services	X	X
Benefits covered: Lab and x-ray	X	X
Benefits covered: Prescription drugs	X	X
Benefits covered: Prosthetic devices	X	X
Benefits covered: EPSDT		X
Benefits covered: Case management	X	X
Benefits covered: SSA Section 1945-authorized health home		
Benefits covered: Health home care (services in home)	X	X
Benefits covered: Family planning		X
Benefits covered: Dental services (medical/surgical)	X	X
Benefits covered: Dental (preventative or corrective)	X	
Benefits covered: Personal care (state plan option)	X	X
Benefits covered: HCBS waiver services	X	
Benefits covered: Private duty nursing	X	
Benefits covered: ICF-IDD		
Benefits covered: Nursing facility services	X	
Benefits covered: Hospice care	X	X

Features	PACE	Healthy Louisiana
Benefits covered: Non-Emergency Medical Transportation	X	X
Benefits covered: Institution for Mental Disease inpatient treatment for people ages 21-64 defined by 42 CFR §438.6(e) as an 'in lieu of' benefit		X
Benefits covered: Other (e.g., nurse midwife services, freestanding birth centers, podiatry, etc.)	All specialized services authorized by IDT, including podiatry.	Similar to Private Duty Nursing, Louisiana offers Extended Home Nursing to recipients under 21 only; Certified Nurse Midwives are covered and practice within the scope of their license; Podiatry services are covered but limited to a list of payable procedures.
Quality assurance and improvement: HEDIS data required?	No	Yes
Quality assurance and improvement: CAHPS data required?	No	Yes
Quality assurance and improvement: Accreditation required?	No	Yes
Quality assurance and improvement: Accrediting organization		NCQA, URAC
Quality assurance and improvement: EQRO contractor name (if applicable)		IPRO, Myers & Stauffer LC
Performance incentives: Payment bonuses/differentials to reward plans		
Performance incentives: Preferential auto-enrollment to reward plans		
Performance incentives: Public reports comparing plan performance on key metrics		X
Performance incentives: Withholds tied to performance metrics		X
Performance incentives: MCOs/PHPs required or encouraged to pay providers for value/quality outcomes		X

Features	PACE	Healthy Louisiana
Participating plans: Plans in Program	PACE - Baton Rouge; PACE - Greater New Orleans; PACE - Lafayette	Aetna Better Health of Louisiana; Healthy Blue; AmeriHealth Caritas Louisiana; Louisiana Healthcare Connections; UnitedHealthcare Community Plan

Features	PACE	Healthy Louisiana
Notes: Program notes	<p>PACE is a voluntary program. Once voluntarily enrolled in PACE, Medicare and/or Medicaid will no longer pay any other provider for services.</p>	<p>Personal care (state plan option) services are available to enrollees aged 0 - 20. Mandatory vs. Voluntary Enrollment for Aged, Blind, or Disabled Children and Adults: some of our disabled children can voluntarily opt out. All subgroup populations described in the following are classified as enrollees with special health care needs, according to the state's definition: a) MCO Mandatory: Foster care children are mandatorily enrolled for all covered services, b) MCO Voluntary: Those under BHO-Voluntary may elect to receive all other state plan services, c) BHO Mandatory: Individuals under the age of 21 residing in Intermediate Care Facilities for Individuals with Intellectual Disabilities (ICF/IID) are mandatorily enrolled for specialized behavioral health and non-emergency ambulance transportation only, and d) BHO Voluntary: Disabled children on the NOW waiver registry (Children's Choice) and individuals under the age of 21 otherwise eligible for Medicaid who are listed on the Office for Citizens with Developmental Disabilities' Request for Services Registry who are Chisholm Class Members are voluntarily enrolled for specialized behavioral health and medical transportation services. Additionally, Healthy Louisiana falls under three federal operating authorities: a) The 1932(a) State Plan authority is the primary authority under which Healthy Louisiana is authorized, b) the 1915(b) waiver allows the state to enroll children with special health care needs, Native Americans, dual-eligibles and other groups into managed care, and c) the</p>

Features	PACE	Healthy Louisiana
Notes: Program notes (continued)		1115(a) authority allows the state to bypass the federal Institution for Mental Disease (IMD) exclusion rule for SUD treatment services provided to adults in IMDs. IMD services are provided to enrollees.