## Delaware Managed Care Program Features, as of 2018

Features	LogistiCare/Circulation Non- Emergency Medical Transportation	Diamond State Health Plan	Saint Francis Life
Program type	Non-Emergency Medical Transportation	Comprehensive MCO + MLTSS	Program of All-inclusive Care for the Elderly (PACE)
Statewide or region-specific?	Statewide	Statewide	New Castle County
Federal operating authority	1902(a)(70) NEMT	1115(a) (Medicaid demonstration waivers)	PACE
Program start date	07/01/2002	01/01/1996	02/01/2013
Waiver expiration date (if applicable)		07/31/2019	
If the program ended in 2018, indicate the end date			
Populations enrolled: Low-income adults <u>not covered</u> under ACA Section VIII (excludes pregnant women and people with disabilities)	Mandatory	Mandatory	
Populations enrolled: Low-income adults <u>covered</u> under ACA Section VIII (excludes pregnant women and people with disabilities)	Mandatory	Mandatory	
Populations enrolled: Aged, Blind or Disabled Children or Adults	Mandatory	Mandatory	Voluntary
Populations enrolled: Non-Disabled Children (excludes children in foster care or receiving adoption assistance)	Mandatory	Mandatory	
Populations enrolled: Individuals receiving Limited Benefits (excludes partial duals)		Mandatory	
Populations enrolled: Full Duals	Mandatory	Mandatory	Voluntary
Populations enrolled: Partial Duals			
Populations enrolled: Children with Special Health Care Needs	Mandatory	Mandatory	

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Populations enrolled: Native American/Alaskan Natives	Exempt	Mandatory	Voluntary
Populations enrolled: Foster Care and Adoption Assistance Children	Mandatory	Mandatory	Exempt
Populations enrolled: Enrollment choice period		Pre-assigned	N/A
Populations enrolled: Enrollment broker name (if applicable)		DXC Technology	DXC Technology
Populations enrolled: Notes on enrollment choice period			
Benefits covered: Inpatient hospital physical health		x	X
Benefits covered: Inpatient hospital behavioral health (MH and/or SUD)		x	X
Benefits covered: Outpatient hospital physical health		x	X
Benefits covered: Outpatient hospital behavioral health (MH and/or SUD)		x	X
Benefits covered: Partial hospitalization		X	X
Benefits covered: Physician		Х	X
Benefits covered: Nurse practitioner		Х	X
Benefits covered: Rural health clinics and FQHCs		x	X
Benefits covered: Clinic services		Х	X
Benefits covered: Lab and x-ray		Х	x
Benefits covered: Prescription drugs		Х	x
Benefits covered: Prosthetic devices		Х	x
Benefits covered: EPSDT		Х	
Benefits covered: Case management		X	x

Features	LogistiCare/Circulation Non- Emergency Medical Transportation	Diamond State Health Plan	Saint Francis Life
Benefits covered: SSA Section 1945- authorized health home			
Benefits covered: Health home care (services in home)		x	x
Benefits covered: Family planning		x	х
Benefits covered: Dental services (medical/surgical)			x
Benefits covered: Dental (preventative or corrective)			x
Benefits covered: Personal care (state plan option)		x	x
Benefits covered: HCBS waiver services		x	х
Benefits covered: Private duty nursing		x	х
Benefits covered: ICF-IDD			х
Benefits covered: Nursing facility services		x	x
Benefits covered: Hospice care		x	х
Benefits covered: Non-Emergency Medical Transportation	x		x
Benefits covered: Institution for Mental Disease inpatient treatment for people ages 21-64 defined by 42 CFR §438.6(e) as an 'in lieu of' benefit		x	X
Benefits covered: Other (e.g., nurse midwife services, freestanding birth centers, podiatry, etc.)		Freestanding birth centers, home- delivered meals, emergency response system, home modifications	
Quality assurance and improvement: HEDIS data required?	No	Yes	Yes
Quality assurance and improvement: CAHPS data required?	No	Yes	Yes

Features	LogistiCare/Circulation Non- Emergency Medical Transportation	Diamond State Health Plan	Saint Francis Life
Quality assurance and improvement: Accreditation required?	No	Yes	No, but accreditation considered in plan selection criteria
Quality assurance and improvement: Accrediting organization		NCQA	
Quality assurance and improvement: EQRO contractor name (if applicable)		Mercer Government Human Services Consulting	
Performance incentives: Payment bonuses/differentials to reward plans		x	
Performance incentives: Preferential auto-enrollment to reward plans			
Performance incentives: Public reports comparing plan performance on key metrics		x	
Performance incentives: Withholds tied to performance metrics			
Performance incentives: MCOs/PHPs required or encouraged to pay providers for value/quality outcomes		x	
Participating plans: Plans in Program	LogistiCare/Circulation Non-Emergency Medical Transportation	Highmark Health Options of Delaware; AmeriHealth Caritas of Delaware	Saint Francis Life
Notes: Program notes		AmeriHealth Caritas contract began on 1/1/2018.	