North Carolina Managed Care Program Features, as of 2013

Features	1915(b)/(c) Medicaid Waiver for MH/DD/SA Services	Carolina ACCESS/ Community Care of North Carolina	Program of All Inclusive Care for the Elderly (PACE)
Program type	BHO (PIHP and/or PAHP)	PCCM	PACE
Statewide or region-specific?	Statewide	Statewide	Catawba, New Hanover, 27231, 27243, 27278, 27302, 27510, 27514, 27516, 27517, 27541, 27572, 27705, 27583, 27707, 27712, 27207, 27208, 27252, 27298, 27312, 27330, 27344, 27349, 27355, 27502, 27519, 27523, 27559, 27562, 27713, 27332, 27505, 28326, 28301, 28302, 28303, 28304, 28305, 28306, 28307, 28308, 28309, 28310, 28311, 28312, 28314, 28318, 28342, 28344, 28348, 28356, 28371, 28382, 28390, 28391, 28395, 28315, 28373, 28376, 28357, 28377, 28384, 28386, 28334, 28339, 27027, 27048, 27288, 27235, 27282, 27301, 27310, 27377, 27401, 27403, 27405, 27406, 27407, 27408, 27409, 27410, 27455, 27495, 27025, 27214, 27233, 27244, 27249, 27260, 27262, 27263, 27265, 27283, 27284, 27311, 27313, 27320, 27326, 27357, 27358, 28037, 28092, 28168, 28601, 28602, 28609, 28610, 28612, 28613, 28630, 28637, 28638, 28650, 28658, 28673, 28678, 28681, 28682, 28690, 27012, 27107, 27127, 27239, 27292, 27295, 27299, 27360, 28127, 27013, 27054, 28023, 28071, 28081, 28083, 28088, 28125, 28137, 28138, 28144, 28146, 28147, 28159, 27006, 27028, 27020, 28115, 28117, 28166, 28625, 28634, 28636, 28660, 28677, 28689, 28025, 28027, 28031, 28036, 28075, 28078, 28079, 28097, 28103, 28104, 28105, 28107, 28109, 28110, 28112, 28124, 28129, 28134, 28215, 28163, 28173, 28174, 28202, 28203, 28204, 28205, 28206, 28207, 28208, 28209, 28210, 28211, 28212, 28213, 28214, 28216, 28217, 28223, 28226, 28227, 28244, 28246, 28254, 28262, 28269, 28270, 28273, 28274, 28277, 28278, 28280, 28281, 28282, 28284, 28285, 28287, 27503, 27613, 27701, 27703, 27704, 27706, 27511, 27513, 27518, 27526, 27529, 27539, 27540, 27545, 27560, 27571, 27587, 27591, 27592, 27597, 27601, 27603, 27604, 27605, 27606, 27607, 27608, 27609, 27610, 27612, 27614, 27615, 27616, 27617, 27509, 27522, 28006, 28012, 28016, 28021, 28032, 28033, 28034, 28052, 28053, 28054, 28055, 28056, 28077, 28080, 28086, 28098, 28101, 28120, 28164, 28073, 28150, 28152, 28422, 28451, 28461
Federal operating authority	1915(b)/1915(c)	1932(a)	PACE
Program start date	1/1/2012	4/1/1991	2/1/2008
Waiver expiration date (if applicable)	7/1/2018		

North Carolina Managed Care Program Features, as of 2013

Features	1915(b)/(c) Medicaid Waiver for MH/DD/SA Services	Carolina ACCESS/ Community Care of North Carolina	Program of All Inclusive Care for the Elderly (PACE)
If the program ended in 2013, indicate the end date			
Populations enrolled			
Low-income Adults	Mandatory	Voluntary	
Aged, Blind or Disabled Children or Adults	Mandatory	Voluntary	
Non-Disabled Children (excluding children in foster care or receiving adoption assistance)	Mandatory	Mandatory	
Individuals receiving Limited Benefits			
Low-income adults not otherwise eligible and covered prior to 2014 under a waiver or other authority			
Full Duals	Mandatory	Voluntary	Voluntary
Partial Duals			Voluntary
Children with Special Health Care Needs	Mandatory	Voluntary	
Native American/Alaskan Natives	Mandatory	Voluntary	Voluntary
Foster Care and Adoption Assistance Children	Mandatory	Voluntary	Exempt
Enrollment choice period	Pre-assigned	N/A	N/A
Enrollment broker name (if applicable)			
Notes on enrollment choice period	Assignment based on county of Medicaid eligibility		
Benefits covered			
Inpatient hospital physical health			X
Inpatient hospital behavioral health (MH and/or SUD)	X		X
Outpatient hospital physical health			X
Outpatient hospital behavioral health (MH and/or SUD)	X		X
Partial hospitalization			X
Physician			X
Nurse practitioner			X
Rural health clinics and FQHCs			X

North Carolina Managed Care Program Features, as of 2013

Features	1915(b)/(c) Medicaid Waiver for MH/DD/SA Services	Carolina ACCESS/ Community Care of North Carolina	Program of All Inclusive Care for the Elderly (PACE)
Clinic services			X
Lab and x-ray			X
Prescription drugs and prosthetic devices			X
EPSDT			
Case management		X	X
Health home			X
Family planning			X
Dental services (medical/surgical)			X
Dental (preventative or corrective)			X
Home health agency services			X
Personal care (state plan option)			X
HCBS waiver services	X		
Private duty nursing			X
ICF-IDD	X		X
Nursing facility services			X
Hospice care			X
Non-Emergency Medical Transportation			X
Other (e.g., nurse midwife services, freestanding birth centers, podiatry, etc.)	Outpatient behavioral health, including services provided by psychiatrists for recipients with a diagnosis in the 290-319 range; psychiatric residential treatment facilities; therapeutic foster care; residential child care; hopsital emergeny department		Recreational services; nutrition planning; adult day health

North Carolina Managed Care Program Features, as of 2013

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Quality assurance and improvement			
HEDIS data required?	Yes	Yes	No
CAHPS data required?	No	Yes	No
Accreditation required?	Yes	No	No
Accrediting organization	NCQA, URAC		
EQRO contractor name (if applicable)	Carolinas Center for Medical Excellence (CCME)		
Performance incentives?	No	No	No
Payment bonuses/differentials to reward MCOs			
Preferential auto-enrollment to reward MCOs			
Public reports comparing MCO performance on key metrics			
Withholds tied to performance metrics			
Participating plans and regions served			
Plans in Program	Alliance Behavioral Health; CenterPoint Human Services; CoastalCare; East Carolina Behavioral Health; Eastpointe Human Services; MeckLINK Behavioral Healthcare; Partners Behavioral Health; Cardinal Innovations Healthcare Solutions; Sandhills Center for MH/DD/SAS; Western Highlands Network; Smoky Mountain Center	Carolina ACCESS/ Community Care of North Carolina	Carolina SeniorCare; Elderhaus Inc.; PACE at Home Inc.; LIFE Saint Joseph of the Pines; Piedmont Health Senior Care; PACE of the Triad
Notes			
Program notes		The populations enrolled in Carolina ACCESS and Community Care of North Carolina are the same.	This program only serves a portion of the following zip codes: 27278, 28037, 28168, 28601, 28602, 28609, 28610, 28612, 28613, 28630, 28637, 28638, 28650, 28658, 28673, 28678, 28681, 28682, 28690.