

## Idaho Managed Care Program Features, as of 2013

Features	Idaho Behavioral Health Plan	Idaho Health Homes	Idaho Healthy Connections	Idaho Medicare-Medicaid Coordinated Plan	Idaho Non-Emergency Medical Transportation - AMR	Idaho Smiles - Blue Cross
<b>Program type</b>	BHO (PIHP and/or PAHP)	PCCM	PCCM	Other PHP Plans	Non-Emergency Medical Transportation	Dental
<b>Statewide or region-specific?</b>	Statewide	Statewide	Statewide	Statewide	Statewide	Statewide
<b>Federal operating authority</b>	1915(b) waiver	1945 Health Homes	1932(a)/1915(i)	1937 Alt Benefit Plan	1902(a)(70) NEMT	1915(b) waiver
<b>Program start date</b>	9/1/2013	1/1/2013	10/1/1993	4/1/2007	9/1/2010	8/1/2007
Waiver expiration date (if applicable)	8/31/2015					
If the program ended in 2013, indicate the end date						
<b>Populations enrolled</b>						
Low-income Adults	Mandatory	Voluntary	Mandatory		Mandatory	Mandatory
Aged, Blind or Disabled Children or Adults	Mandatory	Voluntary	Mandatory		Mandatory	Mandatory
Non-Disabled Children (excluding children in foster care or receiving adoption assistance)	Mandatory	Voluntary	Mandatory		Mandatory	Mandatory
Individuals receiving Limited Benefits	Mandatory					
Low-income adults not otherwise eligible and covered prior to 2014 under a waiver or other authority	Mandatory				Mandatory	
Full Duals	Mandatory	Voluntary	Mandatory	Voluntary	Mandatory	Mandatory
Partial Duals						
Children with Special Health Care Needs		Voluntary	Mandatory		Mandatory	Mandatory
Native American/Alaskan Natives	Mandatory	Voluntary	Voluntary	Voluntary	Mandatory	Mandatory
Foster Care and Adoption Assistance Children	Mandatory	Voluntary	Voluntary	Exempt	Mandatory	Mandatory
<b>Enrollment choice period</b>	Pre-assigned	N/A	N/A	Medicaid participants can enroll any month	Pre-assigned	Pre-assigned
<b>Enrollment broker name (if applicable)</b>						
<b>Notes on enrollment choice period</b>						

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<b>Benefits covered</b>						
Inpatient hospital physical health						
Inpatient hospital behavioral health (MH and/or SUD)						
Outpatient hospital physical health						
Outpatient hospital behavioral health (MH and/or SUD)						
Partial hospitalization						
Physician						
Nurse practitioner						
Rural health clinics and FQHCs				X		
Clinic services						
Lab and x-ray						
Prescription drugs and prosthetic devices						
EPSDT	X					
Case management	X	X				
Health home		X				
Family planning						
Dental services (medical/surgical)				X		X
Dental (preventative or corrective)				X		X
Home health agency services						
Personal care (state plan option)						
HCBS waiver services						
Private duty nursing						
ICF-IDD						
Nursing facility services						
Hospice care						
Non-Emergency Medical Transportation			Voluntary		X	

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Other (e.g., nurse midwife services, freestanding birth centers, podiatry, etc.)	Outpatient Behavioral Health services including mental health and substance use disorder services	State provides direct PCCM services	State provides direct PCCM services	Medicare part D excluded drugs covered by Medicaid		
<b>Quality assurance and improvement</b>						
HEDIS data required?	No	No	No	No	No	No
CAHPS data required?	Yes	No	No	No	No	No
Accreditation required?	Yes	Yes	No	No	No	No
Accrediting organization	NCQA, JCAHO, Any other national accreditation agency credential covering the provision of behavioral health managed care and/or managed care	NCQA			URAC	
EQRO contractor name (if applicable)						
<b>Performance incentives?</b>	Yes	No	No	No	Yes	Yes
Payment bonuses/differentials to reward MCOs	X					
Preferential auto-enrollment to reward MCOs						
Public reports comparing MCO performance on key metrics						
Withholds tied to performance metrics	X				X	X

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<b>Participating plans and regions served</b>						
Plans in Program	Idaho Behavioral Health Plan - Optum	50 patient-centered medical home clinics	Multiple primary care providers	Blue Cross of Idaho	Idaho Non-Emergency Medical Transportation- American Medical Response	Idaho Smiles - Blue Cross

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<b>Notes</b>						
Program notes	No changes since implementation on September 1, 2013	<p>For quality assurance and improvement: Clinics must report quarterly on one of the following bundles: Diabetes, Cardiac, Mental Health or Asthma. In addition they must report on 2 of 6 possible preventive measures and 2 practice transformation measures. Generally the measures are either NQF, HEDISS or NCQF based. Additionally, although CAHPS data is not required, clinics are required to complete a patient satisfaction survey and report the outcomes semi-annually. Other notes: During 2013 one organization withdrew from the program based on inadequate resources to achieve NCQA in 2 years and one other clinic reduced their service location enrollment from six to two clinics. Idaho Medicaid participated as a payer from 1/1/13 – 12/31/14 in the Idaho Medical Home Collaborative, along with three other statewide payers in a Medical Home Pilot Project supported by a Governor's Executive Order initiated in Sept. 2010. As of December 2013, there are 34 organizations serving as Health Home providers at 54 locations.</p>			Accreditation is not required by contract, broker achieved accreditation on their own.	Currently applying for 1915(b) waiver - expiration date TBD.